	Product	Sub-product
1418320 M	Money transfers	International money transfer
1413524 M	Money transfers	Domestic (US) money transfer
1412021 N	Money transfers	International money transfer
1410616 M	Money transfers	International money transfer
1409301 M	Money transfers	Domestic (US) money transfer
1408631 M	Money transfers	Domestic (US) money transfer
1406785 N	Money transfers	Domestic (US) money transfer
1407291 N	Money transfers	International money transfer
1405309 M	Money transfers	International money transfer
1403918 M	Money transfers	Domestic (US) money transfer
1404942 N	Money transfers	Domestic (US) money transfer
1404789 M	Money transfers	International money transfer
1404672 N	Money transfers	Domestic (US) money transfer
1402727 N	Money transfers	Domestic (US) money transfer
1399753 N	Money transfers	Domestic (US) money transfer
1400634 M	Money transfers	International money transfer
1399831 M	Money transfers	International money transfer
1399589 M	Money transfers	International money transfer
1398962 M	Money transfers	International money transfer
1398266 M	Money transfers	International money transfer

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Issue	Sub-issue	State	ZIP code	Submitted via
Other transaction issues		CA	95531	Web
Fraud or scam		AZ	85210	Postal mail
Money was not available when promised		NC	27519	Phone
Other transaction issues		MN	55427	Web
Fraud or scam		TX	76308	Web
Fraud or scam		MD	20602	Phone
Fraud or scam		MD	21215	Phone
Other transaction issues		NM	88240	Web
Other transaction issues		CA	95008	Web
Other transaction issues		NE		Web
Incorrect/missing disclosures or info		CA	95248	Phone
Other transaction issues		TX	77095	Web
Money was not available when promised		ОН	45415	Phone
Fraud or scam		NJ	07035	Web
Money was not available when promised				Web
Fraud or scam		MA	02062	Web
Wrong amount charged or received		MA	01949	Web
Other service issues		VA	22306	Phone
Other transaction issues		NY	11553	Web
Fraud or scam		MA	02720	Phone

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Date received	Date sent to company	Company	Company response
06/11/2015	06/12/2015	MoneyGram	In progress
06/09/2015	06/12/2015	MoneyGram	In progress
06/08/2015	06/09/2015	MoneyGram	Closed with explanation
06/08/2015	06/08/2015	TCF National Bank	Closed with explanation
06/06/2015	06/06/2015	Western Union	Closed with explanation
06/05/2015	06/08/2015	MoneyGram	Closed with explanation
06/04/2015	06/08/2015	MoneyGram	Closed with explanation
06/04/2015	06/05/2015	MoneyGram	In progress
06/04/2015	06/04/2015	MoneyGram	Closed with monetary relief
06/03/2015	06/04/2015	MoneyGram	Closed with explanation
06/03/2015	06/05/2015	MoneyGram	In progress
06/03/2015	06/03/2015	Western Union	Closed with explanation
06/03/2015	06/05/2015	MoneyGram	Closed with explanation
06/02/2015	06/02/2015	Bank of America	Closed with explanation
06/01/2015	06/01/2015	JPMorgan Chase	Closed with explanation
06/01/2015	06/01/2015	MoneyGram	Closed with monetary relief
06/01/2015	06/01/2015	Western Union	Closed with explanation
06/01/2015	06/03/2015	MoneyGram	Closed with explanation
05/29/2015	05/30/2015	PayPal	Closed with explanation
05/29/2015	06/02/2015	MoneyGram	Closed with explanation

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Timely response?	Consumer disputed?
Yes	

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1395814	Money transfers	International money transfer
1396461	Money transfers	International money transfer
1396267	Money transfers	Domestic (US) money transfer
1395157	Money transfers	Domestic (US) money transfer
1393702	Money transfers	International money transfer
1394810	Money transfers	Domestic (US) money transfer
1394787	Money transfers	International money transfer
1394716	Money transfers	Domestic (US) money transfer
1393837	Money transfers	International money transfer
1393576	Money transfers	Domestic (US) money transfer
1391654	Money transfers	Domestic (US) money transfer
1392220	Money transfers	International money transfer
1391241	Money transfers	International money transfer
1390931	Money transfers	Domestic (US) money transfer
1390674	Money transfers	Domestic (US) money transfer
1390673	Money transfers	Domestic (US) money transfer
1390465	Money transfers	International money transfer
1390421	Money transfers	Domestic (US) money transfer
1390265	Money transfers	Domestic (US) money transfer
1389474	Money transfers	Domestic (US) money transfer
1389460	Money transfers	International money transfer
1389338	Money transfers	Domestic (US) money transfer

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Fraud or scam	MS	39503	Phone
Fraud or scam	NC	28105	Web
Fraud or scam	CA	90044	Phone
Other transaction issues	NY	14304	Web
Other transaction issues	FL	32563	Web
Other service issues	NY	11215	Web
Fraud or scam	VA	20121	Web
Fraud or scam	NY	10949	Phone
Fraud or scam	MD	21207	Web
Money was not available when promised	VA	20164	Web
Other transaction issues	UT	84062	Web
Fraud or scam	SC	29926	Web
Money was not available when promised			Phone
Fraud or scam	CA	90292	Web
Other service issues	FL	32773	Web
Fraud or scam	NY	11385	Web
Fraud or scam	NJ	07405	Web
Fraud or scam	IL	60433	Web
Money was not available when promised	MN	55811	Web
Other service issues	GA	31310	Phone
Other transaction issues	TX	75701	Web
Other transaction issues	NC	27511	Web

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05/28/2015	05/29/2015	MoneyGram	Closed with explanation
05/28/2015	05/28/2015	Western Union	Closed with explanation
05/28/2015	05/29/2015	MoneyGram	Closed with explanation
05/28/2015	05/28/2015	Western Union	In progress
05/27/2015	05/27/2015	PayPal	Closed with monetary relief
05/27/2015	05/27/2015	PayPal	Closed with explanation
05/27/2015	05/27/2015	Bank of America	Closed with explanation
05/27/2015	05/29/2015	MoneyGram	Closed with explanation
05/27/2015	05/27/2015	M&T Bank	Closed with explanation
05/27/2015	05/27/2015	PayPal	Closed with explanation
05/26/2015	05/26/2015	PayPal	Closed with explanation
05/26/2015	05/26/2015	SunTrust Bank	Closed with explanation
05/26/2015	05/27/2015	Western Union	Closed with explanation
05/25/2015	05/26/2015	PayPal	Closed with explanation
05/25/2015	05/25/2015	PayPal	Closed with explanation
05/25/2015	05/25/2015	SunTrust Bank	Closed with explanation
05/24/2015	05/24/2015	Western Union	Closed with explanation
05/23/2015	05/28/2015	JPMorgan Chase	Closed with explanation
05/23/2015	05/23/2015	PayPal	Closed with non-monetary relief
05/22/2015	05/26/2015	PayPal	Closed with explanation
05/22/2015	05/22/2015	PayPal	Closed with monetary relief
05/22/2015	05/22/2015	PayPal	Closed with explanation

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Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
No	
Yes	

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1389325	Money transfers	International money transfer
1388978	Money transfers	Domestic (US) money transfer
1389558	Money transfers	International money transfer
1389521	Money transfers	International money transfer
1388853	Money transfers	Domestic (US) money transfer
1388725	Money transfers	Domestic (US) money transfer
1386837	Money transfers	Domestic (US) money transfer
1388669	Money transfers	Domestic (US) money transfer
1388541	Money transfers	International money transfer
1388032	Money transfers	International money transfer
1388020	Money transfers	Domestic (US) money transfer
1387985	Money transfers	International money transfer
1386404	Money transfers	International money transfer
1387579	Money transfers	International money transfer
1384472	Money transfers	Domestic (US) money transfer
1386513	Money transfers	International money transfer
1385935	Money transfers	Domestic (US) money transfer
1385798	Money transfers	International money transfer
1385649	Money transfers	International money transfer
1385233	Money transfers	International money transfer
1385179	Money transfers	International money transfer

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Money was not available when promised	MA	02115	Postal mail
Other service issues	MI	48348	Web
Other service issues	LA	70817	Phone
Other transaction issues	SC	29745	Web
Incorrect/missing disclosures or info	NH	03801	Web
Other service issues	WI	53154	Web
Wrong amount charged or received	FL	33304	Web
Fraud or scam	NY	11212	Web
Other service issues	FL	33311	Fax
Fraud or scam	CA	93274	Web
Other service issues	MD	20902	Web
Other service issues	FL	33023	Phone
Money was not available when promised	AZ	86323	Web
Fraud or scam	TX	77705	Phone
Other service issues	FL	32064	Web
Other service issues			Web
Fraud or scam	TX	77059	Web
Money was not available when promised	NC	27203	Web
Money was not available when promised	NY	10002	Web
Fraud or scam	AL	36608	Phone
Money was not available when promised	NJ	07712	Phone

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05/22/2015	05/28/2015	Santander Bank US	Closed
05/22/2015	05/22/2015	PayPal	Closed with monetary relief
05/22/2015	05/26/2015	MoneyGram	Closed with explanation
05/22/2015	05/22/2015	Fifth Third Bank	Closed with explanation
05/22/2015	05/22/2015	Western Union	Closed with explanation
05/22/2015	05/28/2015	Ria Financial	Untimely response
05/21/2015	05/21/2015	PayPal	Closed with explanation
05/21/2015	05/22/2015	PayPal	Closed with explanation
05/21/2015	05/28/2015	Western Union	Closed with explanation
05/21/2015	05/27/2015	MoneyGram	Closed with monetary relief
05/21/2015	05/21/2015	PayPal	Closed with explanation
05/21/2015	05/28/2015	Western Union	Untimely response
05/21/2015	05/22/2015	JPMorgan Chase	Closed with explanation
05/21/2015	05/22/2015	Western Union	Closed with explanation
05/20/2015	05/20/2015	PayPal	Closed with explanation
05/20/2015	05/27/2015	PayPal	Closed with explanation
05/20/2015	05/29/2015	PayPal	Closed with non-monetary relief
05/20/2015	05/20/2015	SunTrust Bank	Closed with explanation
05/20/2015	05/27/2015	Western Union	Closed with explanation
05/20/2015	05/21/2015	MoneyGram	Closed with explanation
05/20/2015	05/21/2015	MoneyGram	Closed with explanation

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Yes	
Yes	
Yes	
Yes	
Yes	
No	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
No	
Yes	Yes
Yes	Yes
Yes	Yes
Yes	

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1385162	Money transfers	Domestic (US) money transfer
1385061	Money transfers	Domestic (US) money transfer
1384507	Money transfers	International money transfer
1384408	Money transfers	Domestic (US) money transfer
1384465	Money transfers	International money transfer
1384368	Money transfers	International money transfer
1384357	Money transfers	Domestic (US) money transfer
1383215	Money transfers	International money transfer
1383091	Money transfers	Domestic (US) money transfer
1382901	Money transfers	International money transfer
1382898	Money transfers	International money transfer
1382887	Money transfers	International money transfer
1382812	Money transfers	Domestic (US) money transfer
1382594	Money transfers	International money transfer
1381779	Money transfers	International money transfer
1380227	Money transfers	International money transfer
1382079	Money transfers	International money transfer
1380493	Money transfers	Domestic (US) money transfer
1380041	Money transfers	Domestic (US) money transfer
1379818	Money transfers	Domestic (US) money transfer
1379830	Money transfers	International money transfer

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Other service issues	PA	19026	Web
Other transaction issues	CA	92201	Web
Other transaction issues	CA	94517	Web
Fraud or scam	IL	60632	Web
Other transaction issues	PA	19560	Phone
Fraud or scam	MA	02026	Web
Other service issues	GA	30044	Web
Fraud or scam	LA	71343	Web
Other transaction issues	UT	84010	Web
Fraud or scam	MS	38930	Referral
Incorrect/missing disclosures or info	NY	11106	Web
Money was not available when promised	GA	30315	Web
Other transaction issues	CA	94930	Web
Fraud or scam	GA	30096	Web
Money was not available when promised	CA	94804	Fax
Fraud or scam	NJ	07626	Phone
Fraud or scam	TX	78043	Phone
Fraud or scam	TN	38117	Web
Fraud or scam	NC	27265	Web
Fraud or scam	MO	64492	Web
Fraud or scam		00643	Web

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05/20/2015	05/20/2015	PayPal	Closed with explanation
05/20/2015	05/20/2015	PayPal	Closed with explanation
05/20/2015	05/20/2015	Western Union	In progress
05/20/2015	05/20/2015	PayPal	Closed with explanation
05/20/2015	05/20/2015	MoneyGram	Closed with explanation
05/19/2015	05/20/2015	MoneyGram	Closed with explanation
05/19/2015	05/20/2015	PayPal	Closed with monetary relief
05/19/2015	05/19/2015	Western Union	Closed with explanation
05/19/2015	05/19/2015	PayPal	Closed with monetary relief
05/19/2015	05/22/2015	Wells Fargo	Closed with non-monetary relief
05/19/2015	05/19/2015	HSBC	In progress
05/19/2015	05/19/2015	Western Union	Closed with explanation
05/19/2015	05/19/2015	PayPal	Closed with monetary relief
05/19/2015	05/19/2015	Western Union	Closed with explanation
05/19/2015	05/27/2015	MoneyGram	Closed with monetary relief
05/18/2015	05/19/2015	MoneyGram	Closed with explanation
05/18/2015	05/19/2015	Western Union	Closed with explanation
05/18/2015	05/18/2015	MoneyGram	Closed with explanation
05/18/2015	05/18/2015	MoneyGram	Closed with explanation
05/17/2015	05/18/2015	PayPal	Closed with explanation
05/17/2015	05/20/2015	Trans-Fast Remittance LLC	Untimely response

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Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
No	
Yes	Yes
Yes	
No	

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1379485	Money transfers	Domestic (US) money transfer
1379264	Money transfers	Domestic (US) money transfer
1377108	Money transfers	Domestic (US) money transfer
1379165	Money transfers	Domestic (US) money transfer
1379140	Money transfers	Domestic (US) money transfer
1378640	Money transfers	Domestic (US) money transfer
1378333	Money transfers	International money transfer
1378274	Money transfers	Domestic (US) money transfer
1377510	Money transfers	International money transfer
1377489	Money transfers	Domestic (US) money transfer
1376007	Money transfers	International money transfer
1377424	Money transfers	International money transfer
1376454	Money transfers	International money transfer
1376361	Money transfers	Domestic (US) money transfer
1376302	Money transfers	International money transfer
1374927	Money transfers	International money transfer
1374030	Money transfers	International money transfer
1374576	Money transfers	International money transfer
1374575	Money transfers	International money transfer
1373219	Money transfers	Domestic (US) money transfer
1371276	Money transfers	Domestic (US) money transfer

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Fraud or scam	PA	19131	Web
Fraud or scam	WA	98031	Web
Other transaction issues	PA	15501	Web
Fraud or scam	NV	94107	Web
Other transaction issues	CA	92354	Phone
Fraud or scam	CA	94589	Phone
Other transaction issues	NY	11417	Phone
Fraud or scam	KY	40004	Phone
Fraud or scam	PA	18301	Phone
Fraud or scam	NY	11763	Phone
Other transaction issues	NM	87123	Phone
Other transaction issues	CA	93307	Web
Incorrect/missing disclosures or info	GA	30047	Phone
Other transaction issues	PA	19144	Phone
Other transaction issues	NC	27107	Web
Money was not available when promised	IL	60559	Postal mail
Fraud or scam	CO	81321	Phone
Fraud or scam	AZ	86323	Web
Fraud or scam	AZ	86323	Web
Wrong amount charged or received	NY	10583	Phone
Fraud or scam	FL	33647	Phone

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05/17/2015	05/17/2015	MoneyGram	Closed with explanation
05/16/2015	05/16/2015	PayPal	Closed with non-monetary relief
05/15/2015	05/15/2015	Google Inc.	Closed with explanation
05/15/2015	05/16/2015	Bank of America	Closed with explanation
05/15/2015	05/19/2015	Western Union	In progress
05/15/2015	05/19/2015	MoneyGram	Closed with explanation
05/15/2015	05/19/2015	MoneyGram	Closed with monetary relief
05/15/2015	05/19/2015	MoneyGram	Closed with explanation
05/15/2015	05/18/2015	MoneyGram	Closed with explanation
05/15/2015	05/15/2015	MoneyGram	Closed with explanation
05/14/2015	05/15/2015	Western Union	Closed with explanation
05/14/2015	05/15/2015	Wells Fargo	Closed with explanation
05/14/2015	05/15/2015	DolEx Dollar Express	Closed with explanation
05/14/2015	05/15/2015	Western Union	Closed with explanation
05/14/2015	05/14/2015	MoneyGram	Closed with explanation
05/14/2015	05/15/2015	Western Union	Closed with explanation
05/13/2015	05/14/2015	MoneyGram	Closed with explanation
05/13/2015	05/14/2015	JPMorgan Chase	Closed with explanation
05/13/2015	05/13/2015	JPMorgan Chase	Closed with explanation
05/13/2015	05/14/2015	Western Union	Closed with explanation
05/12/2015	05/13/2015	Western Union	Closed with explanation

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Yes	Yes
Yes	
No	Yes
Yes	
No	
Yes	Yes
Yes	
Yes	

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1372556	Money transfers	International money transfer
1372554	Money transfers	International money transfer
1372498	Money transfers	International money transfer
1372300	Money transfers	International money transfer
1372260	Money transfers	International money transfer
1372180	Money transfers	International money transfer
1372103	Money transfers	Domestic (US) money transfer
1371618	Money transfers	International money transfer
1371502	Money transfers	International money transfer
1371497	Money transfers	International money transfer
1370679	Money transfers	Domestic (US) money transfer
1370667	Money transfers	International money transfer
1369922	Money transfers	Domestic (US) money transfer
1369528	Money transfers	Domestic (US) money transfer
1369116	Money transfers	International money transfer
1369115	Money transfers	International money transfer
1368599	Money transfers	International money transfer
1368365	Money transfers	Domestic (US) money transfer
1366831	Money transfers	International money transfer
1366520	Money transfers	International money transfer
1366792	Money transfers	International money transfer

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Other transaction issues	MN	55102	Referral
Wrong amount charged or received	CA	92604	Referral
Other transaction issues	CA	92563	Web
Fraud or scam	GA	30071	Phone
Wrong amount charged or received	FL	33131	Web
Other transaction issues	CA	95070	Web
Other transaction issues	FL	33326	Web
Fraud or scam	AR	72758	Web
Other transaction issues		62412	Web
Money was not available when promised	FL	33637	Phone
Money was not available when promised	NY	10580	Web
Fraud or scam	TX	75154	Web
Fraud or scam	ОН	44644	Web
Fraud or scam	NY	11103	Web
Fraud or scam	TX	77072	Web
Fraud or scam	TX	77072	Web
Wrong amount charged or received	OR	97068	Web
Fraud or scam	CA	95610	Web
Other transaction issues		00424	Web
Other transaction issues	FL	34684	Web
Other transaction issues	PA	19002	Web

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05/12/2015	05/13/2015	Deutsche Bank	In progress
05/12/2015	05/13/2015	JPMorgan Chase	Closed with explanation
05/12/2015	05/12/2015	Bank of America	Closed with explanation
05/12/2015	05/13/2015	Western Union	Closed with explanation
05/12/2015	05/12/2015	Bank of America	Closed with explanation
05/12/2015	05/12/2015	JPMorgan Chase	In progress
05/12/2015	05/13/2015	Citibank	Closed with explanation
05/12/2015	05/12/2015	PayPal	Closed with monetary relief
05/12/2015	05/12/2015	PayPal	Closed with monetary relief
05/12/2015	05/13/2015	Western Union	Closed with explanation
05/12/2015	05/12/2015	Citibank	Closed with explanation
05/11/2015	05/11/2015	Frost Bank	Closed with monetary relief
05/11/2015	05/11/2015	PayPal	Closed with non-monetary relief
05/11/2015	05/12/2015	MoneyGram	Closed with explanation
05/11/2015	05/11/2015	Western Union	Closed with explanation
05/11/2015	05/11/2015	MoneyGram	Closed with explanation
05/10/2015	05/11/2015	PayPal	Closed with non-monetary relief
05/09/2015	05/09/2015	Bank of America	Closed with explanation
05/08/2015	05/11/2015	Citibank	Closed with explanation
05/08/2015	05/11/2015	Western Union	Closed with explanation
05/08/2015	05/08/2015	Western Union	In progress

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Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
No	
Yes	
No	
Yes	

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1365344	Money transfers	Domestic (US) money transfer
1364824	Money transfers	International money transfer
1368053	Money transfers	Domestic (US) money transfer
1366729	Money transfers	Domestic (US) money transfer
1365352	Money transfers	Domestic (US) money transfer
1365345	Money transfers	Domestic (US) money transfer
1365115	Money transfers	Domestic (US) money transfer
1363128	Money transfers	International money transfer
1362701	Money transfers	International money transfer
1364604	Money transfers	International money transfer
1364009	Money transfers	Domestic (US) money transfer
1363680	Money transfers	Domestic (US) money transfer
1361597	Money transfers	International money transfer
1362587	Money transfers	Domestic (US) money transfer
1362182	Money transfers	Domestic (US) money transfer
1361826	Money transfers	International money transfer
1361742	Money transfers	Domestic (US) money transfer
1361626	Money transfers	Domestic (US) money transfer
1361563	Money transfers	Domestic (US) money transfer
1361188	Money transfers	Domestic (US) money transfer
1360989	Money transfers	International money transfer

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Fraud or scam	TX	77590	Web
Fraud or scam	FL	33556	Phone
Other transaction issues	DC	20002	Referral
Fraud or scam	CA	90292	Web
Fraud or scam	CA	92530	Phone
Fraud or scam	TX	77590	Web
Money was not available when promised	NY	11420	Web
Money was not available when promised	CA	91343	Phone
Fraud or scam			Phone
Other transaction issues	NC	27301	Web
Other transaction issues	NY	10002	Referral
Fraud or scam	CA	92101	Web
Other transaction issues	IN	46816	Phone
Fraud or scam	NY	10001	Web
Other transaction issues	OK	73065	Postal mail
Money was not available when promised	IL	60062	Phone
Fraud or scam	NY	11030	Web
Fraud or scam	MS	38930	Phone
Other transaction issues	МО	63537	Web
Other service issues	NY	10128	Phone
Wrong amount charged or received	DE	19939	Phone

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05/07/2015	05/07/2015	MoneyGram	Closed with explanation
05/07/2015	05/08/2015	MoneyGram	Closed with explanation
05/07/2015	05/08/2015	MoneyGram	Closed with explanation
05/07/2015	05/08/2015	PayPal	Closed with explanation
05/07/2015	05/08/2015	MoneyGram	Closed with explanation
05/07/2015	05/07/2015	Western Union	Closed with explanation
05/07/2015	05/08/2015	MoneyGram	Closed with explanation
05/06/2015	05/07/2015	MoneyGram	Closed with explanation
05/06/2015	05/06/2015	Western Union	Closed with explanation
05/06/2015	05/07/2015	MoneyGram	Closed with monetary relief
05/06/2015	05/07/2015	Western Union	Closed with explanation
05/06/2015	05/06/2015	PayPal	Closed with explanation
05/05/2015	05/06/2015	MoneyGram	Closed with monetary relief
05/05/2015	05/06/2015	Bank of America	Closed with explanation
05/05/2015	05/21/2015	BOK Financial Corp	Closed with explanation
05/05/2015	05/06/2015	JPMorgan Chase	Closed with monetary relief
05/05/2015	05/05/2015	Citibank	Closed with monetary relief
05/05/2015	05/06/2015	Wells Fargo	Closed with explanation
05/05/2015	05/08/2015	Capital One	Closed with explanation
05/05/2015	05/06/2015	MoneyGram	Closed with explanation
05/05/2015	05/06/2015	Western Union	Closed with explanation

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Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	

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1359767	Money transfers	International money transfer
1359500	Money transfers	International money transfer
1359494	Money transfers	Domestic (US) money transfer
1359488	Money transfers	International money transfer
1359039	Money transfers	Domestic (US) money transfer
1358415	Money transfers	International money transfer
1358394	Money transfers	Domestic (US) money transfer
1358362	Money transfers	Domestic (US) money transfer
1357939	Money transfers	International money transfer
1355916	Money transfers	Domestic (US) money transfer
1356696	Money transfers	International money transfer
1357378	Money transfers	International money transfer
1357351	Money transfers	International money transfer
1356930	Money transfers	International money transfer
1355429	Money transfers	International money transfer
1356133	Money transfers	Domestic (US) money transfer
1354912	Money transfers	International money transfer
1352337	Money transfers	Domestic (US) money transfer
1353398	Money transfers	Domestic (US) money transfer
1353306	Money transfers	Domestic (US) money transfer
1353247	Money transfers	Domestic (US) money transfer

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Other transaction issues	MA	01105	Phone
Wrong amount charged or received	TX	77034	Phone
Fraud or scam	NC	28147	Web
Fraud or scam	CA	90123	Web
Money was not available when promised	NC	27609	Web
Money was not available when promised	NJ	07430	Phone
Money was not available when promised	NC	27406	Web
Fraud or scam	AZ	85233	Web
Other service issues	MD	20716	Web
Money was not available when promised	NY	10552	Web
Fraud or scam	GA	31206	Phone
Other transaction issues	VA	23707	Web
Fraud or scam	MA	02125	Web
Other transaction issues	CA	90034	Web
Fraud or scam	LA	70726	Postal mail
Money was not available when promised	NV	89108	Web
Fraud or scam	AL	35401	Web
Fraud or scam	MI	48741	Phone
Money was not available when promised	WV	26505	Web
Other service issues		07502	Phone
Fraud or scam	AR	72712	Web

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05/04/2015	05/05/2015	Western Union	Closed with explanation
05/04/2015	05/05/2015	MoneyGram	Closed with explanation
05/04/2015	05/04/2015	Western Union	Closed with monetary relief
05/04/2015	05/04/2015	PayPal	Closed with explanation
05/04/2015	05/04/2015	Fifth Third Bank	Closed with explanation
05/04/2015	05/04/2015	Western Union	Closed with explanation
05/04/2015	05/04/2015	BB&T Financial	Closed with explanation
05/03/2015	05/04/2015	Navy FCU	Closed with explanation
05/02/2015	05/03/2015	Western Union	Closed with explanation
05/01/2015	05/05/2015	JPMorgan Chase	Closed
05/01/2015	05/04/2015	MoneyGram	Closed with explanation
05/01/2015	05/05/2015	Western Union	Closed with explanation
05/01/2015	05/01/2015	MoneyGram	Closed with explanation
05/01/2015	05/05/2015	Western Union	Closed with explanation
04/30/2015	05/04/2015	MoneyGram	Closed with explanation
04/30/2015	05/01/2015	MoneyGram	Closed with explanation
04/30/2015	04/30/2015	MoneyGram	Closed with explanation
04/29/2015	05/01/2015	MoneyGram	Closed with explanation
04/29/2015	05/04/2015	MoneyGram	Closed with explanation
04/29/2015	05/04/2015	MoneyGram	Closed with explanation
04/29/2015	04/29/2015	MoneyGram	Closed with explanation

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Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	

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1352652	Money transfers	International money transfer
1352625	Money transfers	International money transfer
1352448	Money transfers	International money transfer
1352418	Money transfers	Domestic (US) money transfer
1352018	Money transfers	Domestic (US) money transfer
1350174	Money transfers	International money transfer
1351334	Money transfers	International money transfer
1351322	Money transfers	International money transfer
1350320	Money transfers	International money transfer
1350064	Money transfers	International money transfer
1348023	Money transfers	International money transfer
1350015	Money transfers	Domestic (US) money transfer
1349285	Money transfers	International money transfer
1349096	Money transfers	International money transfer
1348366	Money transfers	International money transfer
1348289	Money transfers	International money transfer
1348149	Money transfers	Domestic (US) money transfer
1348136	Money transfers	International money transfer
1347443	Money transfers	International money transfer
1347452	Money transfers	International money transfer
1347247	Money transfers	International money transfer

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Money was not available when promised	IL	60516	Web
Other transaction issues	CA	92078	Web
Money was not available when promised	NY	11356	Web
Fraud or scam	TN	37722	Phone
Fraud or scam	CA	94804	Phone
Money was not available when promised	NY	11364	Web
Money was not available when promised	TX	78666	Phone
Other service issues	VA	23234	Phone
Fraud or scam	IN	46038	Web
Money was not available when promised	VA	24441	Phone
Other transaction issues			Phone
Fraud or scam	AZ	85353	Web
Fraud or scam	IL	60563	Phone
Other transaction issues	FL	32570	Phone
Incorrect/missing disclosures or info	MN	55343	Referral
Fraud or scam	FL	33884	Web
Fraud or scam	GA	30045	Web
Money was not available when promised	CO	80219	Phone
Fraud or scam	CA	90255	Web
Fraud or scam			Web
Money was not available when promised	CA	95050	Web

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04/29/2015	04/29/2015	Western Union	Closed with explanation
04/29/2015	04/29/2015	Bank of America	Closed with explanation
04/29/2015	04/29/2015	Citibank	Closed with explanation
04/29/2015	05/01/2015	MoneyGram	Closed with explanation
04/29/2015	05/04/2015	MoneyGram	Closed with explanation
04/28/2015	04/28/2015	Western Union	Closed with explanation
04/28/2015	04/29/2015	MoneyGram	Closed with explanation
04/28/2015	04/29/2015	MoneyGram	Closed with explanation
04/28/2015	04/28/2015	Western Union	Closed with explanation
04/28/2015	04/29/2015	Western Union	Closed with explanation
04/27/2015	04/28/2015	MoneyGram	Closed with explanation
04/27/2015	05/13/2015	MoneyGram	Closed with explanation
04/27/2015	05/04/2015	Western Union	Closed with explanation
04/27/2015	06/03/2015	Skrill USA, Inc.	Closed with explanation
04/27/2015	04/30/2015	MoneyGram	Closed with monetary relief
04/27/2015	04/27/2015	MoneyGram	Closed with explanation
04/27/2015	04/27/2015	MoneyGram	Closed with explanation
04/27/2015	04/28/2015	MoneyGram	Closed with explanation
04/26/2015	04/26/2015	MoneyGram	Closed with monetary relief
04/26/2015	04/26/2015	Bank of America	Closed with explanation
04/25/2015	04/25/2015	Citibank	Closed with explanation

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No	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	

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1345682	Money transfers	International money transfer
1347140	Money transfers	Domestic (US) money transfer
1346545	Money transfers	International money transfer
1346357	Money transfers	International money transfer
1346183	Money transfers	International money transfer
1345831	Money transfers	International money transfer
1345429	Money transfers	Domestic (US) money transfer
1343658	Money transfers	Domestic (US) money transfer
1345300	Money transfers	Domestic (US) money transfer
1345277	Money transfers	International money transfer
1345260	Money transfers	International money transfer
1344356	Money transfers	International money transfer
1343322	Money transfers	International money transfer
1341315	Money transfers	International money transfer
1343190	Money transfers	International money transfer
1342134	Money transfers	International money transfer
1342007	Money transfers	International money transfer
1341849	Money transfers	International money transfer
1341809	Money transfers	International money transfer
1339666	Money transfers	International money transfer
1341073	Money transfers	Domestic (US) money transfer

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Fraud or scam	ОН	45692	Phone
Other transaction issues	DC	20005	Web
Money was not available when promised	OR	97030	Web
Fraud or scam	NJ	08512	Phone
Other transaction issues	TX	76527	Phone
Other transaction issues	CA	90201	Phone
Fraud or scam	NJ	08690	Web
Fraud or scam	TX	75025	Web
Other transaction issues	NY	11215	Web
Wrong amount charged or received		20016	Web
Fraud or scam	ОН	43004	Web
Incorrect/missing disclosures or info	FL	33162	Web
Money was not available when promised	NY	10026	Web
Other transaction issues	TX	77038	Phone
Money was not available when promised	MI	48178	Phone
Fraud or scam	GA	30075	Web
Money was not available when promised	CA	94590	Phone
Wrong amount charged or received	MA	02109	Web
Other service issues	NY	11576	Web
Fraud or scam	GA	30296	Phone
Incorrect/missing disclosures or info	CA	92801	Web

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04/24/2015	04/27/2015	Western Union	Closed with explanation
04/24/2015	04/30/2015	Morgan Stanley	Closed with explanation
04/24/2015	04/24/2015	Western Union	Closed with explanation
04/24/2015	04/27/2015	MoneyGram	Closed with explanation
04/24/2015	04/27/2015	MoneyGram	Closed with explanation
04/24/2015	04/27/2015	MoneyGram	Closed with explanation
04/24/2015	04/24/2015	MoneyGram	Closed with explanation
04/23/2015	04/28/2015	MoneyGram	Closed with explanation
04/23/2015	04/24/2015	PayPal	Closed with explanation
04/23/2015	04/24/2015	Bank of America	Closed with monetary relief
04/23/2015	04/30/2015	MoneyGram	Closed with explanation
04/23/2015	04/23/2015	JPMorgan Chase	Closed with explanation
04/23/2015	04/23/2015	Citibank	Closed with explanation
04/22/2015	04/23/2015	DolEx Dollar Express	Closed with explanation
04/22/2015	04/23/2015	Western Union	Closed with explanation
04/22/2015	04/22/2015	Bank of America	Closed with monetary relief
04/22/2015	04/27/2015	MoneyGram	Closed with explanation
04/22/2015	04/22/2015	Santander Bank US	Closed
04/22/2015	04/22/2015	PayPal	Closed with monetary relief
04/21/2015	04/23/2015	Western Union	Closed with explanation
04/21/2015	04/22/2015	PayPal	Closed with non-monetary relief

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Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	

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1341067	Money transfers	Domestic (US) money transfer
1340921	Money transfers	Domestic (US) money transfer
1340241	Money transfers	International money transfer
1340210	Money transfers	Domestic (US) money transfer
1339761	Money transfers	International money transfer
1339740	Money transfers	Domestic (US) money transfer
1339667	Money transfers	Domestic (US) money transfer
1339331	Money transfers	International money transfer
1338891	Money transfers	Domestic (US) money transfer
1336747	Money transfers	International money transfer
1338159	Money transfers	International money transfer
1338305	Money transfers	Domestic (US) money transfer
1337939	Money transfers	International money transfer
1337867	Money transfers	International money transfer
1338873	Money transfers	Domestic (US) money transfer
1337615	Money transfers	International money transfer
1337331	Money transfers	International money transfer
1336190	Money transfers	International money transfer
1336268	Money transfers	Domestic (US) money transfer
1336209	Money transfers	International money transfer
1336201	Money transfers	Domestic (US) money transfer

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Fraud or scam	FL	34231	Web
Money was not available when promised	CA	92801	Web
Fraud or scam	CA	95562	Phone
Fraud or scam	NJ	07052	Web
Fraud or scam	TN	38128	Phone
Incorrect/missing disclosures or info	PA	15222	Phone
Fraud or scam	GA	30296	Phone
Fraud or scam	LA	70726	Web
Fraud or scam	CO	80122	Web
Fraud or scam	VA	24301	Phone
Fraud or scam	NM	87111	Phone
Money was not available when promised	CA	91741	Phone
Other transaction issues	NY	10034	Phone
Other transaction issues	TN	38125	Web
Fraud or scam	NY	11209	Web
Money was not available when promised			Phone
Other service issues	NC	28334	Web
Money was not available when promised	VA	22031	Web
Other transaction issues	CA	92801	Web
Fraud or scam	TX	78586	Web
Fraud or scam	ОН	43130	Web

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04/21/2015	04/22/2015	Bank of America	Closed with explanation
04/21/2015	04/24/2015	PayPal	Closed with non-monetary relief
04/21/2015	04/24/2015	Western Union	Closed with explanation
04/21/2015	04/21/2015	JPMorgan Chase	Closed with explanation
04/21/2015	04/23/2015	Western Union	Closed with explanation
04/21/2015	04/23/2015	JPMorgan Chase	Closed with explanation
04/21/2015	04/24/2015	MoneyGram	Closed with explanation
04/21/2015	04/21/2015	Whitney Bank	Closed with explanation
04/21/2015	04/23/2015	Bank of America	Closed with explanation
04/20/2015	04/23/2015	Western Union	Closed with explanation
04/20/2015	04/22/2015	Western Union	Closed with explanation
04/20/2015	04/21/2015	Western Union	Closed with explanation
04/20/2015	04/21/2015	Citibank	Closed with explanation
04/20/2015	04/20/2015	MoneyGram	Closed with monetary relief
04/20/2015	04/21/2015	MoneyGram	Closed with explanation
04/20/2015	04/21/2015	Ria Financial	Closed with non-monetary relief
04/20/2015	04/20/2015	PayPal	Closed with monetary relief
04/18/2015	04/22/2015	Western Union	Closed with explanation
04/18/2015	04/19/2015	PayPal	Closed with explanation
04/18/2015	04/18/2015	PayPal	Closed with monetary relief
04/18/2015	04/18/2015	MoneyGram	Closed with explanation

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Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	Yes

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1336188	Money transfers	International money transfer
1334856	Money transfers	Domestic (US) money transfer
1334683	Money transfers	Domestic (US) money transfer
1333703	Money transfers	Domestic (US) money transfer
1333450	Money transfers	International money transfer
1334443	Money transfers	International money transfer
1333543	Money transfers	Domestic (US) money transfer
1331659	Money transfers	Domestic (US) money transfer
1333873	Money transfers	Domestic (US) money transfer
1331710	Money transfers	International money transfer
1331696	Money transfers	Domestic (US) money transfer
1330782	Money transfers	Domestic (US) money transfer
1329196	Money transfers	International money transfer
1328778	Money transfers	International money transfer
1330365	Money transfers	International money transfer
1330018	Money transfers	International money transfer
1329901	Money transfers	Domestic (US) money transfer
1329765	Money transfers	International money transfer
1329033	Money transfers	International money transfer
1327672	Money transfers	Domestic (US) money transfer
1329677	Money transfers	International money transfer

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Fraud or scam	FL	33974	Web
Fraud or scam	TX	77535	Phone
Fraud or scam	TX	78733	Web
Fraud or scam	CA	91602	Web
Fraud or scam	NV		Web
Money was not available when promised	GA	31401	Web
Fraud or scam	МО	63025	Web
Other transaction issues	NY	10460	Web
Other service issues	CA	93063	Web
Other transaction issues	WA	98155	Web
Fraud or scam	СТ	06905	Web
Other transaction issues	NY	11580	Web
Other transaction issues	IL	60641	Phone
Fraud or scam	VA	22513	Phone
Other transaction issues	MA	02338	Phone
Fraud or scam	VA	23323	Web
Other transaction issues	FL	32835	Phone
Other transaction issues	WV	25414	Web
Money was not available when promised	MI	49327	Phone
Fraud or scam	WA	98115	Web
Fraud or scam	TN	38118	Phone

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Money transfers complaints

Based	on	Consumer	Complaints

04/18/2015	04/18/2015	Western Union	Closed with explanation
04/17/2015	04/20/2015	MoneyGram	Closed with explanation
04/17/2015	04/17/2015	PayPal	Closed with monetary relief
04/16/2015	04/21/2015	PayPal	Closed with explanation
04/16/2015	04/20/2015	USAA Savings	Closed with explanation
04/16/2015	04/17/2015	MoneyGram	Closed with explanation
04/16/2015	04/16/2015	PayPal	Closed with non-monetary relief
04/15/2015	04/15/2015	PayPal	Closed with monetary relief
04/15/2015	04/16/2015	MoneyGram	Closed with monetary relief
04/15/2015	04/15/2015	Western Union	Closed with explanation
04/15/2015	04/15/2015	PayPal	Closed with monetary relief
04/15/2015	04/20/2015	PayPal	Closed with explanation
04/14/2015	04/17/2015	Citibank	Closed with explanation
04/14/2015	04/16/2015	Western Union	Closed with explanation
04/14/2015	04/16/2015	MoneyGram	Closed with monetary relief
04/14/2015	04/14/2015	Xoom	Closed with explanation
04/14/2015	04/14/2015	Western Union	Closed with explanation
04/14/2015	04/14/2015	PayPal	Closed with explanation
04/14/2015	04/16/2015	Western Union	Closed with explanation
04/13/2015	04/13/2015	PayPal	Closed with monetary relief
04/13/2015	04/14/2015	Western Union	Closed with explanation

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Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	Yes
Yes	

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1328052	Money transfers	Domestic (US) money transfer
1326519	Money transfers	International money transfer
1327048	Money transfers	International money transfer
1326316	Money transfers	Domestic (US) money transfer
1326233	Money transfers	International money transfer
1325485	Money transfers	Domestic (US) money transfer
1325515	Money transfers	International money transfer
1323229	Money transfers	International money transfer
1323329	Money transfers	International money transfer
1323061	Money transfers	International money transfer
1321660	Money transfers	Domestic (US) money transfer
1321624	Money transfers	Domestic (US) money transfer
1321195	Money transfers	International money transfer
1320842	Money transfers	Domestic (US) money transfer
1318752	Money transfers	Domestic (US) money transfer
1320719	Money transfers	International money transfer
1320088	Money transfers	International money transfer
1319952	Money transfers	Domestic (US) money transfer
1318401	Money transfers	Domestic (US) money transfer
1319811	Money transfers	International money transfer
1318990	Money transfers	Domestic (US) money transfer

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Fraud or scam	ОН	43620	Web
Money was not available when promised	VA	22030	Web
Wrong amount charged or received	PA	19403	Web
Fraud or scam	PA	18703	Web
Fraud or scam	MD	21701	Web
Fraud or scam	NJ	07035	Web
Money was not available when promised	NY	11207	Web
Other service issues	MA	02150	Phone
Money was not available when promised	NJ	08852	Web
Fraud or scam			Phone
Other transaction issues	FL	32277	Phone
Fraud or scam	AZ	85929	Web
Other service issues	CA	91205	Phone
Money was not available when promised	MN	55406	Phone
Other transaction issues	WA	98031	Web
Other transaction issues	CA	95003	Web
Fraud or scam	GA	30904	Phone
Money was not available when promised			Phone
Fraud or scam	TX	75241	Postal mail
Incorrect/missing disclosures or info	VA		Web
Other service issues	CA	91741	Web

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04/13/2015	04/13/2015	Fifth Third Bank	Closed with explanation
04/12/2015	04/12/2015	Western Union	Closed with explanation
04/12/2015	04/13/2015	RBS Citizens	Closed with explanation
04/11/2015	04/11/2015	Western Union	Closed with explanation
04/11/2015	04/11/2015	Bank of America	Closed with explanation
04/10/2015	04/10/2015	Bank of America	Closed with explanation
04/10/2015	04/15/2015	Xoom	Closed with explanation
04/09/2015	04/10/2015	Western Union	Closed with explanation
04/09/2015	04/09/2015	Western Union	Closed with explanation
04/09/2015	04/10/2015	Western Union	Closed with explanation
04/08/2015	04/10/2015	Western Union	Closed with explanation
04/08/2015	04/08/2015	PayPal	Closed with monetary relief
04/08/2015	04/10/2015	Western Union	Closed with explanation
04/08/2015	04/10/2015	MoneyGram	Closed with monetary relief
04/07/2015	04/07/2015	Google Inc.	Closed with explanation
04/07/2015	04/08/2015	PayPal	Closed with explanation
04/07/2015	04/08/2015	Western Union	Closed with explanation
04/07/2015	04/14/2015	MoneyGram	Closed with explanation
04/07/2015	04/09/2015	PayPal	Closed with explanation
04/07/2015	04/09/2015	Western Union	Closed with explanation
04/07/2015	04/07/2015	PayPal	Closed with non-monetary relief

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Yes	
Yes	
Yes	
Yes	No
Yes	
Yes	
Yes	
Yes	Yes
Yes	Yes
Yes	
Yes	
Yes	
Yes	No
Yes	No
Yes	Yes
Yes	
Yes	
Yes	No
Yes	
Yes	
Yes	

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1316691	Money transfers	International money transfer
1318688	Money transfers	International money transfer
1318631	Money transfers	International money transfer
1318082	Money transfers	Domestic (US) money transfer
1317405	Money transfers	Domestic (US) money transfer
1317329	Money transfers	Domestic (US) money transfer
1317044	Money transfers	International money transfer
1316896	Money transfers	International money transfer
1316684	Money transfers	Domestic (US) money transfer
1315984	Money transfers	International money transfer
1315235	Money transfers	Domestic (US) money transfer
1314649	Money transfers	Domestic (US) money transfer
1313101	Money transfers	International money transfer
1313296	Money transfers	Domestic (US) money transfer
1314105	Money transfers	Domestic (US) money transfer
1310346	Money transfers	Domestic (US) money transfer
1311801	Money transfers	International money transfer
1311082	Money transfers	International money transfer
1311077	Money transfers	Domestic (US) money transfer
1310287	Money transfers	Domestic (US) money transfer
1307881	Money transfers	Domestic (US) money transfer

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Fraud or scam	MD	20603	Web
Fraud or scam	CA	92056	Web
Fraud or scam	TX	75287	Phone
Other transaction issues	WA	98012	Web
Money was not available when promised	TN	37709	Phone
Other transaction issues	PA	19063	Web
Fraud or scam	MA	01844	Web
Wrong amount charged or received		09114	Web
Other transaction issues	GA	31088	Web
Other transaction issues	NC	28594	Web
Wrong amount charged or received	IL	60073	Web
Fraud or scam	NV	89436	Web
Money was not available when promised	WA	98032	Phone
Fraud or scam	AR	72501	Web
Fraud or scam	MI	48313	Web
Other transaction issues	NY	10530	Web
Fraud or scam	IL	60951	Phone
Fraud or scam	GA	30506	Referral
Fraud or scam	PA	19143	Phone
Other transaction issues	PA	15061	Referral
Fraud or scam	VA	20124	Postal mail

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04/06/2015	04/06/2015	MoneyGram	Closed with explanation
04/06/2015	04/07/2015	MoneyGram	Closed with monetary relief
04/06/2015	04/08/2015	MoneyGram	Closed with explanation
04/06/2015	04/06/2015	PayPal	Closed with monetary relief
04/06/2015	04/08/2015	SunTrust Bank	Closed with explanation
04/06/2015	04/06/2015	PayPal	Closed with non-monetary relief
04/06/2015	04/06/2015	JPMorgan Chase	Closed with explanation
04/06/2015	04/06/2015	Bank of America	Closed with monetary relief
04/06/2015	04/06/2015	PayPal	Closed with non-monetary relief
04/04/2015	04/04/2015	PayPal	Closed with monetary relief
04/03/2015	04/03/2015	Amex	Closed with explanation
04/02/2015	04/03/2015	MoneyGram	Closed with explanation
04/02/2015	04/06/2015	MoneyGram	Closed with explanation
04/02/2015	04/02/2015	MoneyGram	Closed with explanation
04/02/2015	04/02/2015	Wells Fargo	Closed with explanation
04/01/2015	04/01/2015	JPMorgan Chase	Closed with explanation
04/01/2015	04/06/2015	MoneyGram	Closed with explanation
04/01/2015	04/08/2015	Western Union	Closed with explanation
04/01/2015	04/03/2015	Western Union	Closed with explanation
04/01/2015	04/06/2015	Western Union	Closed with explanation
03/31/2015	04/21/2015	MoneyGram	Closed with explanation

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Yes	No
Yes	
Yes	No
Yes	
Yes	Yes
Yes	
Yes	No
Yes	No
Yes	Yes
Yes	
Yes	No
Yes	No
Yes	
Yes	No
Yes	Yes
Yes	Yes
Yes	No
No	
Yes	No
Yes	
Yes	

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1309526	Money transfers	Domestic (US) money transfer
1309541	Money transfers	International money transfer
1308828	Money transfers	Domestic (US) money transfer
1306721	Money transfers	International money transfer
1307557	Money transfers	Domestic (US) money transfer
1307415	Money transfers	Domestic (US) money transfer
1306797	Money transfers	International money transfer
1306249	Money transfers	International money transfer
1306216	Money transfers	International money transfer
1306236	Money transfers	International money transfer
1306031	Money transfers	International money transfer
1306002	Money transfers	Domestic (US) money transfer
1305950	Money transfers	International money transfer
1304846	Money transfers	International money transfer
1305919	Money transfers	International money transfer
1305883	Money transfers	Domestic (US) money transfer
1305353	Money transfers	International money transfer
1305249	Money transfers	International money transfer
1303950	Money transfers	International money transfer
1305203	Money transfers	International money transfer
1305102	Money transfers	Domestic (US) money transfer

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Money was not available when promised	MA	01742	Web
Other service issues	CA	95355	Phone
Other transaction issues	NY	11415	Phone
Wrong amount charged or received		75002	Web
Other transaction issues	NY	10530	Web
Other service issues	VA	20165	Web
Other transaction issues	FL	33173	Fax
Money was not available when promised	CA	95624	Web
Fraud or scam	WV	25302	Web
Fraud or scam	GA	30071	Web
Fraud or scam	NJ	08691	Web
Fraud or scam	MI	48146	Web
Money was not available when promised	GA	30080	Web
Fraud or scam	AZ	85745	Web
Fraud or scam	ОН	45434	Web
Fraud or scam	TN	37367	Phone
Other transaction issues	CA	90802	Web
Incorrect/missing disclosures or info	CA	90802	Web
Fraud or scam	SC	29492	Postal mail
Fraud or scam	GA	30101	Web
Fraud or scam	IL	60707	Web

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03/31/2015	03/31/2015	Western Union	Closed with explanation
03/31/2015	04/03/2015	Western Union	Closed with explanation
03/31/2015	04/08/2015	GE Capital Retail	Closed with explanation
03/30/2015	03/30/2015	HSBC	Closed with explanation
03/30/2015	03/30/2015	Barclays	Closed with monetary relief
03/30/2015	03/30/2015	PayPal	Closed with explanation
03/30/2015	04/06/2015	Western Union	Closed with explanation
03/29/2015	03/29/2015	Bank of America	Closed with explanation
03/28/2015	03/29/2015	PayPal	Closed with monetary relief
03/28/2015	03/29/2015	MoneyGram	Closed with explanation
03/28/2015	03/28/2015	MoneyGram	Closed with explanation
03/28/2015	04/10/2015	Blackhawk Network Holdings Inc.	Closed with monetary relief
03/28/2015	04/20/2015	Remitly, Inc.	Closed with explanation
03/27/2015	03/27/2015	Wells Fargo	Closed with monetary relief
03/27/2015	03/28/2015	MoneyGram	Closed with explanation
03/27/2015	03/30/2015	MoneyGram	Closed with explanation
03/27/2015	03/27/2015	Western Union	Closed with explanation
03/27/2015	03/27/2015	Western Union	Closed with explanation
03/27/2015	04/01/2015	Western Union	Closed with explanation
03/27/2015	03/27/2015	PayPal	Closed with monetary relief
03/27/2015	04/02/2015	Blackhawk Network Holdings Inc.	Closed with explanation

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Yes	No
Yes	
Yes	No
Yes	No
Yes	
Yes	No
Yes	
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	
Yes	
Yes	No
Yes	Yes
Yes	Yes

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1303276	Money transfers	International money transfer
1304231	Money transfers	Domestic (US) money transfer
1304193	Money transfers	Domestic (US) money transfer
1302678	Money transfers	Domestic (US) money transfer
1301028	Money transfers	Domestic (US) money transfer
1301385	Money transfers	Domestic (US) money transfer
1301178	Money transfers	International money transfer
1300129	Money transfers	International money transfer
1298493	Money transfers	International money transfer
1299189	Money transfers	International money transfer
1298786	Money transfers	International money transfer
1298392	Money transfers	Domestic (US) money transfer
1298360	Money transfers	International money transfer
1297847	Money transfers	Domestic (US) money transfer
1296674	Money transfers	Domestic (US) money transfer
1296139	Money transfers	International money transfer
1295923	Money transfers	Domestic (US) money transfer
1294891	Money transfers	International money transfer
1294985	Money transfers	International money transfer
1294659	Money transfers	International money transfer
1294713	Money transfers	Domestic (US) money transfer

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Fraud or scam	CA	92056	Phone
Fraud or scam	CA	94558	Web
Other transaction issues	МО	63114	Web
Fraud or scam	FL	32750	Web
Fraud or scam	NM	87048	Web
Fraud or scam	MT	59255	Web
Fraud or scam	CA	93611	Phone
Other transaction issues	VA	20191	Web
Fraud or scam	NM	87108	Phone
Money was not available when promised	CA	94109	Referral
Money was not available when promised	CA	94538	Web
Money was not available when promised	CA	94568	Web
Other transaction issues	TX	75075	Referral
Money was not available when promised	MI	49010	Phone
Other service issues	WI	53188	Web
Fraud or scam	VA	22306	Web
Other transaction issues	WI	53219	Referral
Other transaction issues	TX	77069	Web
Other transaction issues	CA	93063	Web
Wrong amount charged or received	MD	20603	Web
Fraud or scam	PA	19428	Web

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03/26/2015	03/30/2015	MoneyGram	Closed with explanation
03/26/2015	03/27/2015	PayPal	Closed with explanation
03/26/2015	03/27/2015	Barclays	Closed with explanation
03/26/2015	03/26/2015	MoneyGram	Closed with explanation
03/25/2015	03/25/2015	U.S. Bancorp	Closed with explanation
03/25/2015	03/25/2015	PayPal	Closed with explanation
03/25/2015	03/30/2015	Western Union	Closed with explanation
03/25/2015	03/25/2015	Xoom	Closed with explanation
03/24/2015	03/24/2015	MoneyGram	Closed with explanation
03/24/2015	03/30/2015	Western Union	Closed with explanation
03/24/2015	04/29/2015	USForex Inc.	Closed with explanation
03/24/2015	03/25/2015	HSBC	Closed with explanation
03/24/2015	03/30/2015	Bank of America	Closed with explanation
03/24/2015	03/24/2015	Western Union	Closed with explanation
03/23/2015	03/23/2015	Ally Financial Inc.	Closed with monetary relief
03/23/2015	03/23/2015	MoneyGram	Closed with explanation
03/23/2015	03/26/2015	Wells Fargo	Closed with explanation
03/22/2015	03/22/2015	JPMorgan Chase	Closed with explanation
03/22/2015	03/22/2015	MoneyGram	Closed with explanation
03/21/2015	03/26/2015	Western Union	Closed with explanation
03/21/2015	03/21/2015	MoneyGram	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	
Yes	No
Yes	No
Yes	
Yes	
Yes	
Yes	No
Yes	
Yes	
Yes	
Yes	No
Yes	No
Yes	Yes
Yes	
Yes	No

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1294642	Money transfers	Domestic (US) money transfer
1294069	Money transfers	International money transfer
1292962	Money transfers	Domestic (US) money transfer
1291586	Money transfers	International money transfer
1292944	Money transfers	Domestic (US) money transfer
1291412	Money transfers	International money transfer
1291028	Money transfers	International money transfer
1288342	Money transfers	International money transfer
1288341	Money transfers	International money transfer
1288331	Money transfers	Domestic (US) money transfer
1289056	Money transfers	International money transfer
1285916	Money transfers	Domestic (US) money transfer
1286630	Money transfers	Domestic (US) money transfer
1286791	Money transfers	Domestic (US) money transfer
1288269	Money transfers	Domestic (US) money transfer
1288262	Money transfers	International money transfer
1287490	Money transfers	International money transfer
1284549	Money transfers	International money transfer
1286087	Money transfers	International money transfer
1285573	Money transfers	Domestic (US) money transfer
1285399	Money transfers	International money transfer

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Fraud or scam	TN	37415	Web
Money was not available when promised	МО	63601	Phone
Fraud or scam	МО	65803	Web
Incorrect/missing disclosures or info	PA	17872	Web
Other transaction issues	NM	88312	Referral
Fraud or scam	TX	77065	Web
Other transaction issues	ME	04064	Web
Fraud or scam	MA	01089	Phone
Fraud or scam	MA	01089	Phone
Wrong amount charged or received	IL	60174	Web
Incorrect/missing disclosures or info		85122	Phone
Other transaction issues	NY	10901	Web
Other transaction issues	FL	33193	Web
Other transaction issues	AL	35115	Web
Wrong amount charged or received	CA	92801	Web
Money was not available when promised	RI	02862	Web
Other transaction issues	TX	77478	Web
Fraud or scam		00717	Web
Money was not available when promised	TN	37087	Web
Other service issues	TN	38141	Web
Fraud or scam	CA	94115	Phone

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03/21/2015	03/21/2015	PayPal	Closed with explanation
03/20/2015	03/23/2015	MoneyGram	Closed with explanation
03/20/2015	03/26/2015	MoneyGram	Closed with explanation
03/19/2015	03/19/2015	MoneyGram	Closed with explanation
03/19/2015	03/25/2015	PayPal	Closed with explanation
03/19/2015	03/25/2015	Western Union	Closed with explanation
03/19/2015	03/19/2015	TD Bank	Closed with explanation
03/18/2015	03/19/2015	MoneyGram	Closed with explanation
03/18/2015	03/19/2015	Western Union	Closed with explanation
03/18/2015	03/18/2015	PayPal	Closed with monetary relief
03/18/2015	03/19/2015	Western Union	Closed with explanation
03/17/2015	03/17/2015	JPMorgan Chase	Closed with explanation
03/17/2015	03/17/2015	JPMorgan Chase	Closed with explanation
03/17/2015	03/17/2015	MoneyGram	Closed with monetary relief
03/17/2015	03/18/2015	PayPal	Closed with monetary relief
03/17/2015	03/18/2015	Western Union	Closed with explanation
03/17/2015	03/17/2015	Wells Fargo	Closed with explanation
03/16/2015	03/20/2015	Western Union	Closed with explanation
03/16/2015	03/17/2015	Xoom	Closed with explanation
03/16/2015	03/16/2015	MoneyGram	Closed with explanation
03/16/2015	03/17/2015	Western Union	Closed with explanation

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Yes	No
Yes	
Yes	Yes
Yes	No
Yes	No
No	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	

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1284152	Money transfers	Domestic (US) money transfer
1284560	Money transfers	International money transfer
1284404	Money transfers	International money transfer
1283572	Money transfers	International money transfer
1283526	Money transfers	Domestic (US) money transfer
1283387	Money transfers	Domestic (US) money transfer
1283267	Money transfers	Domestic (US) money transfer
1283243	Money transfers	International money transfer
1281942	Money transfers	International money transfer
1281838	Money transfers	Domestic (US) money transfer
1280304	Money transfers	Domestic (US) money transfer
1280220	Money transfers	International money transfer
1280157	Money transfers	International money transfer
1280014	Money transfers	International money transfer
1279668	Money transfers	International money transfer
1279548	Money transfers	International money transfer
1279475	Money transfers	International money transfer
1279072	Money transfers	International money transfer
1279074	Money transfers	International money transfer
1281373	Money transfers	Domestic (US) money transfer
1281360	Money transfers	Domestic (US) money transfer

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Fraud or scam	WA	99223	Web
Money was not available when promised	TX	76702	Phone
Wrong amount charged or received	NY	11211	Phone
Fraud or scam	TX	76048	Web
Money was not available when promised	CA	92801	Web
Fraud or scam	NC	27349	Web
Incorrect/missing disclosures or info	MN	56308	Web
Other transaction issues	LA	71378	Web
Other transaction issues	CA	90032	Web
Fraud or scam	KY	42338	Web
Money was not available when promised	FL	33154	Web
Fraud or scam	MI	48911	Phone
Other transaction issues	TX	78229	Phone
Other transaction issues	MD	20901	Web
Fraud or scam	NY	11229	Web
Fraud or scam	NC	28458	Fax
Fraud or scam	PA	19014	Web
Other transaction issues	NY	10459	Fax
Money was not available when promised	PA	18508	Web
Other transaction issues	OR	97520	Web
Fraud or scam	TX	78247	Web

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03/16/2015	03/16/2015	PayPal	Closed with monetary relief
03/16/2015	03/20/2015	Western Union	Closed with explanation
03/16/2015	04/09/2015	Envios de Valores La Nacional Corp.	Untimely response
03/15/2015	03/25/2015	MoneyGram	Closed with explanation
03/15/2015	03/15/2015	PayPal	Closed with explanation
03/14/2015	03/14/2015	MoneyGram	Closed with explanation
03/14/2015	03/14/2015	PayPal	Closed with explanation
03/13/2015	03/14/2015	Navy FCU	Closed with explanation
03/13/2015	03/13/2015	MoneyGram	Closed with explanation
03/13/2015	03/13/2015	Western Union	Closed with explanation
03/12/2015	03/12/2015	JPMorgan Chase	Closed with explanation
03/12/2015	03/18/2015	Western Union	Closed with explanation
03/12/2015	03/18/2015	Western Union	Closed with explanation
03/12/2015	03/12/2015	MoneyGram	Closed with explanation
03/12/2015	03/12/2015	MoneyGram	Closed with explanation
03/12/2015	03/18/2015	Western Union	Closed with explanation
03/12/2015	03/12/2015	RBS Citizens	Closed with explanation
03/12/2015	03/18/2015	Western Union	Closed with explanation
03/12/2015	03/16/2015	HSBC	Closed with explanation
03/12/2015	03/13/2015	Bank of America	Closed with monetary relief
03/12/2015	03/13/2015	MoneyGram	Closed with monetary relief

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Yes	Yes
Yes	
No	
Yes	No
Yes	
Yes	Yes
No	No
Yes	Yes
Yes	No
Yes	
Yes	
Yes	No
Yes	No
Yes	No

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1280641	Money transfers	International money transfer
1280347	Money transfers	Domestic (US) money transfer
1277975	Money transfers	International money transfer
1278396	Money transfers	International money transfer
1277736	Money transfers	International money transfer
1275713	Money transfers	International money transfer
1277173	Money transfers	Domestic (US) money transfer
1276440	Money transfers	Domestic (US) money transfer
1276322	Money transfers	International money transfer
1276064	Money transfers	Domestic (US) money transfer
1276021	Money transfers	International money transfer
1275377	Money transfers	Domestic (US) money transfer
1272931	Money transfers	Domestic (US) money transfer
1274116	Money transfers	International money transfer
1273654	Money transfers	International money transfer
1272976	Money transfers	Domestic (US) money transfer
1272975	Money transfers	Domestic (US) money transfer
1272736	Money transfers	International money transfer
1272838	Money transfers	Domestic (US) money transfer
1272779	Money transfers	International money transfer
1272439	Money transfers	Domestic (US) money transfer

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Fraud or scam	ID	83709	Web
Money was not available when promised	MO	64130	Phone
Fraud or scam	IL	60628	Phone
Other transaction issues	GA	30187	Phone
Other transaction issues	AS	85051	Phone
Other transaction issues	CA	90802	Web
Other transaction issues	MD	21215	Web
Wrong amount charged or received	FL	34208	Web
Other service issues	FL	32833	Phone
Fraud or scam	MI	48818	Phone
Wrong amount charged or received	TX	75287	Phone
Money was not available when promised	NJ	08528	Web
Fraud or scam	TX	75069	Web
Other transaction issues	CA	92124	Web
Other transaction issues	FL	32211	Phone
Fraud or scam	VA	23106	Web
Fraud or scam	VA	23106	Web
Fraud or scam	IL	60130	Referral
Other transaction issues	WA	98270	Web
Other service issues	WA	98030	Web
Other service issues	MN	55343	Web

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03/12/2015	03/12/2015	PayPal	Closed with monetary relief
03/12/2015	03/16/2015	Western Union	Closed with explanation
03/11/2015	03/17/2015	Western Union	Closed with explanation
03/11/2015	03/12/2015	Western Union	Closed with explanation
03/11/2015	03/11/2015	Western Union	Closed with explanation
03/10/2015	03/10/2015	Western Union	Closed with explanation
03/10/2015	03/11/2015	Bank of America	Closed with explanation
03/10/2015	03/10/2015	PayPal	Closed with monetary relief
03/10/2015	03/11/2015	Western Union	Closed with explanation
03/10/2015	03/10/2015	MoneyGram	Closed with explanation
03/10/2015	03/10/2015	Western Union	Closed with explanation
03/10/2015	03/10/2015	PayPal	Closed with non-monetary relief
03/09/2015	03/09/2015	MoneyGram	Closed with explanation
03/09/2015	03/09/2015	Western Union	Closed with explanation
03/09/2015	03/10/2015	Western Union	Closed with explanation
03/09/2015	03/09/2015	Wells Fargo	Closed with explanation
03/09/2015	03/09/2015	SunTrust Bank	Closed with explanation
03/09/2015	03/13/2015	Western Union	Closed with explanation
03/07/2015	03/07/2015	MoneyGram	Closed with explanation
03/07/2015	03/07/2015	PayPal	Closed with explanation
03/07/2015	03/08/2015	Western Union	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
No	No
Yes	No
Yes	No
Yes	Yes

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1272421	Money transfers	International money transfer
1271566	Money transfers	International money transfer
1271205	Money transfers	Domestic (US) money transfer
1270705	Money transfers	International money transfer
1271869	Money transfers	Domestic (US) money transfer
1269847	Money transfers	Domestic (US) money transfer
1268837	Money transfers	International money transfer
1268938	Money transfers	Domestic (US) money transfer
1270665	Money transfers	Domestic (US) money transfer
1270655	Money transfers	Domestic (US) money transfer
1269992	Money transfers	Domestic (US) money transfer
1267483	Money transfers	International money transfer
1267879	Money transfers	International money transfer
1267485	Money transfers	International money transfer
1266677	Money transfers	Domestic (US) money transfer
1265268	Money transfers	International money transfer
1266638	Money transfers	Domestic (US) money transfer
1264710	Money transfers	International money transfer
1262536	Money transfers	International money transfer
1263241	Money transfers	International money transfer
1262987	Money transfers	Domestic (US) money transfer

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Wrong amount charged or received	AZ	85011	Web
Other service issues	MI	48823	Phone
Money was not available when promised	IL	62301	Phone
Other transaction issues	MD	20783	Web
Fraud or scam	NY	13850	Phone
Fraud or scam	NY	14305	Phone
Fraud or scam	MI	48183	Web
Other transaction issues	ОН	44118	Web
Money was not available when promised	MI	48080	Web
Fraud or scam	IN	47711	Web
Fraud or scam	IN	47403	Phone
Money was not available when promised	FL	34684	Web
Fraud or scam	CA	93612	Phone
Other transaction issues	FL	34684	Web
Fraud or scam	VA	23455	Web
Fraud or scam	NY	13625	Web
Fraud or scam	VA	22204	Web
Wrong amount charged or received	ОН	44851	Web
Fraud or scam	CA	96035	Postal mail
Other transaction issues	VA	22309	Phone
Fraud or scam	TX	78725	Web

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03/07/2015	03/08/2015	Western Union	Closed with explanation
03/06/2015	03/09/2015	Western Union	Closed with explanation
03/06/2015	03/09/2015	Western Union	Closed with explanation
03/06/2015	03/06/2015	Western Union	Closed with explanation
03/06/2015	03/09/2015	MoneyGram	Closed with monetary relief
03/05/2015	03/09/2015	MoneyGram	Closed with explanation
03/05/2015	03/05/2015	Western Union	Closed with explanation
03/05/2015	03/05/2015	MoneyGram	Closed with explanation
03/05/2015	03/12/2015	MoneyGram	Closed with explanation
03/05/2015	03/06/2015	MoneyGram	Closed with explanation
03/05/2015	03/09/2015	MoneyGram	Closed with explanation
03/04/2015	03/04/2015	Western Union	Closed with explanation
03/04/2015	03/05/2015	MoneyGram	Closed with explanation
03/04/2015	03/04/2015	Regions	Closed with monetary relief
03/04/2015	03/04/2015	MoneyGram	Closed with explanation
03/03/2015	03/10/2015	PayPal	Closed with monetary relief
03/03/2015	03/04/2015	MoneyGram	Closed with explanation
03/03/2015	03/03/2015	The Huntington National Bank	Closed with explanation
03/02/2015	03/09/2015	MoneyGram	Closed with explanation
03/02/2015	03/03/2015	Western Union	Closed with explanation
03/02/2015	03/10/2015	Western Union	Closed with explanation

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Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No

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1262922	Money transfers	International money transfer
1262868	Money transfers	International money transfer
1262660	Money transfers	International money transfer
1262434	Money transfers	International money transfer
1261925	Money transfers	International money transfer
1261937	Money transfers	International money transfer
1261868	Money transfers	Domestic (US) money transfer
1261744	Money transfers	International money transfer
1261680	Money transfers	International money transfer
1261202	Money transfers	International money transfer
1257727	Money transfers	Domestic (US) money transfer
1258655	Money transfers	International money transfer
1258536	Money transfers	Domestic (US) money transfer
1257947	Money transfers	International money transfer
1257944	Money transfers	International money transfer
1256830	Money transfers	International money transfer
1255716	Money transfers	Domestic (US) money transfer
1257824	Money transfers	International money transfer
1259540	Money transfers	International money transfer
1257873	Money transfers	Domestic (US) money transfer
1256912	Money transfers	Domestic (US) money transfer

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Money was not available when promised	VA	22192	Phone
Money was not available when promised	NC	27502	Phone
Fraud or scam	ОН	43551	Web
Incorrect/missing disclosures or info	NC	27804	Web
Fraud or scam	NJ	07747	Web
Wrong amount charged or received	NY	10021	Web
Other transaction issues	FL	33018	Web
Other service issues	TX	79556	Web
Fraud or scam	FL	34112	Web
Money was not available when promised	TX	77469	Phone
Other transaction issues	MD	21221	Web
Money was not available when promised	MD	20874	Web
Incorrect/missing disclosures or info	ОН	43015	Web
Money was not available when promised			Web
Money was not available when promised			Web
Other transaction issues	MT	59801	Web
Fraud or scam	NC	28097	Web
Other transaction issues	CA	95355	Web
Fraud or scam	AZ	85032	Web
Wrong amount charged or received	IL	60564	Web
Other transaction issues	TX	76132	Web

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03/02/2015	03/03/2015	MoneyGram	Closed with monetary relief
03/02/2015	03/03/2015	MoneyGram	Closed with explanation
03/02/2015	03/02/2015	Western Union	Closed with explanation
03/01/2015	03/02/2015	MoneyGram	Closed with explanation
02/28/2015	02/28/2015	PayPal	Closed with monetary relief
02/28/2015	02/28/2015	Capital One	Closed with monetary relief
02/28/2015	02/28/2015	Bank of America	Closed with monetary relief
02/27/2015	02/28/2015	Western Union	Closed with explanation
02/27/2015	02/28/2015	MoneyGram	Closed with explanation
02/27/2015	03/02/2015	MoneyGram	Closed with monetary relief
02/26/2015	02/26/2015	Santander Bank US	Closed with explanation
02/26/2015	02/26/2015	PNC Bank	Closed with monetary relief
02/26/2015	02/26/2015	JPMorgan Chase	Closed with explanation
02/26/2015	03/04/2015	Citibank	Closed with explanation
02/26/2015	03/04/2015	Citibank	Closed with explanation
02/25/2015	02/25/2015	Western Union	Closed with explanation
02/25/2015	02/25/2015	MoneyGram	Closed with explanation
02/25/2015	02/26/2015	MoneyGram	Closed with monetary relief
02/25/2015	02/26/2015	MoneyGram	Closed with explanation
02/25/2015	02/26/2015	PayPal	Closed with explanation
02/25/2015	03/03/2015	MoneyGram	Closed with explanation

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Yes	No
Yes	No
Yes	
Yes	No
Yes	
Yes	Yes
Yes	No
Yes	No

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1254856	Money transfers	International money transfer
1257126	Money transfers	Domestic (US) money transfer
1255661	Money transfers	International money transfer
1253992	Money transfers	International money transfer
1251364	Money transfers	Domestic (US) money transfer
1253200	Money transfers	International money transfer
1251938	Money transfers	International money transfer
1251802	Money transfers	International money transfer
1251743	Money transfers	International money transfer
1250376	Money transfers	Domestic (US) money transfer
1248392	Money transfers	International money transfer
1249167	Money transfers	International money transfer
1248266	Money transfers	International money transfer
1244917	Money transfers	International money transfer
1244630	Money transfers	Domestic (US) money transfer
1243059	Money transfers	International money transfer
1244412	Money transfers	International money transfer
1244411	Money transfers	International money transfer
1244301	Money transfers	Domestic (US) money transfer
1243639	Money transfers	International money transfer
1243638	Money transfers	Domestic (US) money transfer

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Other transaction issues	GA	30294	Web
Other transaction issues	VA	22310	Web
Money was not available when promised	CA	91750	Web
Fraud or scam	DC	20002	Web
Other transaction issues	MI	48309	Web
Money was not available when promised			Web
Fraud or scam	TN	38555	Phone
Fraud or scam	СО	80120	Web
Other transaction issues	CA	91377	Phone
Fraud or scam	OR	97530	Web
Other transaction issues	WA	98026	Web
Other transaction issues	MN	55432	Web
Other service issues	NY	10022	Phone
Fraud or scam	LA	71115	Web
Money was not available when promised	CA	94621	Phone
Money was not available when promised	CA	93010	Phone
Wrong amount charged or received	SC	29841	Web
Money was not available when promised	CA	90057	Phone
Fraud or scam	AZ	85032	Web
Incorrect/missing disclosures or info	MD	20816	Phone
Other transaction issues	WI	54303	Web

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02/24/2015	02/24/2015 I	Ria Financial	Closed with monetary relief
02/24/2015	02/25/2015 I	PayPal	Closed with monetary relief
02/24/2015	02/25/2015	Western Union	Closed with explanation
02/24/2015	02/24/2015	Western Union	Closed with explanation
02/23/2015	03/02/2015 I	PayPal	Closed with explanation
02/23/2015	02/23/2015 H	HSBC	Closed with explanation
02/23/2015	02/24/2015	MoneyGram	Closed with explanation
02/23/2015	02/23/2015 I	PayPal	Closed with monetary relief
02/23/2015	02/24/2015	Western Union	Closed with explanation
02/20/2015	02/20/2015 I	PayPal	Closed with explanation
02/19/2015	02/19/2015 \	Western Union	Closed with explanation
02/19/2015	02/26/2015	Western Union	Closed with explanation
02/19/2015	02/23/2015	Western Union	Closed with explanation
02/18/2015	02/18/2015	Western Union	Closed with explanation
02/18/2015	02/18/2015	MoneyGram	Closed with explanation
02/17/2015	02/24/2015	MoneyGram	Closed with monetary relief
02/17/2015	02/18/2015	JPMorgan Chase	Closed with explanation
02/17/2015	02/18/2015	Viamericas	Closed with monetary relief
02/17/2015	02/18/2015 I	Bank of America	Closed with explanation
02/17/2015	02/18/2015	Western Union	Closed with explanation
02/17/2015	02/17/2015 I	PayPal	Closed with explanation

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Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes

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1242571	Money transfers	Domestic (US) money transfer
1242301	Money transfers	International money transfer
1241676	Money transfers	International money transfer
1241597	Money transfers	International money transfer
1241637	Money transfers	International money transfer
1241044	Money transfers	Domestic (US) money transfer
1240901	Money transfers	Domestic (US) money transfer
1240925	Money transfers	Domestic (US) money transfer
1237370	Money transfers	International money transfer
1239408	Money transfers	International money transfer
1238533	Money transfers	International money transfer
1237872	Money transfers	International money transfer
1236261	Money transfers	International money transfer
1236646	Money transfers	International money transfer
1236330	Money transfers	International money transfer
1235749	Money transfers	International money transfer
1235472	Money transfers	International money transfer
1235440	Money transfers	International money transfer
1236246	Money transfers	International money transfer
1236133	Money transfers	International money transfer
1232871	Money transfers	Domestic (US) money transfer

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Incorrect/missing disclosures or info	MA	02445	Phone
Fraud or scam	TX	78251	Web
Money was not available when promised	ОН	43064	Web
Fraud or scam	NY	10801	Web
Money was not available when promised	MN	55426	Web
Other service issues	CA	92801	Web
Fraud or scam	ОН	45215	Web
Fraud or scam	NY	10038	Web
Other transaction issues	OR	97217	Web
Fraud or scam	NY	11434	Phone
Money was not available when promised	ОН	43147	Referral
Money was not available when promised	CA	93635	Phone
Other transaction issues	FL	34293	Phone
Money was not available when promised	NY	10019	Postal mail
Other transaction issues		38626	Web
Incorrect/missing disclosures or info	NJ	08610	Phone
Money was not available when promised		00609	Phone
Other service issues	NH	03110	Web
Fraud or scam	AL	36695	Phone
Fraud or scam	TX	75956	Web
Wrong amount charged or received	PA	15221	Web

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02/17/2015	02/18/2015	MoneyGram	Closed with monetary relief
02/16/2015	02/17/2015	MoneyGram	Closed with explanation
02/16/2015	02/16/2015	Western Union	Closed with explanation
02/15/2015	02/16/2015	Western Union	Closed with explanation
02/15/2015	02/16/2015	Wells Fargo	Closed with monetary relief
02/14/2015	02/14/2015	PayPal	Closed with explanation
02/13/2015	02/13/2015	Wells Fargo	Closed with explanation
02/13/2015	02/14/2015	Western Union	Closed with explanation
02/12/2015	02/12/2015	Umpqua Holdings Corporation	Closed with monetary relief
02/12/2015	02/13/2015	Western Union	Closed with explanation
02/12/2015	02/19/2015	MoneyGram	Closed with explanation
02/12/2015	02/13/2015	Wells Fargo	Closed with explanation
02/11/2015	02/11/2015	Western Union	Closed with explanation
02/11/2015	02/18/2015	MoneyGram	Closed with explanation
02/11/2015	02/11/2015	Wells Fargo	Closed with explanation
02/11/2015	02/11/2015	MoneyGram	Closed with explanation
02/11/2015	02/18/2015	Bank of America	Closed with non-monetary relief
02/11/2015	02/11/2015	Western Union	Closed with monetary relief
02/11/2015	02/11/2015	Western Union	Closed with explanation
02/11/2015	02/11/2015	MoneyGram	Closed with explanation
02/10/2015	02/10/2015	Arvest Bank	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No

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1233207	Money transfers	Domestic (US) money transfer
1233349	Money transfers	International money transfer
1233115	Money transfers	Domestic (US) money transfer
1232991	Money transfers	Domestic (US) money transfer
1232078	Money transfers	Domestic (US) money transfer
1231877	Money transfers	International money transfer
1231562	Money transfers	International money transfer
1230493	Money transfers	Domestic (US) money transfer
1230499	Money transfers	International money transfer
1230529	Money transfers	International money transfer
1230008	Money transfers	Domestic (US) money transfer
1228484	Money transfers	International money transfer
1228965	Money transfers	Domestic (US) money transfer
1227914	Money transfers	International money transfer
1227159	Money transfers	International money transfer
1228273	Money transfers	Domestic (US) money transfer
1225983	Money transfers	International money transfer
1226657	Money transfers	Domestic (US) money transfer
1224593	Money transfers	Domestic (US) money transfer
1226232	Money transfers	International money transfer
1224998	Money transfers	International money transfer

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Fraud or scam	FL	33604	Phone
Incorrect/missing disclosures or info	CA	94085	Web
Money was not available when promised	MN	55811	Web
Fraud or scam	MI	49022	Web
Other service issues	NY	11210	Phone
Other transaction issues	WI	53215	Web
Fraud or scam	CA	92081	Web
Fraud or scam	WA	98104	Web
Fraud or scam			Web
Fraud or scam	GA	31313	Web
Money was not available when promised	NJ	08830	Web
Money was not available when promised	NJ	08057	Web
Money was not available when promised	CA	92592	Web
Other transaction issues	VA	20148	Web
Other transaction issues	FL	33060	Phone
Other service issues	CA	92801	Web
Money was not available when promised	MA	02459	Web
Fraud or scam	GA	39813	Phone
Other service issues	TX	75093	Web
Money was not available when promised	IN	47150	Web
Other service issues	GA	30629	Phone

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02/10/2015	02/10/2015	MoneyGram	Closed with explanation
02/10/2015	02/10/2015	Bank of America	Closed with monetary relief
02/09/2015	02/10/2015	Google Inc.	Closed with explanation
02/09/2015	02/10/2015	MoneyGram	Closed with monetary relief
02/09/2015	02/10/2015	MoneyGram	Closed with explanation
02/09/2015	02/09/2015	Western Union	Closed with explanation
02/09/2015	02/09/2015	MoneyGram	Closed with explanation
02/08/2015	02/08/2015	Wells Fargo	Closed with explanation
02/08/2015	02/08/2015	PayPal	Closed with monetary relief
02/08/2015	02/08/2015	MoneyGram	Closed with explanation
02/07/2015	02/07/2015	Bank of America	Closed with explanation
02/06/2015	02/06/2015	Navy FCU	Closed with explanation
02/06/2015	02/06/2015	USAA Savings	Closed with explanation
02/06/2015	02/06/2015	PayPal	Closed with explanation
02/05/2015	02/09/2015	Western Union	Closed with explanation
02/05/2015	02/06/2015	PayPal	Closed with explanation
02/05/2015	02/05/2015	Santander Bank US	Closed with monetary relief
02/05/2015	02/05/2015	MoneyGram	Closed with explanation
02/04/2015	02/04/2015	PayPal	Closed with explanation
02/04/2015	02/05/2015	Santander Bank US	Closed
02/04/2015	02/05/2015	Western Union	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No

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1224747	Money transfers	International money transfer
1224321	Money transfers	International money transfer
1223136	Money transfers	Domestic (US) money transfer
1224061	Money transfers	Domestic (US) money transfer
1223235	Money transfers	Domestic (US) money transfer
1222928	Money transfers	Domestic (US) money transfer
1222746	Money transfers	International money transfer
1222089	Money transfers	Domestic (US) money transfer
1222086	Money transfers	International money transfer
1219579	Money transfers	Domestic (US) money transfer
1218862	Money transfers	International money transfer
1218385	Money transfers	International money transfer
1217997	Money transfers	International money transfer
1219512	Money transfers	International money transfer
1216342	Money transfers	International money transfer
1216315	Money transfers	Domestic (US) money transfer
1216212	Money transfers	Domestic (US) money transfer
1216091	Money transfers	International money transfer
1215924	Money transfers	International money transfer
1215895	Money transfers	Domestic (US) money transfer
1215654	Money transfers	Domestic (US) money transfer

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Fraud or scam	SC	29461	Phone
Other transaction issues	NY	11358	Web
Fraud or scam	FL	32218	Web
Other transaction issues	WI	53704	Phone
Other service issues	KY	41005	Phone
Other transaction issues	MN	55104	Web
Fraud or scam	TX	79762	Web
Fraud or scam	NJ	07036	Web
Other transaction issues	TN	37857	Phone
Other service issues	CA	92801	Web
Money was not available when promised	AL	36067	Phone
Money was not available when promised	TX	79703	Phone
Money was not available when promised	TN	38018	Phone
Money was not available when promised	FL	34110	Referral
Fraud or scam	ОН	45342	Phone
Money was not available when promised	PA	18104	Phone
Fraud or scam	FL	33021	Web
Fraud or scam	TX	77076	Web
Fraud or scam	TX	78155	Web
Fraud or scam	CA	91733	Web
Fraud or scam	TX	75025	Web

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02/04/2015	02/05/2015	Western Union	Closed with explanation
02/04/2015	02/04/2015	Bank of America	Closed with explanation
02/03/2015	02/11/2015	Blackhawk Network Holdings Inc.	Closed
02/03/2015	02/04/2015	MoneyGram	Closed with monetary relief
02/03/2015	02/04/2015	MoneyGram	Closed with explanation
02/03/2015	02/03/2015	PayPal	Closed with non-monetary relief
02/03/2015	02/03/2015	Western Union	Closed with explanation
02/03/2015	02/06/2015	PayPal	Closed with explanation
02/03/2015	02/04/2015	MoneyGram	Closed with explanation
02/01/2015	02/01/2015	PayPal	Closed with explanation
01/30/2015	02/02/2015	Western Union	Closed with explanation
01/30/2015	01/30/2015	Western Union	Closed with monetary relief
01/30/2015	01/30/2015	SunTrust Bank	Closed with monetary relief
01/30/2015	02/04/2015	SunTrust Bank	Closed with monetary relief
01/29/2015	01/30/2015	Western Union	Closed with explanation
01/29/2015	01/30/2015	Western Union	Closed with explanation
01/29/2015	01/29/2015	JPMorgan Chase	Closed with explanation
01/29/2015	01/29/2015	Western Union	Closed with explanation
01/29/2015	01/29/2015	MoneyGram	Closed with explanation
01/29/2015	01/29/2015	MoneyGram	Closed with explanation
01/29/2015	01/29/2015	Wells Fargo	Closed with explanation

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Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
No	Yes
Yes	No

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1216844	Money transfers	Domestic (US) money transfer
1216803	Money transfers	Domestic (US) money transfer
1216431	Money transfers	International money transfer
1214753	Money transfers	International money transfer
1213680	Money transfers	Domestic (US) money transfer
1215855	Money transfers	International money transfer
1215674	Money transfers	Domestic (US) money transfer
1214961	Money transfers	Domestic (US) money transfer
1214739	Money transfers	International money transfer
1211910	Money transfers	Domestic (US) money transfer
1215149	Money transfers	Domestic (US) money transfer
1213605	Money transfers	International money transfer
1213584	Money transfers	Domestic (US) money transfer
1212575	Money transfers	International money transfer
1211834	Money transfers	Domestic (US) money transfer
1210542	Money transfers	International money transfer
1210720	Money transfers	Domestic (US) money transfer
1209761	Money transfers	Domestic (US) money transfer
1206395	Money transfers	International money transfer
1207790	Money transfers	Domestic (US) money transfer
1206210	Money transfers	International money transfer

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Fraud or scam	NC	28206	Web
Wrong amount charged or received	TX	78727	Web
Money was not available when promised	ME	04105	Web
Money was not available when promised	FL	33027	Web
Fraud or scam	WV	26137	Phone
Money was not available when promised	TX	77036	Web
Fraud or scam	PA	18045	Web
Other service issues	CA	90250	Phone
Fraud or scam	TX	77584	Web
Other transaction issues	WA	98382	Web
Other transaction issues	MD	21811	Web
Money was not available when promised	VA	20166	Web
Money was not available when promised	CA	92801	Web
Incorrect/missing disclosures or info	MI	48174	Web
Fraud or scam	TX	77063	Web
Fraud or scam	WA	98445	Phone
Fraud or scam	TX	76542	Phone
Fraud or scam	МО	65810	Web
Fraud or scam	MI	48304	Phone
Fraud or scam	KS	67460	Phone
Other service issues	MD	65202	Postal mail

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01/29/2015	02/03/2015	Santander Consumer USA	Closed with explanation
01/29/2015	01/29/2015	MoneyGram	Closed with explanation
01/29/2015	01/29/2015	MoneyGram	Closed with explanation
01/28/2015	01/28/2015	Bank of America	Closed with explanation
01/28/2015	02/02/2015	Western Union	Closed with explanation
01/28/2015	01/29/2015	Western Union	Closed with explanation
01/28/2015	01/29/2015	PayPal	Closed with monetary relief
01/28/2015	01/29/2015	MoneyGram	Closed with explanation
01/28/2015	01/28/2015	MoneyGram	Closed with explanation
01/27/2015	01/30/2015	JPMorgan Chase	Closed with explanation
01/27/2015	01/28/2015	PayPal	Closed with monetary relief
01/27/2015	01/28/2015	MoneyGram	Closed with explanation
01/27/2015	01/28/2015	PayPal	Closed with monetary relief
01/27/2015	01/27/2015	Western Union	Closed with explanation
01/27/2015	01/27/2015	Western Union	Closed with explanation
01/26/2015	01/29/2015	Western Union	Closed with explanation
01/26/2015	01/27/2015	MoneyGram	Closed with explanation
01/26/2015	01/26/2015	PayPal	Closed with monetary relief
01/23/2015	01/26/2015	Western Union	Closed with explanation
01/23/2015	01/26/2015	MoneyGram	Closed with explanation
01/23/2015	01/28/2015	MoneyGram	Closed with explanation

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Yes	No
Yes	No
Yes	Yes

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1205945	Money transfers	Domestic (US) money transfer
1205904	Money transfers	Domestic (US) money transfer
1203874	Money transfers	International money transfer
1203859	Money transfers	International money transfer
1203634	Money transfers	Domestic (US) money transfer
1205741	Money transfers	International money transfer
1204946	Money transfers	International money transfer
1204943	Money transfers	International money transfer
1204498	Money transfers	Domestic (US) money transfer
1204002	Money transfers	Domestic (US) money transfer
1202053	Money transfers	International money transfer
1205014	Money transfers	Domestic (US) money transfer
1203441	Money transfers	International money transfer
1203395	Money transfers	International money transfer
1202565	Money transfers	Domestic (US) money transfer
1201603	Money transfers	Domestic (US) money transfer
1200220	Money transfers	Domestic (US) money transfer
1199019	Money transfers	Domestic (US) money transfer
1201340	Money transfers	International money transfer
1201330	Money transfers	Domestic (US) money transfer
1200441	Money transfers	Domestic (US) money transfer

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Other transaction issues	MD	21237	Web
Money was not available when promised	IL	61048	Web
Other transaction issues	MD	21917	Web
Fraud or scam	FL	34653	Web
Other transaction issues	CA	94606	Web
Other transaction issues			Phone
Other transaction issues	GA	30106	Web
Fraud or scam	IL	61523	Phone
Incorrect/missing disclosures or info	CA	95131	Web
Fraud or scam	IL	60656	Web
Fraud or scam	FL	32207	Web
Other service issues	GA	30002	Web
Money was not available when promised	FL	33436	Web
Fraud or scam	CA	95128	Web
Money was not available when promised	FL	33405	Phone
Fraud or scam	GA	30577	Phone
Fraud or scam	LA	71268	Web
Wrong amount charged or received	CA	92345	Web
Fraud or scam	NM	87114	Web
Money was not available when promised	NY	11701	Web
Fraud or scam	NY	12601	Web

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01/23/2015	01/23/2015	Navy FCU	Closed with explanation
01/23/2015	01/23/2015	Citibank	Closed with explanation
01/22/2015	01/22/2015	Western Union	Closed with explanation
01/22/2015	01/22/2015	PayPal	Closed with monetary relief
01/22/2015	01/22/2015	Bank of America	Closed with explanation
01/22/2015	01/26/2015	MoneyGram	Closed with explanation
01/22/2015	01/22/2015	Western Union	Closed with explanation
01/22/2015	01/26/2015	MoneyGram	Closed with explanation
01/22/2015	01/22/2015	PayPal	Closed
01/22/2015	01/22/2015	JPMorgan Chase	Closed with monetary relief
01/21/2015	01/21/2015	Western Union	Closed with explanation
01/21/2015	01/22/2015	PayPal	Closed with explanation
01/21/2015	01/21/2015	Bank of America	Closed with monetary relief
01/21/2015	01/22/2015	MoneyGram	Closed with explanation
01/21/2015	01/26/2015	Bank of America	Closed with monetary relief
01/21/2015	01/21/2015	MoneyGram	Closed with explanation
01/20/2015	01/23/2015	PayPal	Closed with monetary relief
01/20/2015	01/20/2015	Bank of America	Closed with explanation
01/20/2015	01/21/2015	Western Union	Closed with explanation
01/20/2015	01/21/2015	Bank of America	Closed with explanation
01/20/2015	01/20/2015	MoneyGram	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No

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1198534	Money transfers	Domestic (US) money transfer
1198609	Money transfers	International money transfer
1198845	Money transfers	International money transfer
1197153	Money transfers	International money transfer
1196631	Money transfers	International money transfer
1194456	Money transfers	Domestic (US) money transfer
1194352	Money transfers	International money transfer
1194678	Money transfers	Domestic (US) money transfer
1193511	Money transfers	International money transfer
1205601	Money transfers	International money transfer
1190378	Money transfers	Domestic (US) money transfer
1194048	Money transfers	International money transfer
1191495	Money transfers	International money transfer
1189776	Money transfers	Domestic (US) money transfer
1190035	Money transfers	International money transfer
1190515	Money transfers	International money transfer
1190042	Money transfers	International money transfer
1189247	Money transfers	International money transfer
1189519	Money transfers	International money transfer
1188618	Money transfers	International money transfer
1188009	Money transfers	International money transfer

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Money was not available when promised	CA	92801	Web
Money was not available when promised	WA	99362	Web
Other transaction issues	GA	30458	Web
Fraud or scam	NY	14411	Web
Other transaction issues	ОК	73773	Phone
Other transaction issues	ОН	45220	Web
Money was not available when promised	GA	30328	Web
Fraud or scam	FL	33170	Phone
Other transaction issues	MD	21224	Web
Fraud or scam	CA	92627	Web
Other transaction issues	LA		Phone
Fraud or scam	CA	92037	Web
Other service issues	MA	02664	Referral
Other transaction issues	TN	37221	Web
Wrong amount charged or received	NE	68134	Web
Fraud or scam	MD	20774	Web
Fraud or scam	FL	32615	Phone
Money was not available when promised		46391	Web
Money was not available when promised	FL	32828	Web
Money was not available when promised	CA	95051	Phone
Other transaction issues	KS	66216	Web

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01/19/2015	01/22/2015	PayPal	Closed with explanation
01/19/2015	01/22/2015	Western Union	Closed with explanation
01/18/2015	01/19/2015	Western Union	Closed with explanation
01/16/2015	01/16/2015	Western Union	Closed with explanation
01/16/2015	01/21/2015	MoneyGram	Closed with explanation
01/15/2015	01/15/2015	PayPal	Closed with explanation
01/15/2015	01/15/2015	Ria Financial	Closed with explanation
01/15/2015	01/20/2015	First Data Corporation	Closed with explanation
01/14/2015	01/16/2015	MoneyGram	Closed with explanation
01/13/2015	01/13/2015	MoneyGram	Closed with explanation
01/12/2015	01/13/2015	MoneyGram	Closed with explanation
01/12/2015	01/13/2015	Western Union	Closed with explanation
01/12/2015	01/22/2015	Western Union	Closed with explanation
01/12/2015	01/12/2015	PayPal	Closed with monetary relief
01/12/2015	01/12/2015	U.S. Bancorp	Closed with monetary relief
01/12/2015	01/12/2015	MoneyGram	Closed with explanation
01/12/2015	01/15/2015	Western Union	Closed with explanation
01/10/2015	01/15/2015	PayPal	Closed with explanation
01/10/2015	01/11/2015	Western Union	Closed with explanation
01/09/2015	01/12/2015	MoneyGram	Closed with explanation
01/09/2015	01/09/2015	Western Union	Closed with explanation

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Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
No	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes

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1187696	Money transfers	International money transfer
1187112	Money transfers	International money transfer
1186539	Money transfers	Domestic (US) money transfer
1186344	Money transfers	International money transfer
1186343	Money transfers	International money transfer
1186229	Money transfers	International money transfer
1185880	Money transfers	International money transfer
1186208	Money transfers	Domestic (US) money transfer
1187728	Money transfers	Domestic (US) money transfer
1185178	Money transfers	Domestic (US) money transfer
1185329	Money transfers	Domestic (US) money transfer
1183965	Money transfers	International money transfer
1183915	Money transfers	Domestic (US) money transfer
1182914	Money transfers	Domestic (US) money transfer
1183820	Money transfers	Domestic (US) money transfer
1180827	Money transfers	International money transfer
1180402	Money transfers	Domestic (US) money transfer
1181401	Money transfers	International money transfer
1181082	Money transfers	International money transfer
1179944	Money transfers	Domestic (US) money transfer
1181516	Money transfers	Domestic (US) money transfer

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Fraud or scam	PA	17901	Web
Other service issues	TX	75062	Postal mail
Money was not available when promised	PA	19446	Web
Money was not available when promised	CA	92108	Referral
Money was not available when promised	CA	92108	Referral
Money was not available when promised	NE	68124	Phone
Money was not available when promised		00024	Web
Fraud or scam			Phone
Other transaction issues	GA	30319	Web
Wrong amount charged or received	TX	78216	Web
Other transaction issues	SC	29601	Web
Fraud or scam	NC	28314	Web
Other service issues	NY	11516	Phone
Money was not available when promised		00336	Web
Money was not available when promised	MD	20852	Web
Wrong amount charged or received	VA	23220	Web
Other transaction issues	OR	97206	Web
Fraud or scam	NV	89128	Web
Other transaction issues	MD	20871	Web
Other transaction issues	DE	19807	Web
Money was not available when promised	AZ	85622	Web

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01/08/2015	01/12/2015	Western Union	Closed with explanation
01/08/2015	01/22/2015	Xoom	Closed with monetary relief
01/08/2015	01/13/2015	PNC Bank	Closed with explanation
01/08/2015	01/13/2015	Bank of America	Closed with explanation
01/08/2015	01/13/2015	Citibank	Closed with explanation
01/08/2015	01/08/2015	Western Union	Closed with explanation
01/08/2015	01/13/2015	JPMorgan Chase	Closed with explanation
01/08/2015	01/08/2015	Western Union	Closed with explanation
01/08/2015	01/13/2015	Google Inc.	Closed with explanation
01/07/2015	01/07/2015	USAA Savings	Closed with explanation
01/07/2015	01/13/2015	Western Union	Closed with explanation
01/07/2015	01/07/2015	Western Union	Closed with explanation
01/07/2015	01/13/2015	MoneyGram	Closed with explanation
01/06/2015	01/12/2015	Wells Fargo	Closed with explanation
01/06/2015	01/12/2015	The Huntington National Bank	Closed
01/05/2015	01/29/2015	SunTrust Bank	Closed with explanation
01/05/2015	01/05/2015	MoneyGram	Closed with explanation
01/05/2015	01/09/2015	Ria Financial	Closed with explanation
01/05/2015	01/05/2015	PayPal	Closed with explanation
01/04/2015	01/04/2015	PayPal	Closed with explanation
01/04/2015	01/05/2015	PayPal	Closed with explanation

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Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No

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1180096	Money transfers	International money transfer
1179959	Money transfers	Domestic (US) money transfer
1179731	Money transfers	Domestic (US) money transfer
1179626	Money transfers	International money transfer
1178654	Money transfers	International money transfer
1179734	Money transfers	Domestic (US) money transfer
1179252	Money transfers	International money transfer
1178257	Money transfers	Domestic (US) money transfer
1178180	Money transfers	Domestic (US) money transfer
1177844	Money transfers	Domestic (US) money transfer
1177062	Money transfers	International money transfer
1176354	Money transfers	International money transfer
1175165	Money transfers	Domestic (US) money transfer
1175034	Money transfers	International money transfer
1176490	Money transfers	Domestic (US) money transfer
1173553	Money transfers	International money transfer
1173467	Money transfers	Domestic (US) money transfer
1173436	Money transfers	Domestic (US) money transfer
1172735	Money transfers	International money transfer
1172714	Money transfers	Domestic (US) money transfer
1172374	Money transfers	International money transfer

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Fraud or scam	TX	77433	Web
Incorrect/missing disclosures or info	NV	89131	Web
Other transaction issues	MD	21201	Web
Wrong amount charged or received			Web
Fraud or scam	NM	88101	Web
Money was not available when promised	TN	38125	Web
Fraud or scam	WV	26681	Postal mail
Other transaction issues	GA	30180	Phone
Other transaction issues	ОН	45068	Web
Fraud or scam	PA	15501	Web
Money was not available when promised	NC	28206	Web
Other transaction issues	LA	71108	Fax
Other transaction issues	DE	19802	Phone
Other transaction issues	MN	55435	Web
Other transaction issues	CA	92801	Web
Other transaction issues	FL	33147	Phone
Other transaction issues	NY	11101	Web
Other transaction issues	TN	37076	Web
Money was not available when promised	MI	48204	Phone
Money was not available when promised	AL	36544	Phone
Other transaction issues	AL	35603	Phone

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01/04/2015	01/05/2015	Western Union	Closed with explanation
01/04/2015	01/04/2015	Pentagon FCU	Closed with explanation
01/03/2015	01/08/2015	PayPal	Closed with monetary relief
01/03/2015	01/03/2015	Western Union	Closed with explanation
01/02/2015	01/08/2015	PayPal	Closed with explanation
01/02/2015	01/03/2015	Bank of America	Closed with explanation
01/02/2015	01/08/2015	Western Union	Closed with explanation
01/02/2015	01/07/2015	Western Union	Closed with explanation
01/01/2015	01/02/2015	PayPal	Closed with explanation
01/01/2015	01/01/2015	PayPal	Closed with explanation
12/31/2014	12/31/2014	Western Union	Closed with explanation
12/31/2014	01/07/2015	Capital One	Closed with explanation
12/30/2014	01/06/2015	MoneyGram	Closed with explanation
12/30/2014	12/30/2014	Western Union	Closed with explanation
12/30/2014	12/31/2014	PayPal	Closed with explanation
12/29/2014	01/05/2015	Western Union	Closed with explanation
12/29/2014	01/05/2015	M&T Bank	Closed with explanation
12/29/2014	12/29/2014	Western Union	Closed with explanation
12/29/2014	01/05/2015	MoneyGram	Closed with explanation
12/29/2014	01/05/2015	MoneyGram	Closed with explanation
12/29/2014	01/05/2015	MoneyGram	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No

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1174377	Money transfers	Domestic (US) money transfer
1173580	Money transfers	International money transfer
1171953	Money transfers	Domestic (US) money transfer
1171807	Money transfers	Domestic (US) money transfer
1171937	Money transfers	Domestic (US) money transfer
1171925	Money transfers	International money transfer
1171924	Money transfers	Domestic (US) money transfer
1171637	Money transfers	International money transfer
1171588	Money transfers	International money transfer
1171467	Money transfers	Domestic (US) money transfer
1170794	Money transfers	International money transfer
1169557	Money transfers	Domestic (US) money transfer
1170737	Money transfers	Domestic (US) money transfer
1170687	Money transfers	International money transfer
1170535	Money transfers	Domestic (US) money transfer
1170403	Money transfers	Domestic (US) money transfer
1170390	Money transfers	International money transfer
1170196	Money transfers	Domestic (US) money transfer
1170094	Money transfers	International money transfer
1170084	Money transfers	Domestic (US) money transfer
1169614	Money transfers	Domestic (US) money transfer

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Fraud or scam	WI	53083	Phone
Money was not available when promised	AR	72904	Phone
Money was not available when promised	NV	89117	Web
Fraud or scam	NY	11221	Web
Money was not available when promised	IL	60957	Web
Money was not available when promised	MN	55435	Web
Other transaction issues	FL	34119	Web
Incorrect/missing disclosures or info	IA	51501	Postal mail
Fraud or scam	MD	21224	Web
Money was not available when promised	VA	23222	Web
Fraud or scam	CA	93723	Phone
Other transaction issues	MI	48503	Postal mail
Incorrect/missing disclosures or info	TX	77429	Phone
Other service issues	NJ	07111	Phone
Fraud or scam	GA	31019	Phone
Fraud or scam	TX	76028	Web
Money was not available when promised		07182	Web
Fraud or scam	MD	21122	Web
Money was not available when promised	MD	20785	Web
Other transaction issues	WA	98498	Web
Other transaction issues	NC	27513	Web

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12/29/2014	01/06/2015	MoneyGram	Closed with explanation
12/29/2014	01/05/2015	Ria Financial	Closed with explanation
12/27/2014	12/27/2014	PayPal	Closed with explanation
12/26/2014	12/26/2014	Bank of America	Closed with explanation
12/26/2014	12/27/2014	MoneyGram	Closed with explanation
12/26/2014	12/27/2014	MoneyGram	Closed with explanation
12/26/2014	12/27/2014	MoneyGram	Closed with explanation
12/26/2014	01/02/2015	Western Union	Closed with explanation
12/26/2014	01/08/2015	Ria Financial	Closed with explanation
12/26/2014	12/26/2014	MoneyGram	Closed with explanation
12/24/2014	12/31/2014	MoneyGram	Closed with explanation
12/24/2014	01/26/2015	Western Union	Closed with explanation
12/24/2014	01/01/2015	Western Union	Closed with explanation
12/24/2014	12/31/2014	Western Union	Closed with explanation
12/24/2014	12/31/2014	MoneyGram	Closed with explanation
12/24/2014	12/24/2014	Wells Fargo	Closed with explanation
12/24/2014	12/31/2014	Bank of America	Closed with monetary relief
12/24/2014	12/31/2014	Santander Bank US	Closed with explanation
12/24/2014	12/24/2014	Bank of America	Closed with monetary relief
12/24/2014	12/24/2014	Western Union	Closed with explanation
12/24/2014	12/24/2014	Capital One	Closed with monetary relief

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Yes	No
No	No
No	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No

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1169341	Money transfers	International money transfer
1169081	Money transfers	International money transfer
1169043	Money transfers	Domestic (US) money transfer
1166415	Money transfers	International money transfer
1168221	Money transfers	International money transfer
1167243	Money transfers	International money transfer
1166698	Money transfers	Domestic (US) money transfer
1166413	Money transfers	Domestic (US) money transfer
1165995	Money transfers	Domestic (US) money transfer
1165702	Money transfers	International money transfer
1165281	Money transfers	Domestic (US) money transfer
1164363	Money transfers	International money transfer
1164358	Money transfers	International money transfer
1165406	Money transfers	Domestic (US) money transfer
1163831	Money transfers	International money transfer
1162503	Money transfers	Domestic (US) money transfer
1163407	Money transfers	International money transfer
1163055	Money transfers	International money transfer
1161872	Money transfers	International money transfer
1161120	Money transfers	International money transfer
1162205	Money transfers	Domestic (US) money transfer

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Other transaction issues	VA	23930	Referral
Money was not available when promised		00161	Web
Other service issues	WA	98003	Web
Other transaction issues	CA	91733	Phone
Other service issues	PA	19446	Web
Fraud or scam	NY	14738	Web
Other transaction issues	СТ	06053	Web
Other transaction issues	RI	02860	Web
Other transaction issues	NJ	08869	Web
Money was not available when promised	TX	78526	Web
Other transaction issues	GA	30047	Web
Fraud or scam	IL	60617	Web
Money was not available when promised	MA	02115	Web
Other transaction issues	FL	32828	Web
Other transaction issues	FL	33483	Web
Other transaction issues	ОК	73170	Web
Fraud or scam	CA	95405	Phone
Other service issues	FL	33172	Phone
Other transaction issues	NC	27513	Web
Fraud or scam	IN	47129	Phone
Other service issues	NY	10036	Web

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12/23/2014	12/31/2014	Ally Financial Inc.	Closed with explanation
12/23/2014	12/30/2014	Bank of America	Closed with monetary relief
12/23/2014	12/23/2014	Google Inc.	Closed with explanation
12/22/2014	12/24/2014	Citibank	Closed with monetary relief
12/22/2014	12/22/2014	MoneyGram	Closed with explanation
12/22/2014	12/22/2014	KeyBank NA	Closed with non-monetary relief
12/22/2014	12/22/2014	TD Bank	Closed with explanation
12/22/2014	12/22/2014	Google Inc.	Closed with explanation
12/22/2014	12/22/2014	JPMorgan Chase	Closed with explanation
12/21/2014	12/21/2014	MoneyGram	Closed with explanation
12/20/2014	12/29/2014	NetSpend Corporation, a TSYS Company	Closed with monetary relief
12/19/2014	12/19/2014	Western Union	Closed with explanation
12/19/2014	12/19/2014	Western Union	Closed with monetary relief
12/19/2014	12/20/2014	PayPal	Closed with monetary relief
12/19/2014	12/19/2014	Western Union	Closed with explanation
12/18/2014	12/23/2014	Western Union	Closed with explanation
12/18/2014	12/19/2014	MoneyGram	Closed with explanation
12/18/2014	12/19/2014	Western Union	Closed with explanation
12/18/2014	12/18/2014	PayPal	Closed with monetary relief
12/17/2014	12/18/2014	Western Union	Closed with explanation
12/17/2014	12/18/2014	PayPal	Closed with explanation

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Yes	No
Yes	No
No	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
No	No
Yes	Yes
Yes	No
Yes	No
Yes	No

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1162199	Money transfers	International money transfer
1161489	Money transfers	International money transfer
1160550	Money transfers	Domestic (US) money transfer
1158396	Money transfers	International money transfer
1159441	Money transfers	International money transfer
1158879	Money transfers	International money transfer
1158241	Money transfers	International money transfer
1157499	Money transfers	Domestic (US) money transfer
1156928	Money transfers	Domestic (US) money transfer
1156311	Money transfers	Domestic (US) money transfer
1155650	Money transfers	Domestic (US) money transfer
1154213	Money transfers	International money transfer
1155556	Money transfers	Domestic (US) money transfer
1155119	Money transfers	Domestic (US) money transfer
1155012	Money transfers	International money transfer
1154897	Money transfers	International money transfer
1154855	Money transfers	International money transfer
1154367	Money transfers	International money transfer
1154326	Money transfers	Domestic (US) money transfer
1153919	Money transfers	Domestic (US) money transfer
1152601	Money transfers	International money transfer

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Fraud or scam	PR	00656	Phone
Other transaction issues	CA	96097	Web
Other transaction issues	FL	33169	Referral
Other service issues	IN	46254	Phone
Fraud or scam	FL	32967	Phone
Other service issues	PR	00680	Phone
Money was not available when promised	TX	75042	Web
Money was not available when promised	GA	31021	Phone
Other transaction issues	WA	98027	Web
Fraud or scam	FL	33328	Web
Fraud or scam	CA	94061	Web
Money was not available when promised	NY	11201	Web
Other transaction issues	AZ	85757	Web
Money was not available when promised	CA	91344	Web
Fraud or scam	UT	84040	Web
Incorrect/missing disclosures or info	FL	32920	Phone
Other service issues	CA	93063	Web
Wrong amount charged or received	NE	68503	Web
Other transaction issues	WA	98422	Web
Wrong amount charged or received	TX	78547	Web
Other transaction issues	TX	76008	Web

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12/17/2014	12/19/2014	Western Union	Closed with explanation
12/17/2014	12/17/2014	Western Union	Closed with explanation
12/17/2014	12/18/2014	Western Union	Closed with explanation
12/16/2014	12/17/2014	MoneyGram	Closed with monetary relief
12/16/2014	12/17/2014	Western Union	Closed with explanation
12/16/2014	12/17/2014	Western Union	Closed with explanation
12/16/2014	12/16/2014	Ria Financial	Closed with non-monetary relief
12/15/2014	12/15/2014	MoneyGram	Closed with explanation
12/15/2014	12/15/2014	Google Inc.	Closed with explanation
12/14/2014	12/15/2014	Western Union	Closed with explanation
12/13/2014	12/13/2014	Google Inc.	Closed with explanation
12/12/2014	12/19/2014	Bank of America	Closed with monetary relief
12/12/2014	12/13/2014	Western Union	Closed with explanation
12/12/2014	12/12/2014	Google Inc.	Closed with explanation
12/12/2014	12/12/2014	MoneyGram	Closed with explanation
12/12/2014	12/15/2014	Western Union	Closed with explanation
12/12/2014	12/12/2014	Wells Fargo	Closed with explanation
12/12/2014	12/16/2014	Wells Fargo	Closed with explanation
12/12/2014	12/12/2014	Google Inc.	Closed with explanation
12/12/2014	12/12/2014	Western Union	Closed with explanation
12/11/2014	12/11/2014	Western Union	Closed with explanation

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Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
No	
Yes	No
No	
Yes	No
Yes	Yes
No	
Yes	Yes
Yes	No
Yes	No
Yes	Yes
No	
Yes	No
Yes	No

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1152212	Money transfers	Domestic (US) money transfer
1149406	Money transfers	International money transfer
1148612	Money transfers	International money transfer
1148542	Money transfers	International money transfer
1148142	Money transfers	International money transfer
1146392	Money transfers	Domestic (US) money transfer
1148386	Money transfers	Domestic (US) money transfer
1147052	Money transfers	International money transfer
1148331	Money transfers	International money transfer
1146647	Money transfers	Domestic (US) money transfer
1146266	Money transfers	International money transfer
1146281	Money transfers	Domestic (US) money transfer
1146019	Money transfers	Domestic (US) money transfer
1144795	Money transfers	International money transfer
1144100	Money transfers	Domestic (US) money transfer
1145853	Money transfers	International money transfer
1144857	Money transfers	International money transfer
1144607	Money transfers	Domestic (US) money transfer
1142914	Money transfers	Domestic (US) money transfer
1142666	Money transfers	International money transfer
1145856	Money transfers	International money transfer

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Fraud or scam	NJ	08108	Web
Other transaction issues	CA	90006	Web
Other service issues	FL	32404	Referral
Other transaction issues			Web
Fraud or scam	FL	33166	Postal mail
Money was not available when promised	MD	21207	Fax
Fraud or scam	WA	98012	Web
Incorrect/missing disclosures or info	NJ	07055	Phone
Other transaction issues	CA	94583	Web
Incorrect/missing disclosures or info	NJ	07860	Web
Other transaction issues	ОН	43054	Web
Fraud or scam	WV	25703	Web
Fraud or scam	WI	53072	Web
Wrong amount charged or received	FL	33186	Phone
Fraud or scam	CA	91901	Web
Other transaction issues		11072	Web
Money was not available when promised	MD	21045	Phone
Other transaction issues	NJ	07010	Web
Other transaction issues	ОН	43209	Web
Money was not available when promised	WI	54914	Web
Other transaction issues	FL	33165	Web

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12/10/2014	12/15/2014	Google Inc.	Closed with explanation
12/09/2014	12/09/2014	Bank of America	Closed with monetary relief
12/09/2014	12/11/2014	Western Union	Closed with explanation
12/09/2014	12/11/2014	HSBC	Closed with explanation
12/09/2014	12/15/2014	Western Union	Closed with explanation
12/08/2014	12/11/2014	Wells Fargo	Closed with explanation
12/08/2014	12/09/2014	Bank of America	Closed with monetary relief
12/08/2014	12/11/2014	Western Union	Closed with explanation
12/08/2014	12/09/2014	MoneyGram	Closed with monetary relief
12/08/2014	12/08/2014	Western Union	Closed with explanation
12/07/2014	12/07/2014	PayPal	Closed with monetary relief
12/07/2014	12/07/2014	MoneyGram	Closed with explanation
12/06/2014	12/06/2014	JPMorgan Chase	Closed with explanation
12/05/2014	12/05/2014	Citibank	Closed with explanation
12/05/2014	12/05/2014	Zions Bancorporation	Closed with explanation
12/05/2014	12/08/2014	JPMorgan Chase	Closed with explanation
12/05/2014	12/05/2014	MoneyGram	Closed with explanation
12/05/2014	12/05/2014	PayPal	Closed with explanation
12/04/2014	12/04/2014	SunTrust Bank	Closed with explanation
12/04/2014	12/09/2014	Western Union	Closed with explanation
12/04/2014	12/05/2014	MoneyGram	Closed with explanation

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No	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No

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1144235	Money transfers	Domestic (US) money transfer
1143393	Money transfers	International money transfer
1143007	Money transfers	International money transfer
1142780	Money transfers	International money transfer
1142396	Money transfers	Domestic (US) money transfer
1141532	Money transfers	International money transfer
1141702	Money transfers	Domestic (US) money transfer
1138920	Money transfers	International money transfer
1138135	Money transfers	International money transfer
1138388	Money transfers	Domestic (US) money transfer
1136675	Money transfers	Domestic (US) money transfer
1136609	Money transfers	Domestic (US) money transfer
1136339	Money transfers	Domestic (US) money transfer
1136106	Money transfers	Domestic (US) money transfer
1136544	Money transfers	Domestic (US) money transfer
1136059	Money transfers	Domestic (US) money transfer
1135827	Money transfers	International money transfer
1134666	Money transfers	Domestic (US) money transfer
1135245	Money transfers	Domestic (US) money transfer
1134498	Money transfers	Domestic (US) money transfer
1133772	Money transfers	Domestic (US) money transfer

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Money was not available when promised	NY	10308	Web
Fraud or scam	FL	34465	Web
Money was not available when promised	NY	11901	Phone
Wrong amount charged or received	PA	18603	Fax
Money was not available when promised	MS	39083	Phone
Fraud or scam	NC	28586	Web
Fraud or scam	CA	90003	Referral
Money was not available when promised	WA	98006	Web
Other transaction issues	MN	55343	Web
Other service issues	CA	91390	Web
Other transaction issues	MA	01096	Web
Fraud or scam	MA	01844	Web
Incorrect/missing disclosures or info		28078	Web
Fraud or scam	FL	32667	Web
Incorrect/missing disclosures or info	NY	10006	Web
Other transaction issues	VA	23060	Web
Fraud or scam	WI	53402	Web
Incorrect/missing disclosures or info	WI	53227	Phone
Fraud or scam	CA	92055	Web
Incorrect/missing disclosures or info	TX	75025	Web
Other service issues	ОН	44114	Web

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12/04/2014	12/04/2014	Santander Bank US	Closed
12/04/2014	12/04/2014	MoneyGram	Closed with explanation
12/04/2014	12/04/2014	Western Union	Closed with explanation
12/04/2014	12/09/2014	Western Union	Closed with explanation
12/03/2014	12/04/2014	MoneyGram	Closed with explanation
12/03/2014	12/03/2014	MoneyGram	Closed with explanation
12/03/2014	12/09/2014	Western Union	Closed with explanation
12/02/2014	12/02/2014	Boeing Employees' Credit Union	Closed with explanation
12/02/2014	12/02/2014	Western Union	Closed with explanation
12/02/2014	12/02/2014	PayPal	Closed with explanation
12/01/2014	12/01/2014	Western Union	Closed with explanation
12/01/2014	12/01/2014	Xoom	Closed with explanation
12/01/2014	12/01/2014	Bank of America	Closed with explanation
11/30/2014	11/30/2014	JPay Inc.	Closed with explanation
11/30/2014	12/01/2014	PayPal	Closed with monetary relief
11/30/2014	11/30/2014	PayPal	Closed with non-monetary relief
11/29/2014	11/29/2014	MoneyGram	Closed with explanation
11/28/2014	12/01/2014	PayPal	Closed with non-monetary relief
11/28/2014	11/28/2014	PayPal	Closed with explanation
11/27/2014	12/01/2014	GE Capital Retail	Closed with non-monetary relief
11/26/2014	11/26/2014	PayPal	Closed with explanation

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Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes

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1130667	Money transfers	International money transfer
1131238	Money transfers	Domestic (US) money transfer
1131207	Money transfers	International money transfer
1128752	Money transfers	Domestic (US) money transfer
1127527	Money transfers	Domestic (US) money transfer
1128438	Money transfers	International money transfer
1129443	Money transfers	Domestic (US) money transfer
1129422	Money transfers	International money transfer
1128828	Money transfers	International money transfer
1128745	Money transfers	Domestic (US) money transfer
1125727	Money transfers	Domestic (US) money transfer
1128311	Money transfers	International money transfer
1125744	Money transfers	Domestic (US) money transfer
1125720	Money transfers	Domestic (US) money transfer
1132663	Money transfers	International money transfer
1126903	Money transfers	International money transfer
1124275	Money transfers	Domestic (US) money transfer
1126676	Money transfers	Domestic (US) money transfer
1144043	Money transfers	Domestic (US) money transfer
1120469	Money transfers	Domestic (US) money transfer
1120820	Money transfers	International money transfer

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Fraud or scam	TX	78759	Web
Incorrect/missing disclosures or info	FL	33081	Fax
Money was not available when promised			Phone
Other service issues			Fax
Other service issues	NY	10023	Web
Fraud or scam	PA	19063	Web
Other transaction issues			Phone
Fraud or scam	CA	94579	Web
Money was not available when promised	FL	33760	Phone
Money was not available when promised	ОН	43072	Phone
Other transaction issues	CA	92801	Web
Fraud or scam	IL	60008	Web
Money was not available when promised	CA	92122	Web
Money was not available when promised	CA	92801	Web
Fraud or scam	MA	01201	Web
Other transaction issues	SC	29911	Phone
Fraud or scam	WI	54487	Web
Incorrect/missing disclosures or info	TN	37663	Web
Fraud or scam	ОК	73162	Web
Fraud or scam	WI	53207	Web
Fraud or scam	NY	11590	Phone

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11/25/2014	11/25/2014	Western Union	Closed with explanation
11/25/2014	12/03/2014	PayPal	Closed with explanation
11/25/2014	11/25/2014	Western Union	Closed with explanation
11/24/2014	12/08/2014	MoneyGram	Closed with explanation
11/24/2014	11/24/2014	JPMorgan Chase	Closed with explanation
11/24/2014	12/02/2014	PayPal	Closed with explanation
11/24/2014	11/25/2014	Western Union	Closed with explanation
11/24/2014	11/24/2014	JPMorgan Chase	Closed with explanation
11/24/2014	12/01/2014	MoneyGram	Closed with explanation
11/24/2014	11/25/2014	Western Union	Closed with explanation
11/23/2014	11/23/2014	PayPal	Closed with explanation
11/23/2014	11/24/2014	JPMorgan Chase	Closed with explanation
11/23/2014	11/23/2014	Wells Fargo	Closed with explanation
11/23/2014	11/23/2014	PayPal	Closed with explanation
11/21/2014	11/21/2014	MoneyGram	Closed with monetary relief
11/20/2014	11/20/2014	PNC Bank	Closed with explanation
11/20/2014	11/26/2014	PayPal	Closed with explanation
11/19/2014	11/20/2014	PayPal	Closed with monetary relief
11/19/2014	11/19/2014	MoneyGram	Closed with explanation
11/18/2014	11/18/2014	PNC Bank	Closed with explanation
11/17/2014	11/18/2014	Western Union	Closed with explanation

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Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No

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1119023	Money transfers	Domestic (US) money transfer
1125791	Money transfers	International money transfer
1117280	Money transfers	International money transfer
1116528	Money transfers	Domestic (US) money transfer
1118459	Money transfers	Domestic (US) money transfer
1117712	Money transfers	International money transfer
1117711	Money transfers	Domestic (US) money transfer
1117281	Money transfers	International money transfer
1117040	Money transfers	International money transfer
1116419	Money transfers	Domestic (US) money transfer
1117833	Money transfers	Domestic (US) money transfer
1116358	Money transfers	International money transfer
1114764	Money transfers	International money transfer
1114271	Money transfers	International money transfer
1112322	Money transfers	International money transfer
1114235	Money transfers	Domestic (US) money transfer
1114185	Money transfers	International money transfer
1114133	Money transfers	International money transfer
1113358	Money transfers	International money transfer
1113195	Money transfers	International money transfer
1113114	Money transfers	Domestic (US) money transfer

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Fraud or scam	CA	92101	Web
Other service issues	NJ	08857	Web
Other service issues	ОН	44122	Phone
Fraud or scam	IL	60014	Phone
Fraud or scam	МО	63021	Web
Other transaction issues	FL	33486	Phone
Fraud or scam	PA	17954	Phone
Other service issues	ОН	44122	Phone
Fraud or scam	CA	92325	Phone
Fraud or scam	MN	55404	Web
Fraud or scam	NC	27857	Web
Money was not available when promised	TX	77435	Phone
Money was not available when promised	MD	20904	Phone
Fraud or scam	IN	47868	Web
Money was not available when promised	CO	80524	Phone
Other service issues	MN	45303	Web
Fraud or scam	MA	01720	Web
Money was not available when promised	MA	01905	Phone
Other service issues	NY	11206	Phone
Fraud or scam	FL	33013	Phone
Fraud or scam	OR	97501	Phone

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11/16/2014	11/17/2014	JPMorgan Chase	Closed with explanation
11/15/2014	11/15/2014	Western Union	Closed with explanation
11/14/2014	11/16/2014	Western Union	Closed with explanation
11/14/2014	11/19/2014	MoneyGram	Closed with explanation
11/14/2014	11/15/2014	PayPal	Closed with monetary relief
11/14/2014	11/16/2014	Western Union	Closed with explanation
11/14/2014	11/16/2014	MoneyGram	Closed with explanation
11/14/2014	11/16/2014	MoneyGram	Closed with explanation
11/14/2014	11/16/2014	MoneyGram	Closed with explanation
11/13/2014	11/14/2014	PayPal	Closed with monetary relief
11/13/2014	11/14/2014	Wells Fargo	Closed with explanation
11/13/2014	11/19/2014	Western Union	Closed with explanation
11/13/2014	11/14/2014	Western Union	Closed with explanation
11/13/2014	11/13/2014	MoneyGram	Closed with explanation
11/12/2014	11/13/2014	Intermex Wire Transfer	Closed with monetary relief
11/12/2014	11/13/2014	Wells Fargo	Closed with explanation
11/12/2014	11/13/2014	Bank of America	Closed with explanation
11/12/2014	11/13/2014	Western Union	Closed with explanation
11/12/2014	11/13/2014	Western Union	Closed with explanation
11/12/2014	11/13/2014	Western Union	Closed with explanation
11/12/2014	11/13/2014	Bank of America	Closed with explanation

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Yes	No
Yes	No
No	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No

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1109608	Money transfers	Domestic (US) money transfer
1109788	Money transfers	International money transfer
1109069	Money transfers	Domestic (US) money transfer
1107070	Money transfers	Domestic (US) money transfer
1107908	Money transfers	Domestic (US) money transfer
1107183	Money transfers	Domestic (US) money transfer
1105025	Money transfers	International money transfer
1106825	Money transfers	Domestic (US) money transfer
1105985	Money transfers	Domestic (US) money transfer
1102911	Money transfers	Domestic (US) money transfer
1106652	Money transfers	International money transfer
1100507	Money transfers	International money transfer
1104403	Money transfers	International money transfer
1101645	Money transfers	Domestic (US) money transfer
1100285	Money transfers	Domestic (US) money transfer
1098398	Money transfers	International money transfer
1100123	Money transfers	Domestic (US) money transfer
1099392	Money transfers	International money transfer
1099305	Money transfers	Domestic (US) money transfer
1098586	Money transfers	International money transfer
1097807	Money transfers	International money transfer

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Other transaction issues		00231	Web
Other transaction issues	CA	93309	Web
Other service issues	WA	98112	Web
Money was not available when promised	FL	32257	Web
Other service issues		00921	Web
Fraud or scam	MD	20747	Phone
Money was not available when promised	CA	91311	Web
Wrong amount charged or received	CA	91356	Web
Fraud or scam	TX	77053	Web
Fraud or scam	ОН	43607	Phone
Fraud or scam	ОК	74136	Web
Money was not available when promised	FL	33145	Phone
Fraud or scam	MO	63017	Web
Fraud or scam	TX	77019	Web
Other transaction issues	MD	21030	Web
Fraud or scam			Web
Other transaction issues	TX	76063	Web
Fraud or scam	IL	60041	Web
Fraud or scam	CA	91605	Web
Other service issues	MN	55112	Phone
Other transaction issues			Web

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11/10/2014	11/14/2014	JPMorgan Chase	Closed with explanation
11/10/2014	11/10/2014	MoneyGram	Closed with monetary relief
11/09/2014	11/09/2014	Google Inc.	Closed with explanation
11/07/2014	11/12/2014	Regions	Closed with explanation
11/07/2014	11/21/2014	PayPal	Closed with non-monetary relief
11/07/2014	11/10/2014	MoneyGram	Closed with explanation
11/06/2014	11/06/2014	Bank of America	Closed with monetary relief
11/06/2014	11/07/2014	Bank of America	Closed with explanation
11/06/2014	11/06/2014	Bank of America	Closed with explanation
11/05/2014	11/05/2014	Western Union	Closed with explanation
11/05/2014	11/06/2014	MoneyGram	Closed with explanation
11/04/2014	11/05/2014	Western Union	Closed with explanation
11/04/2014	11/04/2014	MoneyGram	Closed with explanation
11/04/2014	11/14/2014	PayPal	Closed with explanation
11/04/2014	11/04/2014	PayPal	Closed with explanation
11/03/2014	11/03/2014	BBVA Compass	Closed with explanation
11/03/2014	11/07/2014	GE Capital Retail	Closed with explanation
11/03/2014	11/03/2014	JPMorgan Chase	Closed with explanation
11/03/2014	11/25/2014	Wells Fargo	Closed with explanation
11/03/2014	11/05/2014	Western Union	Closed with explanation
11/03/2014	11/06/2014	PayPal	Closed with monetary relief

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Yes	No
Yes	No
No	No
Yes	No
No	No
Yes	No
Yes	No

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1097307	Money transfers	Domestic (US) money transfer
1097496	Money transfers	International money transfer
1097245	Money transfers	Domestic (US) money transfer
1097373	Money transfers	International money transfer
1097285	Money transfers	International money transfer
1095815	Money transfers	Domestic (US) money transfer
1095347	Money transfers	International money transfer
1094956	Money transfers	Domestic (US) money transfer
1093734	Money transfers	International money transfer
1094937	Money transfers	International money transfer
1094217	Money transfers	International money transfer
1093949	Money transfers	Domestic (US) money transfer
1093946	Money transfers	Domestic (US) money transfer
1093889	Money transfers	Domestic (US) money transfer
1091523	Money transfers	International money transfer
1092754	Money transfers	Domestic (US) money transfer
1092437	Money transfers	International money transfer
1092195	Money transfers	International money transfer
1091223	Money transfers	Domestic (US) money transfer
1087993	Money transfers	International money transfer
1088436	Money transfers	International money transfer

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Other transaction issues	NJ	07002	Web
Other transaction issues	FL	33904	Web
Money was not available when promised	CA	95821	Web
Other transaction issues	CA	94117	Web
Fraud or scam	NY	10002	Web
Fraud or scam	AZ	85361	Phone
Incorrect/missing disclosures or info	FL	33131	Web
Fraud or scam	CA	90280	Web
Money was not available when promised	FL	32404	Phone
Other service issues	FL	33971	Web
Money was not available when promised	TX	78041	Web
Fraud or scam	MI	48009	Web
Money was not available when promised	CO	80013	Web
Fraud or scam	NV	89147	Web
Other transaction issues	GA	30087	Web
Other transaction issues	SC	29118	Web
Money was not available when promised	NY	11432	Phone
Fraud or scam	TX	77407	Web
Money was not available when promised	MD	20874	Web
Other transaction issues	AZ	85087	Web
Other transaction issues	GA	30005	Web

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11/01/2014	11/01/2014	PayPal	Closed with explanation
11/01/2014	11/02/2014	Western Union	Closed with explanation
11/01/2014	11/01/2014	PayPal	Closed with non-monetary relief
11/01/2014	11/01/2014	PayPal	Closed with explanation
11/01/2014	11/01/2014	JPMorgan Chase	Closed with explanation
10/31/2014	11/05/2014	RBS Citizens	Closed with explanation
10/31/2014	10/31/2014	Wells Fargo	Closed with explanation
10/31/2014	10/31/2014	Bank of America	Closed with explanation
10/30/2014	11/05/2014	Western Union	Closed with explanation
10/30/2014	10/31/2014	Western Union	Closed with explanation
10/30/2014	10/30/2014	JPMorgan Chase	Closed with explanation
10/30/2014	10/30/2014	Bank of America	Closed
10/30/2014	10/30/2014	PayPal	Closed with explanation
10/30/2014	10/30/2014	Western Union	Closed with explanation
10/29/2014	10/29/2014	Western Union	Closed with explanation
10/29/2014	10/29/2014	USAA Savings	Closed with explanation
10/29/2014	11/04/2014	Citibank	Closed with explanation
10/29/2014	11/05/2014	Trans-Fast Remittance LLC	Untimely response
10/29/2014	10/29/2014	PayPal	Closed with explanation
10/28/2014	11/03/2014	JPMorgan Chase	Closed with explanation
10/28/2014	11/03/2014	Western Union	Closed with explanation

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Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
No	
Yes	Yes
Yes	No
Yes	No

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1090255	Money transfers	International money transfer
1089931	Money transfers	Domestic (US) money transfer
1090861	Money transfers	International money transfer
1086994	Money transfers	International money transfer
1084959	Money transfers	Domestic (US) money transfer
1086434	Money transfers	International money transfer
1086285	Money transfers	International money transfer
1085850	Money transfers	International money transfer
1085750	Money transfers	International money transfer
1085688	Money transfers	International money transfer
1085680	Money transfers	International money transfer
1083115	Money transfers	Domestic (US) money transfer
1081327	Money transfers	International money transfer
1082579	Money transfers	International money transfer
1081788	Money transfers	International money transfer
1081458	Money transfers	International money transfer
1080744	Money transfers	International money transfer
1077945	Money transfers	Domestic (US) money transfer
1078480	Money transfers	International money transfer
1078243	Money transfers	Domestic (US) money transfer
1078202	Money transfers	International money transfer

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Money was not available when promised	NY	11102	Phone
Fraud or scam	MD	21102	Web
Incorrect/missing disclosures or info		00165	Web
Money was not available when promised	AK	99925	Web
Other service issues	FL	33313	Phone
Money was not available when promised	CA	90006	Phone
Fraud or scam	NY	10473	Web
Other transaction issues	PA	19464	Web
Money was not available when promised			Referral
Money was not available when promised	MI	33132	Web
Other transaction issues	FL	32668	Phone
Fraud or scam	OR	97701	Web
Other transaction issues	NJ	07039	Referral
Other transaction issues	IL	60073	Phone
Other service issues	NC	28277	Referral
Money was not available when promised	FL	33141	Phone
Money was not available when promised	СТ	06607	Phone
Fraud or scam	FL	33142	Phone
Fraud or scam	FL	33480	Web
Other transaction issues	IN	46234	Web
Money was not available when promised	FL	33133	Web

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10/27/2014	10/30/2014	JPMorgan Chase	Closed with explanation
10/27/2014	10/30/2014	Western Union	Closed with explanation
10/27/2014	10/31/2014	Bank of America	Closed with explanation
10/25/2014	10/26/2014	Wells Fargo	Closed with explanation
10/24/2014	10/30/2014	Western Union	Closed with explanation
10/24/2014	10/30/2014	MoneyGram	Closed with explanation
10/24/2014	10/24/2014	MoneyGram	Closed with explanation
10/24/2014	10/24/2014	Western Union	Closed with explanation
10/24/2014	10/29/2014	Citibank	Closed with explanation
10/24/2014	10/30/2014	Citibank	Closed with explanation
10/24/2014	10/30/2014	Citibank	Closed with explanation
10/23/2014	10/23/2014	MoneyGram	Closed with explanation
10/22/2014	10/28/2014	Citibank	Closed with explanation
10/22/2014	10/28/2014	MoneyGram	Closed with explanation
10/22/2014	10/28/2014	Wells Fargo	Closed with explanation
10/21/2014	10/27/2014	Western Union	Closed with explanation
10/21/2014	10/28/2014	Western Union	Closed with explanation
10/20/2014	10/24/2014	Western Union	Closed with explanation
10/20/2014	10/20/2014	PayPal	Closed with monetary relief
10/20/2014	10/20/2014	Wells Fargo	Closed with explanation
10/20/2014	10/20/2014	Western Union	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No

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1078020	Money transfers	International money transfer
1077338	Money transfers	Domestic (US) money transfer
1077505	Money transfers	International money transfer
1075803	Money transfers	Domestic (US) money transfer
1075840	Money transfers	International money transfer
1075863	Money transfers	International money transfer
1076729	Money transfers	International money transfer
1075032	Money transfers	International money transfer
1074316	Money transfers	International money transfer
1074267	Money transfers	Domestic (US) money transfer
1073266	Money transfers	Domestic (US) money transfer
1072686	Money transfers	International money transfer
1072489	Money transfers	International money transfer
1071870	Money transfers	International money transfer
1071346	Money transfers	Domestic (US) money transfer
1069599	Money transfers	International money transfer
1068846	Money transfers	International money transfer
1069275	Money transfers	Domestic (US) money transfer
1068410	Money transfers	International money transfer
1066571	Money transfers	International money transfer
1067517	Money transfers	Domestic (US) money transfer

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Other transaction issues	NY	14548	Phone
Other service issues	AL	36577	Postal mail
Incorrect/missing disclosures or info	CA	94587	Web
Other transaction issues	CA	94127	Web
Fraud or scam	MN	55118	Web
Other service issues	MN	55423	Web
Fraud or scam	IL	60085	Phone
Fraud or scam	TX	75852	Web
Fraud or scam	MA	02364	Phone
Fraud or scam	TX	77059	Web
Money was not available when promised	AZ	85029	Web
Fraud or scam	CA	95630	Web
Fraud or scam	CO	80126	Referral
Other transaction issues	VT	05359	Web
Other transaction issues	CA	90292	Web
Fraud or scam	CO	80301	Web
Other transaction issues	NY	11218	Web
Other transaction issues	WI	54956	Web
Wrong amount charged or received	ОН	45011	Web
Money was not available when promised	CA	90036	Referral
Fraud or scam	TX	77092	Phone

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10/20/2014	10/28/2014	Western Union	Closed with explanation
10/20/2014	10/24/2014	Comerica	Closed with explanation
10/19/2014	10/20/2014	Wells Fargo	Closed with monetary relief
10/17/2014	10/22/2014	PayPal	Closed with non-monetary relief
10/17/2014	10/17/2014	Western Union	Closed with explanation
10/17/2014	10/17/2014	Wells Fargo	Closed with monetary relief
10/16/2014	10/24/2014	DolEx Dollar Express	Closed with explanation
10/16/2014	10/16/2014	Western Union	Closed with explanation
10/16/2014	10/23/2014	MoneyGram	Closed with explanation
10/16/2014	10/23/2014	PayPal	Closed with explanation
10/15/2014	10/16/2014	PayPal	Closed with explanation
10/15/2014	10/22/2014	Wells Fargo	Closed with explanation
10/15/2014	10/22/2014	Western Union	Closed with explanation
10/15/2014	10/22/2014	Western Union	Closed with explanation
10/15/2014	10/15/2014	PayPal	Closed with non-monetary relief
10/14/2014	10/14/2014	Ria Financial	Closed with explanation
10/13/2014	10/13/2014	Citibank	Closed with monetary relief
10/13/2014	10/20/2014	PayPal	Closed with explanation
10/12/2014	10/12/2014	PayPal	Closed with explanation
10/10/2014	10/16/2014	Western Union	Closed with explanation
10/10/2014	10/17/2014	Western Union	Closed with explanation

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Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No

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1065871	Money transfers	Domestic (US) money transfer
1062927	Money transfers	Domestic (US) money transfer
1063842	Money transfers	Domestic (US) money transfer
1063086	Money transfers	International money transfer
1062654	Money transfers	Domestic (US) money transfer
1061215	Money transfers	International money transfer
1061550	Money transfers	International money transfer
1061311	Money transfers	International money transfer
1060568	Money transfers	Domestic (US) money transfer
1061283	Money transfers	International money transfer
1060768	Money transfers	International money transfer
1059879	Money transfers	International money transfer
1060855	Money transfers	Domestic (US) money transfer
1060826	Money transfers	Domestic (US) money transfer
1060816	Money transfers	International money transfer
1058844	Money transfers	International money transfer
1059792	Money transfers	International money transfer
1058373	Money transfers	International money transfer
1056739	Money transfers	International money transfer
1056515	Money transfers	Domestic (US) money transfer
1054410	Money transfers	Domestic (US) money transfer

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Other service issues	GA	30058	Web
Other transaction issues	CA	93446	Web
Fraud or scam	FL	33594	Referral
Money was not available when promised	MA	02215	Phone
Money was not available when promised	NJ	08865	Postal mail
Fraud or scam	PR	00612	Phone
Money was not available when promised	NY	10029	Web
Fraud or scam	WA	98597	Web
Money was not available when promised	CA	91335	Fax
Other transaction issues	IL	61920	Web
Incorrect/missing disclosures or info	MO	63026	Web
Fraud or scam	GA	30436	Web
Fraud or scam	NJ	08034	Web
Other transaction issues	NC	28805	Web
Money was not available when promised	CA	95662	Phone
Fraud or scam	MI	48312	Referral
Fraud or scam			Phone
Fraud or scam	IL	60046	Web
Money was not available when promised	NJ	07111	Phone
Other transaction issues	KY	40108	Phone
Fraud or scam	GA	30097	Web

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10/09/2014	10/09/2014	MoneyGram	Closed with explanation
10/08/2014	10/08/2014	PayPal	Closed with monetary relief
10/08/2014	10/15/2014	JPMorgan Chase	Closed with explanation
10/08/2014	10/15/2014	MoneyGram	Closed with monetary relief
10/08/2014	10/15/2014	Bank of America	Closed with explanation
10/07/2014	10/14/2014	MoneyGram	Closed with explanation
10/07/2014	10/07/2014	PayPal	Closed with non-monetary relief
10/07/2014	10/07/2014	Western Union	Closed with explanation
10/07/2014	10/21/2014	Western Union	Closed with explanation
10/07/2014	10/07/2014	MoneyGram	Closed with explanation
10/07/2014	10/14/2014	Bank of America	Closed with monetary relief
10/06/2014	10/06/2014	MoneyGram	Closed with explanation
10/06/2014	10/07/2014	PayPal	Closed with explanation
10/06/2014	10/07/2014	Western Union	Closed with explanation
10/06/2014	10/10/2014	Wells Fargo	Closed with explanation
10/06/2014	10/10/2014	SunTrust Bank	Closed with explanation
10/06/2014	10/10/2014	Western Union	Closed with explanation
10/04/2014	10/04/2014	Western Union	Closed with explanation
10/03/2014	10/08/2014	Western Union	Closed with explanation
10/03/2014	10/09/2014	JPMorgan Chase	Closed with explanation
10/02/2014	10/02/2014	JPMorgan Chase	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No

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1056621	Money transfers	International money transfer
1056614	Money transfers	International money transfer
1055801	Money transfers	International money transfer
1052765	Money transfers	International money transfer
1052641	Money transfers	International money transfer
1051744	Money transfers	International money transfer
1052169	Money transfers	Domestic (US) money transfer
1051911	Money transfers	Domestic (US) money transfer
1050994	Money transfers	Domestic (US) money transfer
1048971	Money transfers	International money transfer
1050285	Money transfers	Domestic (US) money transfer
1050186	Money transfers	International money transfer
1049015	Money transfers	International money transfer
1048799	Money transfers	Domestic (US) money transfer
1048729	Money transfers	International money transfer
1048686	Money transfers	Domestic (US) money transfer
1048267	Money transfers	International money transfer
1047543	Money transfers	International money transfer
1046551	Money transfers	International money transfer
1044406	Money transfers	International money transfer
1043329	Money transfers	Domestic (US) money transfer

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Money was not available when promised	FL	32258	Web
Fraud or scam	MI	48312	Web
Wrong amount charged or received		00876	Web
Incorrect/missing disclosures or info	MD	21403	Web
Fraud or scam	NY	11010	Phone
Other transaction issues	FL	33610	Postal mail
Other transaction issues	FL	33919	Phone
Incorrect/missing disclosures or info	н	96185	Phone
Fraud or scam	WA	98499	Referral
Other transaction issues	MA	02465	Referral
Money was not available when promised	NY	10163	Web
Other transaction issues	NC	28034	Web
Other transaction issues	TX	78244	Phone
Fraud or scam	IL	60068	Referral
Wrong amount charged or received	NC	28756	Web
Fraud or scam	TX	75082	Web
Incorrect/missing disclosures or info	NY	10314	Web
Other transaction issues	CA	91706	Web
Fraud or scam	ОН	45214	Referral
Fraud or scam	FL	33141	Web
Incorrect/missing disclosures or info	TX	75074	Web

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10/02/2014	10/03/2014	Western Union	Closed with explanation
10/02/2014	10/03/2014	Bank of America	Closed with explanation
10/02/2014	10/08/2014	JPMorgan Chase	Closed with explanation
10/01/2014	10/01/2014	PayPal	Closed with monetary relief
10/01/2014	10/07/2014	TD Bank	Closed with explanation
09/30/2014	10/06/2014	Bank of America	Closed with explanation
09/30/2014	10/06/2014	MoneyGram	Closed with explanation
09/30/2014	10/06/2014	Discover	Closed with explanation
09/30/2014	10/06/2014	USAA Savings	Closed with explanation
09/29/2014	10/02/2014	Regions	Closed with explanation
09/29/2014	09/29/2014	JPMorgan Chase	Closed with explanation
09/29/2014	09/29/2014	Western Union	Closed with explanation
09/29/2014	10/06/2014	Western Union	Closed with explanation
09/29/2014	10/03/2014	JPMorgan Chase	Closed with explanation
09/29/2014	09/29/2014	TD Bank	Closed with explanation
09/28/2014	09/29/2014	Bank of America	Closed
09/27/2014	10/01/2014	MoneyGram	Closed with explanation
09/26/2014	09/26/2014	JPMorgan Chase	Closed with explanation
09/26/2014	10/02/2014	Western Union	Closed with explanation
09/25/2014	09/25/2014	Western Union	Closed with explanation
09/24/2014	09/24/2014	BBVA Compass	Closed with explanation

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Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes

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1044275	Money transfers	Domestic (US) money transfer
1043352	Money transfers	International money transfer
1042936	Money transfers	International money transfer
1040964	Money transfers	International money transfer
1041352	Money transfers	Domestic (US) money transfer
1041191	Money transfers	International money transfer
1040319	Money transfers	International money transfer
1040824	Money transfers	International money transfer
1039680	Money transfers	Domestic (US) money transfer
1040535	Money transfers	International money transfer
1039647	Money transfers	International money transfer
1038399	Money transfers	International money transfer
1038033	Money transfers	Domestic (US) money transfer
1037913	Money transfers	Domestic (US) money transfer
1037841	Money transfers	Domestic (US) money transfer
1036967	Money transfers	International money transfer
1036964	Money transfers	Domestic (US) money transfer
1036776	Money transfers	International money transfer
1036181	Money transfers	International money transfer
1036488	Money transfers	International money transfer
1037756	Money transfers	Domestic (US) money transfer

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Fraud or scam	AR	72703	Web
Money was not available when promised	TX	75001	Phone
Fraud or scam	NC	28634	Phone
Other service issues	FL	33511	Web
Fraud or scam	TN	37361	Web
Fraud or scam	IN	46320	Phone
Other transaction issues	СТ		Web
Money was not available when promised	FL	33193	Phone
Other service issues	NC	28027	Phone
Money was not available when promised	FL	33312	Web
Other transaction issues	CA	95747	Web
Other transaction issues	AE	09403	Web
Fraud or scam	GA	30062	Web
Other transaction issues	ОН	44301	Web
Other service issues	ОН	45011	Web
Fraud or scam	TX	77057	Web
Other transaction issues	VA	24517	Phone
Other service issues	NY	11212	Phone
Fraud or scam	FL	32327	Phone
Other service issues	TX	75001	Phone
Fraud or scam	LA	70816	Web

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09/24/2014	09/25/2014	PayPal	Closed with monetary relief
09/24/2014	10/02/2014	Western Union	Closed with explanation
09/24/2014	09/30/2014	Western Union	Closed with explanation
09/23/2014	09/23/2014	Western Union	Closed with explanation
09/23/2014	09/23/2014	MoneyGram	Closed with explanation
09/23/2014	09/30/2014	MoneyGram	Closed with explanation
09/23/2014	09/23/2014	Western Union	Closed with explanation
09/23/2014	09/29/2014	Western Union	Closed with explanation
09/22/2014	09/29/2014	Western Union	Closed with explanation
09/22/2014	09/23/2014	Western Union	Closed with explanation
09/22/2014	09/22/2014	Bank of the West	Closed with explanation
09/22/2014	09/22/2014	HSBC	Closed with explanation
09/21/2014	09/21/2014	PayPal	Closed with explanation
09/20/2014	09/20/2014	First National Bank of Omaha	Closed with non-monetary relief
09/20/2014	09/20/2014	Fifth Third Bank	Closed with explanation
09/19/2014	09/19/2014	Western Union	Closed with explanation
09/19/2014	09/25/2014	Western Union	Closed with explanation
09/19/2014	09/25/2014	Western Union	Closed with explanation
09/19/2014	09/25/2014	Western Union	Closed with explanation
09/19/2014	09/25/2014	Western Union	Closed with explanation
09/19/2014	09/20/2014	MoneyGram	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No

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1037058	Money transfers	Domestic (US) money transfer
1035049	Money transfers	Domestic (US) money transfer
1035496	Money transfers	International money transfer
1035146	Money transfers	International money transfer
1034785	Money transfers	International money transfer
1032583	Money transfers	International money transfer
1032647	Money transfers	International money transfer
1032559	Money transfers	International money transfer
1030523	Money transfers	Domestic (US) money transfer
1032165	Money transfers	International money transfer
1032061	Money transfers	Domestic (US) money transfer
1031380	Money transfers	International money transfer
1031075	Money transfers	International money transfer
1030607	Money transfers	International money transfer
1030501	Money transfers	Domestic (US) money transfer
1028071	Money transfers	International money transfer
1030100	Money transfers	Domestic (US) money transfer
1029092	Money transfers	International money transfer
1028761	Money transfers	Domestic (US) money transfer
1028717	Money transfers	International money transfer
1028285	Money transfers	Domestic (US) money transfer

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Other service issues	CA	94611	Phone
Incorrect/missing disclosures or info	SC	29607	Web
Other transaction issues	CA	92637	Referral
Other transaction issues	MA	01220	Phone
Money was not available when promised	CA	94609	Web
Fraud or scam	NY	12979	Web
Other service issues	TX	78147	Referral
Other service issues	ОН	44647	Phone
Other transaction issues	NY	11212	Phone
Fraud or scam	UT	84312	Web
Fraud or scam	AZ	85718	Web
Money was not available when promised	PA	17512	Phone
Other transaction issues	FL	33012	Web
Other service issues	PA	18651	Phone
Other transaction issues	СТ	06492	Web
Other transaction issues	CO	80916	Web
Other transaction issues	CA	92019	Web
Money was not available when promised	DC	20001	Web
Wrong amount charged or received	TX	77038	Web
Other transaction issues	VA	22066	Referral
Other transaction issues	IL	62522	Phone

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09/19/2014	09/25/2014	Western Union	Closed with explanation
09/18/2014	09/18/2014	Bank of America	Closed with explanation
09/18/2014	09/24/2014	Bank of America	Closed with explanation
09/18/2014	09/24/2014	Western Union	Closed with explanation
09/18/2014	09/18/2014	Bank of America	Closed with explanation
09/17/2014	09/17/2014	Western Union	Closed with explanation
09/17/2014	09/23/2014	MoneyGram	Closed with explanation
09/17/2014	10/09/2014	Ria Financial	Closed with explanation
09/16/2014	09/19/2014	Capital One	Closed with explanation
09/16/2014	09/22/2014	Western Union	Closed with explanation
09/16/2014	09/16/2014	Wells Fargo	Closed with explanation
09/16/2014	09/22/2014	Western Union	Closed with explanation
09/16/2014	09/16/2014	Discover	Closed with explanation
09/16/2014	09/19/2014	MoneyGram	Closed with explanation
09/16/2014	09/16/2014	Bank of America	Closed with explanation
09/15/2014	09/18/2014	PayPal	Closed with explanation
09/15/2014	09/15/2014	Google Inc.	Closed with explanation
09/15/2014	09/15/2014	Bank of America	Closed with explanation
09/15/2014	09/15/2014	PayPal	Closed with monetary relief
09/15/2014	09/18/2014	TD Bank	Closed with explanation
09/15/2014	09/18/2014	Western Union	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No

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1028085	Money transfers	Domestic (US) money transfer
1028091	Money transfers	Domestic (US) money transfer
1027947	Money transfers	Domestic (US) money transfer
1028189	Money transfers	Domestic (US) money transfer
1028072	Money transfers	International money transfer
1027881	Money transfers	Domestic (US) money transfer
1027773	Money transfers	Domestic (US) money transfer
1026328	Money transfers	Domestic (US) money transfer
1026155	Money transfers	Domestic (US) money transfer
1024788	Money transfers	Domestic (US) money transfer
1024410	Money transfers	International money transfer
1024520	Money transfers	International money transfer
1025882	Money transfers	International money transfer
1024860	Money transfers	International money transfer
1023368	Money transfers	Domestic (US) money transfer
1023042	Money transfers	International money transfer
1022995	Money transfers	Domestic (US) money transfer
1022591	Money transfers	International money transfer
1019810	Money transfers	International money transfer
1021962	Money transfers	International money transfer
1021948	Money transfers	International money transfer

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Fraud or scam	AR	72209	Fax
Fraud or scam	CA	95831	Web
Other transaction issues	OR	97406	Web
Other transaction issues	FL	33179	Web
Incorrect/missing disclosures or info	MA	01036	Web
Fraud or scam	IN	46052	Web
Money was not available when promised	IA	50613	Web
Fraud or scam	MA	01701	Web
Money was not available when promised	AL	35244	Web
Fraud or scam	CA	90717	Web
Wrong amount charged or received	OR	97009	Phone
Fraud or scam	FL	33905	Phone
Fraud or scam	NC	28001	Web
Fraud or scam	NJ	07882	Phone
Fraud or scam	WA	98520	Web
Wrong amount charged or received	MN	56601	Web
Fraud or scam	VA	23234	Phone
Fraud or scam	KS	67735	Phone
Money was not available when promised	CA	94541	Postal mail
Other transaction issues	MD	20878	Web
Fraud or scam	NY	11420	Web

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09/15/2014	09/18/2014	Western Union	Closed with explanation
09/15/2014	09/15/2014	MoneyGram	Closed with explanation
09/14/2014	09/14/2014	JPMorgan Chase	Closed with monetary relief
09/14/2014	09/15/2014	PayPal	Closed with monetary relief
09/14/2014	09/15/2014	PayPal	Closed with explanation
09/14/2014	10/17/2014	Vehicle Acceptance Corporation	Closed with explanation
09/13/2014	09/13/2014	JPMorgan Chase	Closed with explanation
09/12/2014	09/12/2014	Bank of America	Closed with explanation
09/12/2014	09/12/2014	PayPal	Closed with explanation
09/11/2014	09/11/2014	Zions Bancorporation	Closed with explanation
09/11/2014	09/16/2014	USAA Savings	Closed with explanation
09/11/2014	09/16/2014	MoneyGram	Closed with explanation
09/11/2014	09/12/2014	Western Union	Closed with explanation
09/11/2014	09/16/2014	Western Union	Closed with explanation
09/10/2014	09/10/2014	PayPal	Closed with non-monetary relief
09/10/2014	09/10/2014	PayPal	Closed with monetary relief
09/10/2014	09/15/2014	Western Union	Closed with explanation
09/10/2014	09/16/2014	MoneyGram	Closed with explanation
09/09/2014	09/12/2014	MoneyGram	Closed with explanation
09/09/2014	09/12/2014	Xoom	Closed with explanation
09/09/2014	09/10/2014	JPMorgan Chase	Closed with explanation

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Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes

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1021426	Money transfers	Domestic (US) money transfer
1019834	Money transfers	Domestic (US) money transfer
1021119	Money transfers	International money transfer
1020539	Money transfers	International money transfer
1017947	Money transfers	International money transfer
1019872	Money transfers	International money transfer
1018332	Money transfers	International money transfer
1018299	Money transfers	Domestic (US) money transfer
1019430	Money transfers	International money transfer
1019168	Money transfers	International money transfer
1019093	Money transfers	International money transfer
1019492	Money transfers	Domestic (US) money transfer
1017918	Money transfers	International money transfer
1016290	Money transfers	Domestic (US) money transfer
1016894	Money transfers	Domestic (US) money transfer
1016816	Money transfers	International money transfer
1016452	Money transfers	Domestic (US) money transfer
1015998	Money transfers	Domestic (US) money transfer
1013778	Money transfers	Domestic (US) money transfer
1013912	Money transfers	International money transfer
1011930	Money transfers	International money transfer

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Fraud or scam	IL	60102	Web
Fraud or scam	CA	95831	Web
Money was not available when promised	FL	34207	Phone
Money was not available when promised	CA	90703	Phone
Money was not available when promised	СТ		Web
Money was not available when promised	NY	11717	Phone
Fraud or scam	NC	28173	Phone
Fraud or scam	ОН	44647	Web
Other service issues	NJ	08234	Phone
Other service issues	FL	32806	Phone
Other transaction issues	SC	29072	Web
Other service issues	CA	91040	Web
Other service issues			Web
Money was not available when promised	AZ	85204	Web
Money was not available when promised	DC	20005	Web
Other service issues	FL	33130	Phone
Money was not available when promised	ОН	45840	Phone
Fraud or scam	TX	77546	Phone
Fraud or scam	NE	68601	Web
Wrong amount charged or received	IL	61803	Web
Wrong amount charged or received	GA	30062	Phone

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09/09/2014	09/11/2014	PayPal	Closed with explanation
09/09/2014	11/05/2014	Ria Financial	Closed with explanation
09/09/2014	09/12/2014	MoneyGram	Closed with explanation
09/09/2014	09/12/2014	Wells Fargo	Closed with explanation
09/08/2014	09/08/2014	Western Union	Closed with explanation
09/08/2014	09/11/2014	MoneyGram	Closed with explanation
09/08/2014	09/11/2014	Western Union	Closed with explanation
09/08/2014	09/11/2014	PayPal	Closed with explanation
09/08/2014	09/11/2014	MoneyGram	Closed with explanation
09/08/2014	09/23/2014	South Exchange Inc	Closed with explanation
09/08/2014	09/08/2014	TD Bank	Closed with non-monetary relief
09/07/2014	09/08/2014	PayPal	Closed with explanation
09/07/2014	09/11/2014	JPMorgan Chase	Closed with explanation
09/05/2014	09/22/2014	Citibank	Closed with explanation
09/05/2014	09/05/2014	Bank of America	Closed with non-monetary relief
09/05/2014	09/10/2014	Western Union	Closed with explanation
09/05/2014	09/10/2014	MoneyGram	Closed with explanation
09/05/2014	09/10/2014	Western Union	Closed with explanation
09/04/2014	09/04/2014	PayPal	Closed with non-monetary relief
09/04/2014	09/04/2014	PayPal	Closed with explanation
09/03/2014	09/08/2014	Western Union	Closed with explanation

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Yes	No
Yes	No

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1013635	Money transfers	Domestic (US) money transfer
1012913	Money transfers	Domestic (US) money transfer
1012865	Money transfers	International money transfer
1012815	Money transfers	Domestic (US) money transfer
1009764	Money transfers	International money transfer
1010375	Money transfers	International money transfer
1009799	Money transfers	Domestic (US) money transfer
1009237	Money transfers	International money transfer
1008809	Money transfers	Domestic (US) money transfer
1008914	Money transfers	Domestic (US) money transfer
1007857	Money transfers	Domestic (US) money transfer
1006551	Money transfers	International money transfer
1005877	Money transfers	International money transfer
1004775	Money transfers	International money transfer
1003481	Money transfers	International money transfer
1002402	Money transfers	Domestic (US) money transfer
1002571	Money transfers	International money transfer
1002536	Money transfers	International money transfer
1002534	Money transfers	Domestic (US) money transfer
1001317	Money transfers	International money transfer
999364	Money transfers	International money transfer

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Other transaction issues	TX	75063	Web
Other transaction issues	DC	20005	Web
Incorrect/missing disclosures or info	CA	94560	Phone
Fraud or scam	NM	87123	Web
Fraud or scam	TX	79336	Phone
Other transaction issues	WI	53704	Web
Fraud or scam	MA	02155	Web
Other service issues	AL	35226	Web
Money was not available when promised	MA	01564	Web
Fraud or scam	ОН	45406	Web
Money was not available when promised	NY	11236	Web
Wrong amount charged or received	FL	34446	Phone
Other transaction issues	NY	10036	Phone
Fraud or scam	VT	05819	Web
Money was not available when promised	NY	10606	Phone
Other transaction issues	MD	20744	Postal mail
Fraud or scam	TX	78250	Web
Fraud or scam	AZ	85743	Phone
Money was not available when promised	LA	71115	Web
Fraud or scam	WA	98031	Web
Money was not available when promised	NY	10029	Phone

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09/03/2014	09/22/2014	PayPal	Closed with monetary relief
09/03/2014	09/03/2014	Fifth Third Bank	Closed with explanation
09/03/2014	09/09/2014	Western Union	Closed with explanation
09/03/2014	09/03/2014	Western Union	Closed with explanation
09/02/2014	09/05/2014	Western Union	Closed with explanation
09/02/2014	09/02/2014	Western Union	Closed with explanation
09/02/2014	09/02/2014	Bank of America	Closed with explanation
09/01/2014	09/05/2014	Western Union	Closed with explanation
08/30/2014	08/30/2014	Discover	Closed with monetary relief
08/29/2014	08/29/2014	MoneyGram	Closed with explanation
08/29/2014	08/29/2014	Bank of America	Closed with explanation
08/28/2014	09/03/2014	MoneyGram	Closed with explanation
08/28/2014	09/03/2014	Deutsche Bank	Closed with explanation
08/27/2014	08/27/2014	HSBC	Closed with explanation
08/27/2014	09/02/2014	Ria Financial	Closed with non-monetary relief
08/26/2014	08/29/2014	Western Union	Closed with explanation
08/26/2014	08/26/2014	Western Union	Closed with explanation
08/26/2014	09/02/2014	MoneyGram	Closed with explanation
08/26/2014	09/02/2014	PayPal	Closed with explanation
08/26/2014	08/26/2014	Boeing Employees' Credit Union	Closed with explanation
08/25/2014	08/28/2014	Western Union	Closed with explanation

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Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No

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1000307	Money transfers	Domestic (US) money transfer
999902	Money transfers	International money transfer
998576	Money transfers	Domestic (US) money transfer
998411	Money transfers	International money transfer
998536	Money transfers	Domestic (US) money transfer
998531	Money transfers	International money transfer
998401	Money transfers	Domestic (US) money transfer
996980	Money transfers	International money transfer
997433	Money transfers	Domestic (US) money transfer
997191	Money transfers	International money transfer
996900	Money transfers	Domestic (US) money transfer
995583	Money transfers	Domestic (US) money transfer
996698	Money transfers	Domestic (US) money transfer
995755	Money transfers	International money transfer
992663	Money transfers	International money transfer
993725	Money transfers	Domestic (US) money transfer
993303	Money transfers	International money transfer
993150	Money transfers	International money transfer
992609	Money transfers	Domestic (US) money transfer
990558	Money transfers	International money transfer
992541	Money transfers	International money transfer

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Money was not available when promised	IL	60435	Phone
Other transaction issues	MD	70705	Phone
Fraud or scam	MA	02186	Web
Other transaction issues	VA	23225	Web
Money was not available when promised	DC	20020	Web
Money was not available when promised	CA	90013	Web
Fraud or scam	WI	53703	Web
Other transaction issues	TX	75035	Phone
Money was not available when promised	TX	77575	Phone
Other service issues			Phone
Fraud or scam	TX	77489	Web
Wrong amount charged or received	FL	32514	Postal mail
Other transaction issues	NY	14589	Web
Fraud or scam	FL	33534	Web
Money was not available when promised	PA	15207	Phone
Other transaction issues	IL	60640	Referral
Other service issues	OR	97232	Phone
Fraud or scam	TX	76014	Phone
Other transaction issues	NJ	07024	Web
Money was not available when promised		23000	Web
Other service issues	NY	10950	Web

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08/25/2014	08/28/2014	Western Union	Closed with explanation
08/25/2014	08/28/2014	Bank of America	Closed with explanation
08/25/2014	08/25/2014	TD Bank	Closed with monetary relief
08/23/2014	08/23/2014	Western Union	Closed with explanation
08/23/2014	08/23/2014	PayPal	Closed with monetary relief
08/23/2014	08/27/2014	HSBC	Closed with explanation
08/23/2014	08/23/2014	MoneyGram	Closed with explanation
08/22/2014	08/27/2014	MoneyGram	Closed with explanation
08/22/2014	08/27/2014	MoneyGram	Closed with explanation
08/22/2014	08/27/2014	Western Union	Closed with explanation
08/22/2014	08/22/2014	Western Union	Closed with explanation
08/21/2014	08/27/2014	Wells Fargo	Closed with monetary relief
08/21/2014	08/29/2014	PayPal	Closed with monetary relief
08/21/2014	08/21/2014	Western Union	Closed with explanation
08/20/2014	08/25/2014	Western Union	Closed with explanation
08/20/2014	08/25/2014	Fifth Third Bank	Closed with explanation
08/20/2014	08/25/2014	Western Union	Closed with explanation
08/20/2014	08/25/2014	Western Union	Closed with explanation
08/20/2014	08/20/2014	PayPal	Closed with non-monetary relief
08/19/2014	08/19/2014	JPMorgan Chase	Closed with monetary relief
08/19/2014	08/20/2014	Western Union	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes

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990962	Money transfers	Domestic (US) money transfer
990937	Money transfers	International money transfer
988381	Money transfers	International money transfer
989441	Money transfers	Domestic (US) money transfer
988924	Money transfers	International money transfer
987824	Money transfers	International money transfer
986931	Money transfers	Domestic (US) money transfer
986638	Money transfers	International money transfer
984505	Money transfers	International money transfer
984646	Money transfers	International money transfer
984425	Money transfers	International money transfer
981978	Money transfers	Domestic (US) money transfer
983066	Money transfers	International money transfer
982015	Money transfers	International money transfer
981899	Money transfers	International money transfer
979231	Money transfers	Domestic (US) money transfer
981134	Money transfers	International money transfer
979923	Money transfers	International money transfer
978554	Money transfers	International money transfer
978108	Money transfers	International money transfer
977607	Money transfers	International money transfer

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Wrong amount charged or received	СО	80209	Referral
Other transaction issues	TX	75019	Web
Other transaction issues	FL	34655	Web
Fraud or scam	CA	92660	Phone
Other transaction issues	CA	92562	Web
Other transaction issues	MA	01760	Web
Other service issues	FL	32129	Phone
Money was not available when promised	NV	89142	Web
Fraud or scam	NJ	08234	Phone
Money was not available when promised	WA	98026	Web
Money was not available when promised	OR	97128	Phone
Other transaction issues	DE	19802	Phone
Fraud or scam	CA	90503	Web
Money was not available when promised	NY	11377	Phone
Money was not available when promised	CA	90034	Web
Other transaction issues	NY	10552	Web
Money was not available when promised	GA	30022	Web
Other service issues	TX	76014	Phone
Money was not available when promised	TN	38513	Web
Incorrect/missing disclosures or info	VA	22304	Phone
Other transaction issues	UT	84606	Referral

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08/19/2014	08/21/2014	Bank of America	Closed with explanation
08/19/2014	08/19/2014	Western Union	Closed with explanation
08/18/2014	08/18/2014	Western Union	Closed with non-monetary relief
08/18/2014	08/21/2014	Western Union	Closed with explanation
08/18/2014	08/21/2014	Western Union	Closed with explanation
08/16/2014	08/17/2014	PayPal	Closed with non-monetary relief
08/15/2014	08/20/2014	Western Union	Closed with explanation
08/15/2014	08/15/2014	Western Union	Closed with explanation
08/14/2014	08/18/2014	Western Union	Closed with explanation
08/14/2014	08/14/2014	MoneyGram	Closed with explanation
08/14/2014	08/18/2014	Western Union	Closed with explanation
08/13/2014	08/15/2014	PayPal	Closed with explanation
08/13/2014	08/13/2014	Western Union	Closed with explanation
08/13/2014	08/15/2014	Western Union	Closed with explanation
08/13/2014	08/13/2014	JPMorgan Chase	Closed with monetary relief
08/12/2014	08/18/2014	JPMorgan Chase	Closed with explanation
08/12/2014	08/15/2014	Western Union	Closed with explanation
08/12/2014	08/14/2014	MoneyGram	Closed with explanation
08/11/2014	08/13/2014	PayPal	Closed with explanation
08/11/2014	08/13/2014	Western Union	Closed with explanation
08/11/2014	08/13/2014	Zions Bancorporation	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No

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977886	Money transfers	International money transfer
979206	Money transfers	Domestic (US) money transfer
978596	Money transfers	International money transfer
976924	Money transfers	Domestic (US) money transfer
976970	Money transfers	Domestic (US) money transfer
976773	Money transfers	Domestic (US) money transfer
973222	Money transfers	Domestic (US) money transfer
974479	Money transfers	International money transfer
973109	Money transfers	International money transfer
971780	Money transfers	International money transfer
974451	Money transfers	International money transfer
973001	Money transfers	International money transfer
971654	Money transfers	International money transfer
969001	Money transfers	Domestic (US) money transfer
969884	Money transfers	International money transfer
969773	Money transfers	International money transfer
970145	Money transfers	International money transfer
969623	Money transfers	International money transfer
969319	Money transfers	Domestic (US) money transfer
969008	Money transfers	Domestic (US) money transfer
966963	Money transfers	International money transfer

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Money was not available when promised	TX	75035	Web
Fraud or scam	CA	92543	Phone
Other transaction issues	AR	85375	Phone
Fraud or scam	PA	18052	Web
Fraud or scam	NV		Web
Other transaction issues	СТ	06492	Web
Fraud or scam	CA	92083	Phone
Incorrect/missing disclosures or info	MA	01719	Referral
Wrong amount charged or received	MA	02067	Web
Wrong amount charged or received	MA	02066	Web
Wrong amount charged or received	FL	32159	Referral
Fraud or scam	MN	55417	Referral
Money was not available when promised	CA	91607	Web
Fraud or scam	SC	29569	Phone
Other transaction issues	AZ	85303	Phone
Fraud or scam	ОН	45241	Web
Money was not available when promised	CA	91010	Phone
Other transaction issues	NY	11208	Phone
Other service issues	MI	48458	Phone
Money was not available when promised	OK	73066	Web
Fraud or scam	AZ	85631	Web

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08/11/2014	08/11/2014	JPMorgan Chase	Closed with monetary relief
08/11/2014	08/13/2014	Western Union	Closed with explanation
08/11/2014	08/15/2014	Western Union	Closed with explanation
08/09/2014	08/09/2014	PayPal	Closed with explanation
08/08/2014	08/13/2014	JPMorgan Chase	Closed with explanation
08/08/2014	08/09/2014	People's United Bank	Closed with explanation
08/07/2014	08/11/2014	MoneyGram	Closed with explanation
08/07/2014	08/11/2014	Western Union	Closed with explanation
08/07/2014	08/07/2014	Bank of America	Closed with monetary relief
08/06/2014	08/06/2014	RBS Citizens	Closed with explanation
08/06/2014	08/11/2014	SunTrust Bank	Closed with explanation
08/06/2014	08/11/2014	Frost Bank	Closed with explanation
08/06/2014	08/06/2014	Western Union	Closed with explanation
08/05/2014	08/07/2014	Western Union	Closed with explanation
08/05/2014	08/07/2014	Western Union	Closed with explanation
08/05/2014	08/05/2014	MoneyGram	Closed with explanation
08/05/2014	08/07/2014	Wells Fargo	Closed with monetary relief
08/05/2014	08/07/2014	DolEx Dollar Express	Closed with explanation
08/05/2014	08/07/2014	Western Union	Closed with explanation
08/05/2014	08/05/2014	PayPal	Closed with non-monetary relief
08/04/2014	08/04/2014	MoneyGram	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes

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968747	Money transfers	Domestic (US) money transfer
968666	Money transfers	International money transfer
967392	Money transfers	International money transfer
966948	Money transfers	International money transfer
966646	Money transfers	International money transfer
966632	Money transfers	International money transfer
966576	Money transfers	International money transfer
966436	Money transfers	Domestic (US) money transfer
965448	Money transfers	Domestic (US) money transfer
965077	Money transfers	Domestic (US) money transfer
964092	Money transfers	Domestic (US) money transfer
965007	Money transfers	International money transfer
964733	Money transfers	International money transfer
964471	Money transfers	International money transfer
964702	Money transfers	Domestic (US) money transfer
962621	Money transfers	International money transfer
964257	Money transfers	Domestic (US) money transfer
964214	Money transfers	International money transfer
964209	Money transfers	Domestic (US) money transfer
963094	Money transfers	International money transfer
962638	Money transfers	International money transfer

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Wrong amount charged or received	WA	98121	Web
Fraud or scam	AZ	85716	Web
Money was not available when promised	NY	10805	Phone
Fraud or scam	NV	89128	Phone
Fraud or scam	TX	75452	Phone
Fraud or scam	GA	30274	Phone
Other transaction issues	CA	92880	Web
Fraud or scam	ОН	45213	Web
Other transaction issues	AZ	85029	Phone
Fraud or scam	CA	92139	Web
Other service issues	ОН	43209	Web
Fraud or scam	CA	92061	Web
Money was not available when promised	NE	68959	Phone
Other service issues	TX	77494	Web
Other transaction issues	NC	28802	Web
Money was not available when promised	VA	22150	Phone
Fraud or scam	GA	31410	Web
Fraud or scam	NV	89119	Web
Other transaction issues	WA	98168	Web
Other transaction issues	NH	03103	Phone
Other transaction issues	CA	95662	Web

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08/04/2014	08/05/2014	PayPal	Closed with explanation
08/04/2014	08/05/2014	Western Union	Closed with explanation
08/04/2014	08/06/2014	MoneyGram	Closed with monetary relief
08/04/2014	08/06/2014	Western Union	Closed with explanation
08/04/2014	08/06/2014	Western Union	Closed with explanation
08/04/2014	08/06/2014	MoneyGram	Closed with explanation
08/04/2014	08/04/2014	Western Union	Closed with explanation
08/03/2014	08/04/2014	MoneyGram	Closed with explanation
08/01/2014	08/05/2014	PayPal	Closed with explanation
08/01/2014	08/01/2014	MoneyGram	Closed with explanation
08/01/2014	08/01/2014	The Huntington National Bank	Closed
08/01/2014	08/01/2014	Zions Bancorporation	Closed with explanation
08/01/2014	08/05/2014	Western Union	Closed with explanation
08/01/2014	08/01/2014	PayPal	Closed with monetary relief
08/01/2014	08/01/2014	Bank of America	Closed with explanation
07/31/2014	08/04/2014	Western Union	Closed with explanation
07/31/2014	08/01/2014	MoneyGram	Closed with explanation
07/31/2014	08/01/2014	Western Union	Closed with explanation
07/31/2014	08/01/2014	PayPal	Closed with explanation
07/31/2014	08/05/2014	Western Union	Closed with explanation
07/31/2014	07/31/2014	PayPal	Closed with monetary relief

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No

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962582	Money transfers	Domestic (US) money transfer
960937	Money transfers	International money transfer
961280	Money transfers	International money transfer
960592	Money transfers	International money transfer
958245	Money transfers	Domestic (US) money transfer
959185	Money transfers	Domestic (US) money transfer
957440	Money transfers	Domestic (US) money transfer
958128	Money transfers	International money transfer
957437	Money transfers	International money transfer
956488	Money transfers	International money transfer
954743	Money transfers	International money transfer
954536	Money transfers	International money transfer
954001	Money transfers	Domestic (US) money transfer
952466	Money transfers	Domestic (US) money transfer
952802	Money transfers	International money transfer
950322	Money transfers	Domestic (US) money transfer
950783	Money transfers	International money transfer
949579	Money transfers	International money transfer
947831	Money transfers	International money transfer
947781	Money transfers	International money transfer
945479	Money transfers	International money transfer

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Fraud or scam	NY	11234	Web
Fraud or scam	FL	32221	Web
Fraud or scam	CA	91913	Web
Fraud or scam	IL	60090	Phone
Fraud or scam	ОН	44319	Web
Other service issues	CA	90066	Web
Other service issues	VI	00803	Phone
Fraud or scam	VA	23831	Web
Other transaction issues	MD	21703	Web
Fraud or scam	GA	30040	Web
Other transaction issues	CA	92376	Postal mail
Money was not available when promised	NJ	08527	Web
Other transaction issues	TN	37122	Referral
Other service issues	NY	11967	Web
Other transaction issues	MD	21201	Web
Other transaction issues	PA	15220	Web
Fraud or scam	FL	32082	Phone
Other transaction issues	TX	77584	Web
Fraud or scam	FL	32448	Phone
Other transaction issues	CA	90016	Web
Fraud or scam	NY	11545	Web

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07/31/2014	07/31/2014	MoneyGram	Closed with explanation
07/30/2014	07/30/2014	Wells Fargo	Closed with explanation
07/30/2014	07/30/2014	PayPal	Closed with explanation
07/30/2014	08/01/2014	Western Union	Closed with explanation
07/29/2014	07/31/2014	PNC Bank	Closed with explanation
07/29/2014	07/29/2014	PayPal	Closed with explanation
07/28/2014	07/31/2014	MoneyGram	Closed with explanation
07/28/2014	07/29/2014	Navy FCU	Closed with explanation
07/28/2014	07/28/2014	Western Union	Closed with explanation
07/28/2014	07/28/2014	SunTrust Bank	Closed with monetary relief
07/25/2014	07/30/2014	Western Union	Closed with explanation
07/25/2014	07/30/2014	MoneyGram	Closed with explanation
07/25/2014	07/29/2014	First Tennessee Bank	Closed with explanation
07/24/2014	07/24/2014	Western Union	Closed with explanation
07/24/2014	07/24/2014	Western Union	Closed with explanation
07/23/2014	07/23/2014	PayPal	Closed with explanation
07/23/2014	07/28/2014	Western Union	Closed with explanation
07/23/2014	07/23/2014	Western Union	Closed with explanation
07/22/2014	07/25/2014	Western Union	Closed with explanation
07/22/2014	07/22/2014	MoneyGram	Closed with explanation
07/21/2014	07/21/2014	MoneyGram	Closed with explanation

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Yes	No
Yes	Yes
Yes	No

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946830	Money transfers	International money transfer
946688	Money transfers	Domestic (US) money transfer
946323	Money transfers	International money transfer
946138	Money transfers	International money transfer
945844	Money transfers	Domestic (US) money transfer
945456	Money transfers	Domestic (US) money transfer
944800	Money transfers	Domestic (US) money transfer
945174	Money transfers	International money transfer
945099	Money transfers	Domestic (US) money transfer
944743	Money transfers	Domestic (US) money transfer
943228	Money transfers	International money transfer
944270	Money transfers	International money transfer
943991	Money transfers	International money transfer
943809	Money transfers	Domestic (US) money transfer
941439	Money transfers	Domestic (US) money transfer
939316	Money transfers	Domestic (US) money transfer
939107	Money transfers	International money transfer
937295	Money transfers	International money transfer
937839	Money transfers	Domestic (US) money transfer
937565	Money transfers	Domestic (US) money transfer
937540	Money transfers	International money transfer

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Other transaction issues	GA	30088	Web
Fraud or scam	VA	23061	Web
Fraud or scam	FL	33141	Web
Other transaction issues	NJ	07974	Fax
Incorrect/missing disclosures or info	CA	95842	Web
Fraud or scam	CA	95380	Web
Incorrect/missing disclosures or info	CA	94037	Web
Fraud or scam	МО	63119	Web
Fraud or scam	WI	53546	Web
Fraud or scam	TX	78411	Web
Money was not available when promised	NH	03868	Web
Other service issues	GA	31008	Web
Fraud or scam	PA	18102	Web
Other service issues	VA	22207	Referral
Money was not available when promised	MI	48375	Web
Fraud or scam	MA	02494	Web
Fraud or scam	HI	96786	Web
Money was not available when promised	NJ	08260	Phone
Other transaction issues	TN	37772	Web
Other transaction issues	GA	30297	Web
Money was not available when promised	CA	95003	Phone

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07/21/2014	07/21/2014	Wells Fargo	Closed with explanation
07/21/2014	07/21/2014	Western Union	Closed with explanation
07/21/2014	07/21/2014	PayPal	Closed with explanation
07/21/2014	07/24/2014	Bank of America	Closed with monetary relief
07/21/2014	07/21/2014	U.S. Bancorp	Closed with monetary relief
07/21/2014	07/24/2014	Cash America International, Inc.	Closed with explanation
07/20/2014	07/20/2014	PayPal	Closed with explanation
07/19/2014	07/19/2014	Western Union	Closed with explanation
07/19/2014	07/19/2014	Google Inc.	Closed with explanation
07/19/2014	07/24/2014	Western Union	Closed with explanation
07/18/2014	07/18/2014	MoneyGram	Closed with explanation
07/18/2014	07/18/2014	Western Union	Closed with explanation
07/18/2014	07/21/2014	MoneyGram	Closed with explanation
07/18/2014	07/23/2014	BB&T Financial	Closed with explanation
07/17/2014	07/17/2014	Citibank	Closed with explanation
07/16/2014	07/16/2014	MoneyGram	Closed with explanation
07/16/2014	07/16/2014	Western Union	Closed with explanation
07/15/2014	07/18/2014	PNC Bank	Closed with explanation
07/15/2014	07/15/2014	Bank of America	Closed with explanation
07/15/2014	07/15/2014	SunTrust Bank	Closed with explanation
07/15/2014	07/18/2014	Wells Fargo	Closed with explanation

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Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No

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937444	Money transfers	International money transfer
937162	Money transfers	Domestic (US) money transfer
935985	Money transfers	Domestic (US) money transfer
935579	Money transfers	International money transfer
935267	Money transfers	International money transfer
934821	Money transfers	International money transfer
934521	Money transfers	Domestic (US) money transfer
933877	Money transfers	Domestic (US) money transfer
933831	Money transfers	International money transfer
933358	Money transfers	International money transfer
933086	Money transfers	International money transfer
933085	Money transfers	International money transfer
932794	Money transfers	Domestic (US) money transfer
932309	Money transfers	Domestic (US) money transfer
929711	Money transfers	International money transfer
929424	Money transfers	International money transfer
930738	Money transfers	International money transfer
927960	Money transfers	International money transfer
927413	Money transfers	International money transfer
928431	Money transfers	International money transfer
928230	Money transfers	International money transfer

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Money was not available when promised	GA	30047	Web
Other service issues	IL	60645	Web
Fraud or scam	VA	22314	Fax
Money was not available when promised	CA	90806	Phone
Other transaction issues	CA	92637	Referral
Money was not available when promised	CA	94063	Web
Other transaction issues	IA	52501	Web
Other transaction issues	NC	23225	Web
Money was not available when promised	MA	01852	Web
Fraud or scam	ID	83653	Phone
Fraud or scam	NC	27265	Phone
Fraud or scam	NC	27265	Phone
Money was not available when promised	CA	92176	Web
Other service issues	KS	66104	Postal mail
Fraud or scam	IL	60188	Web
Fraud or scam	MI	49203	Phone
Incorrect/missing disclosures or info	FL	33134	Web
Wrong amount charged or received	PA	15009	Postal mail
Wrong amount charged or received	VA	23220	Postal mail
Fraud or scam	VA	22432	Web
Wrong amount charged or received	NJ	07652	Fax

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07/15/2014	07/15/2014	JPMorgan Chase	Closed with explanation
07/15/2014	07/18/2014	Citibank	Closed with explanation
07/14/2014	07/18/2014	MoneyGram	Closed with explanation
07/14/2014	07/17/2014	Western Union	Closed with explanation
07/14/2014	07/17/2014	Bank of America	Closed with monetary relief
07/14/2014	07/14/2014	Western Union	Closed with explanation
07/12/2014	07/17/2014	TD Bank	Closed with explanation
07/11/2014	07/11/2014	MoneyGram	Closed with explanation
07/11/2014	07/11/2014	Western Union	Closed with explanation
07/11/2014	07/16/2014	Wells Fargo	Closed with explanation
07/11/2014	07/16/2014	Western Union	Closed with explanation
07/11/2014	07/16/2014	MoneyGram	Closed with explanation
07/11/2014	07/11/2014	PayPal	Closed with explanation
07/10/2014	07/15/2014	MoneyGram	Closed with explanation
07/09/2014	07/09/2014	JPMorgan Chase	Closed with monetary relief
07/09/2014	07/14/2014	Western Union	Closed with explanation
07/09/2014	07/10/2014	TD Bank	Closed with monetary relief
07/08/2014	07/11/2014	PNC Bank	Closed with monetary relief
07/08/2014	07/11/2014	SunTrust Bank	Closed with explanation
07/08/2014	07/08/2014	Western Union	Closed with explanation
07/08/2014	07/11/2014	TD Bank	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes

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925208	Money transfers	Domestic (US) money transfer
928345	Money transfers	International money transfer
928326	Money transfers	Domestic (US) money transfer
926022	Money transfers	Domestic (US) money transfer
925807	Money transfers	International money transfer
925100	Money transfers	International money transfer
925065	Money transfers	Domestic (US) money transfer
924107	Money transfers	Domestic (US) money transfer
923877	Money transfers	International money transfer
924070	Money transfers	Domestic (US) money transfer
922692	Money transfers	International money transfer
920688	Money transfers	Domestic (US) money transfer
921050	Money transfers	Domestic (US) money transfer
920285	Money transfers	International money transfer
919407	Money transfers	International money transfer
919049	Money transfers	Domestic (US) money transfer
919861	Money transfers	International money transfer
919853	Money transfers	International money transfer
916970	Money transfers	International money transfer
916164	Money transfers	International money transfer
916126	Money transfers	Domestic (US) money transfer

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Other transaction issues	NC	28787	Web
Incorrect/missing disclosures or info	MO	64093	Web
Fraud or scam	TX	75791	Web
Fraud or scam	MA	02126	Web
Fraud or scam	AZ	85260	Web
Fraud or scam	HI	96817	Web
Other transaction issues	NC	27410	Web
Other transaction issues	NY	10701	Web
Wrong amount charged or received	MA	01254	Web
Fraud or scam	CA	94133	Web
Fraud or scam	NY	14221	Web
Fraud or scam	VA	22554	Web
Money was not available when promised	CA	92660	Phone
Incorrect/missing disclosures or info	MD	21144	Web
Other transaction issues	IL	60181	Postal mail
Fraud or scam	СО	80465	Referral
Fraud or scam	ОН	43220	Postal mail
Other transaction issues	CA	94063	Web
Other transaction issues	FL	33913	Web
Other transaction issues	OR	97005	Web
Fraud or scam	CA	93436	Web

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07/07/2014	07/07/2014	Bank of America	Closed with monetary relief
07/07/2014	07/08/2014	UMB Bank	Closed with explanation
07/07/2014	07/08/2014	Western Union	Closed with explanation
07/07/2014	07/10/2014	MoneyGram	Closed with explanation
07/07/2014	07/07/2014	Western Union	Closed with explanation
07/07/2014	07/07/2014	MoneyGram	Closed with explanation
07/06/2014	07/07/2014	Wells Fargo	Closed with explanation
07/05/2014	07/05/2014	PayPal	Closed with explanation
07/04/2014	07/09/2014	RBS Citizens	Closed with explanation
07/04/2014	07/04/2014	MoneyGram	Closed with explanation
07/03/2014	07/09/2014	M&T Bank	Closed with explanation
07/02/2014	07/02/2014	MoneyGram	Closed with explanation
07/02/2014	07/08/2014	Western Union	Closed with explanation
07/02/2014	07/02/2014	PayPal	Closed with explanation
07/01/2014	07/07/2014	Western Union	Closed with explanation
07/01/2014	07/07/2014	Wells Fargo	Closed with explanation
07/01/2014	07/08/2014	JPMorgan Chase	Closed with explanation
07/01/2014	07/01/2014	Wells Fargo	Closed with explanation
06/30/2014	06/30/2014	MoneyGram	Closed with explanation
06/29/2014	06/29/2014	Western Union	Closed with explanation
06/29/2014	06/29/2014	MoneyGram	Closed with explanation

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Yes	No
Yes	No
No	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No

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915802	Money transfers	Domestic (US) money transfer
915663	Money transfers	International money transfer
915447	Money transfers	International money transfer
915142	Money transfers	International money transfer
915134	Money transfers	International money transfer
914644	Money transfers	Domestic (US) money transfer
914753	Money transfers	International money transfer
915855	Money transfers	International money transfer
914623	Money transfers	International money transfer
913775	Money transfers	Domestic (US) money transfer
912360	Money transfers	Domestic (US) money transfer
912264	Money transfers	International money transfer
912203	Money transfers	International money transfer
910681	Money transfers	International money transfer
910536	Money transfers	International money transfer
911382	Money transfers	International money transfer
911338	Money transfers	International money transfer
911385	Money transfers	Domestic (US) money transfer
910853	Money transfers	International money transfer
907747	Money transfers	Domestic (US) money transfer
910005	Money transfers	International money transfer

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Fraud or scam	СТ	06112	Web
Money was not available when promised	OK	73036	Web
Other transaction issues	GA	30530	Web
Fraud or scam	FL	33596	Web
Wrong amount charged or received	NC	27104	Phone
Other transaction issues	NC	27616	Web
Wrong amount charged or received	MA	02121	Phone
Fraud or scam	SC	29505	Web
Other service issues	NY	12205	Web
Other service issues	VA	23703	Phone
Wrong amount charged or received	NY	14201	Referral
Fraud or scam	MD	20735	Web
Wrong amount charged or received	NY	10704	Web
Other transaction issues	FL	33629	Phone
Other transaction issues	WA	98055	Phone
Money was not available when promised	VA	22079	Phone
Money was not available when promised	WI	53965	Web
Incorrect/missing disclosures or info	FL	32303	Phone
Fraud or scam	RI	02919	Phone
Fraud or scam	CA	93613	Postal mail
Incorrect/missing disclosures or info	ОН	44484	Web

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06/27/2014	06/27/2014	MoneyGram	Closed with explanation
06/27/2014	06/27/2014	Western Union	Closed with explanation
06/27/2014	06/27/2014	Western Union	Closed with explanation
06/27/2014	06/27/2014	Western Union	Closed with explanation
06/27/2014	07/02/2014	Western Union	Closed with explanation
06/27/2014	06/27/2014	Bank of America	Closed with explanation
06/27/2014	07/02/2014	Western Union	Closed with explanation
06/27/2014	07/02/2014	Western Union	Closed with explanation
06/26/2014	06/27/2014	Western Union	Closed with explanation
06/26/2014	07/01/2014	MoneyGram	Closed with explanation
06/26/2014	06/30/2014	KeyBank NA	Closed with monetary relief
06/26/2014	06/26/2014	MoneyGram	Closed with monetary relief
06/26/2014	06/26/2014	PayPal	Closed with monetary relief
06/25/2014	07/08/2014	Bank of America	Closed with explanation
06/25/2014	06/27/2014	MoneyGram	Closed with explanation
06/25/2014	06/27/2014	Wells Fargo	Closed with explanation
06/25/2014	06/25/2014	Western Union	Closed with explanation
06/25/2014	06/27/2014	MoneyGram	Closed with explanation
06/25/2014	06/27/2014	Western Union	Closed with explanation
06/24/2014	06/26/2014	Western Union	Closed with explanation
06/24/2014	06/24/2014	Western Union	Closed with explanation

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Yes	No
Yes	No
No	
Yes	No
Yes	Yes
Yes	No

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906164	Money transfers	Domestic (US) money transfer
908179	Money transfers	Domestic (US) money transfer
908153	Money transfers	International money transfer
907399	Money transfers	International money transfer
907057	Money transfers	International money transfer
906819	Money transfers	International money transfer
906376	Money transfers	Domestic (US) money transfer
905795	Money transfers	International money transfer
905452	Money transfers	Domestic (US) money transfer
905320	Money transfers	Domestic (US) money transfer
905288	Money transfers	International money transfer
905274	Money transfers	Domestic (US) money transfer
904070	Money transfers	Domestic (US) money transfer
904604	Money transfers	International money transfer
904347	Money transfers	Domestic (US) money transfer
904278	Money transfers	International money transfer
904183	Money transfers	International money transfer
905209	Money transfers	International money transfer
902950	Money transfers	International money transfer
902796	Money transfers	International money transfer
902484	Money transfers	International money transfer

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Wrong amount charged or received	CA	92106	Web
Fraud or scam	TX	78617	Web
Other transaction issues	NY	13778	Web
Other transaction issues	WI	53562	Web
Fraud or scam	MI	48823	Web
Other service issues	VA	22033	Web
Fraud or scam	MD	20816	Web
Money was not available when promised	FL	33484	Referral
Wrong amount charged or received	NY	11566	Web
Fraud or scam	NJ	08088	Web
Other service issues	MN	55364	Web
Other transaction issues	GA	30104	Web
Fraud or scam	CA	92618	Web
Money was not available when promised	KS	66046	Phone
Other transaction issues	VA	20112	Web
Money was not available when promised	CA	95127	Phone
Money was not available when promised	VT	05680	Web
Fraud or scam	CA	92663	Web
Money was not available when promised	CA	95827	Web
Other service issues	MD	21117	Web
Money was not available when promised	TX	77094	Phone

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06/23/2014	06/23/2014	FirstMerit Bank	Closed with explanation
06/23/2014	06/24/2014	Western Union	Closed with explanation
06/23/2014	06/24/2014	PayPal	Closed with monetary relief
06/23/2014	06/23/2014	PayPal	Closed with explanation
06/23/2014	06/23/2014	Western Union	Closed with explanation
06/23/2014	06/23/2014	PayPal	Closed with monetary relief
06/23/2014	06/23/2014	Western Union	Closed with explanation
06/23/2014	06/25/2014	Wells Fargo	Closed with explanation
06/21/2014	06/25/2014	PayPal	Closed with non-monetary relief
06/21/2014	06/21/2014	MoneyGram	Closed with explanation
06/21/2014	06/21/2014	Western Union	Closed with explanation
06/21/2014	06/25/2014	Regions	Closed with monetary relief
06/20/2014	06/20/2014	PayPal	Closed with monetary relief
06/20/2014	06/24/2014	Western Union	Closed with explanation
06/20/2014	06/20/2014	PNC Bank	Closed with monetary relief
06/20/2014	06/24/2014	Western Union	Closed with explanation
06/20/2014	06/20/2014	Western Union	Closed with explanation
06/20/2014	06/21/2014	MoneyGram	Closed with explanation
06/19/2014	06/19/2014	MoneyGram	Closed with monetary relief
06/19/2014	06/19/2014	Bank of America	Closed with explanation
06/19/2014	06/23/2014	Western Union	Closed with explanation

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Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No

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901924	Money transfers	Domestic (US) money transfer
901722	Money transfers	Domestic (US) money transfer
901616	Money transfers	Domestic (US) money transfer
901311	Money transfers	Domestic (US) money transfer
903546	Money transfers	Domestic (US) money transfer
903536	Money transfers	Domestic (US) money transfer
902998	Money transfers	Domestic (US) money transfer
902979	Money transfers	International money transfer
899420	Money transfers	Domestic (US) money transfer
901350	Money transfers	Domestic (US) money transfer
900699	Money transfers	International money transfer
900643	Money transfers	International money transfer
899555	Money transfers	International money transfer
899397	Money transfers	International money transfer
898150	Money transfers	International money transfer
898899	Money transfers	Domestic (US) money transfer
898618	Money transfers	Domestic (US) money transfer
897729	Money transfers	Domestic (US) money transfer
898614	Money transfers	International money transfer
897895	Money transfers	International money transfer
896958	Money transfers	International money transfer

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Other service issues	FL	33602	Web
Fraud or scam	FL	33306	Web
Other service issues	MO	65101	Web
Wrong amount charged or received	IL	60613	Web
Other transaction issues	FL	34953	Web
Money was not available when promised	KY	40245	Web
Fraud or scam	WI	54981	Phone
Other service issues	CA	90001	Phone
Other service issues	CA	95337	Postal mail
Other service issues	FL	32680	Web
Fraud or scam	MI	49435	Web
Other service issues	TX	75006	Phone
Incorrect/missing disclosures or info	PA	15147	Phone
Other transaction issues	CA	92285	Postal mail
Other transaction issues	PA	19115	Phone
Fraud or scam	KS	66062	Web
Money was not available when promised	TX	77630	Phone
Other transaction issues	NC	28625	Web
Money was not available when promised	CA	94518	Web
Money was not available when promised	CA	90008	Web
Money was not available when promised	AZ	85345	Web

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06/19/2014	06/19/2014	PayPal	Closed with explanation
06/19/2014	06/19/2014	Wells Fargo	Closed with explanation
06/19/2014	06/19/2014	Bank of America	Closed with non-monetary relief
06/19/2014	06/24/2014	U.S. Bancorp	Closed with explanation
06/19/2014	06/20/2014	Western Union	Closed with explanation
06/19/2014	06/20/2014	Discover	Closed with monetary relief
06/19/2014	06/23/2014	MoneyGram	Closed with explanation
06/19/2014	06/26/2014	Ria Financial	Closed with monetary relief
06/18/2014	06/20/2014	BBVA Compass	Closed with explanation
06/18/2014	06/19/2014	PayPal	Closed with monetary relief
06/18/2014	06/18/2014	MoneyGram	Closed with explanation
06/18/2014	06/20/2014	Western Union	Closed with explanation
06/18/2014	06/24/2014	Bank of America	Closed with explanation
06/18/2014	06/20/2014	MoneyGram	Closed with explanation
06/17/2014	06/19/2014	Amex	Closed with explanation
06/17/2014	06/17/2014	MoneyGram	Closed with explanation
06/17/2014	06/19/2014	Western Union	Closed with explanation
06/17/2014	06/17/2014	PayPal	Closed with monetary relief
06/17/2014	06/17/2014	Wells Fargo	Closed with monetary relief
06/17/2014	06/17/2014	MoneyGram	Closed with monetary relief
06/16/2014	06/16/2014	Western Union	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
No	
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No

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897207	Money transfers	Domestic (US) money transfer
897204	Money transfers	Domestic (US) money transfer
897193	Money transfers	Domestic (US) money transfer
897139	Money transfers	International money transfer
897097	Money transfers	Domestic (US) money transfer
896626	Money transfers	Domestic (US) money transfer
896459	Money transfers	Domestic (US) money transfer
896443	Money transfers	International money transfer
896151	Money transfers	International money transfer
895462	Money transfers	International money transfer
895432	Money transfers	Domestic (US) money transfer
895389	Money transfers	International money transfer
894102	Money transfers	International money transfer
891667	Money transfers	Domestic (US) money transfer
891777	Money transfers	Domestic (US) money transfer
890190	Money transfers	International money transfer
890691	Money transfers	International money transfer
890683	Money transfers	International money transfer
889739	Money transfers	Domestic (US) money transfer
888936	Money transfers	Domestic (US) money transfer
888104	Money transfers	International money transfer

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Wrong amount charged or received	WA	98367	Web
Fraud or scam	MT	59911	Web
Fraud or scam	CA	94118	Web
Fraud or scam	MI	48446	Phone
Other service issues	MN	55441	Web
Other transaction issues	NE	68137	Referral
Other transaction issues	NY	10453	Referral
Other service issues	UT	84771	Phone
Wrong amount charged or received	MO	63026	Web
Fraud or scam	RI	02921	Web
Money was not available when promised	ОК	74743	Web
Fraud or scam	ОН	43450	Web
Money was not available when promised	NY	11212	Phone
Other transaction issues	CA	90503	Web
Fraud or scam	NM	88045	Phone
Other service issues	PA	15317	Web
Other transaction issues	TX	78207	Phone
Other service issues	AZ	85023	Phone
Other service issues	NM		Web
Fraud or scam	IA	52241	Web
Other transaction issues	TX	78229	Web

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06/16/2014	06/16/2014	U.S. Bancorp	Closed with explanation
06/16/2014	06/16/2014	Bank of America	Closed with non-monetary relief
06/16/2014	06/16/2014	First Republic Bank	Closed with explanation
06/16/2014	06/18/2014	Western Union	Closed with explanation
06/16/2014	06/16/2014	Wells Fargo	Closed with monetary relief
06/16/2014	06/18/2014	Western Union	Closed with explanation
06/16/2014	06/18/2014	JPMorgan Chase	Closed with monetary relief
06/16/2014	06/19/2014	Financial Asset Management, Inc.	Closed with explanation
06/16/2014	06/16/2014	Bank of America	Closed with monetary relief
06/14/2014	06/14/2014	Western Union	Closed with explanation
06/14/2014	06/14/2014	PayPal	Closed with explanation
06/13/2014	06/14/2014	Western Union	Closed with explanation
06/13/2014	06/17/2014	Western Union	Closed with explanation
06/12/2014	06/12/2014	Citibank	Closed with explanation
06/12/2014	06/13/2014	MoneyGram	Closed with explanation
06/11/2014	06/11/2014	Western Union	Closed with explanation
06/11/2014	06/13/2014	Western Union	Closed with explanation
06/11/2014	06/13/2014	Western Union	Closed with explanation
06/11/2014	06/11/2014	Western Union	Closed with explanation
06/10/2014	06/10/2014	PayPal	Closed with monetary relief
06/10/2014	06/10/2014	Western Union	Closed with explanation

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Yes	Yes
Yes	No
Yes	Yes
Yes	No

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886728	Money transfers	Domestic (US) money transfer
886984	Money transfers	Domestic (US) money transfer
885843	Money transfers	International money transfer
885549	Money transfers	International money transfer
885620	Money transfers	International money transfer
885384	Money transfers	Domestic (US) money transfer
884561	Money transfers	Domestic (US) money transfer
885319	Money transfers	International money transfer
885249	Money transfers	International money transfer
884687	Money transfers	International money transfer
884032	Money transfers	Domestic (US) money transfer
882463	Money transfers	Domestic (US) money transfer
883795	Money transfers	Domestic (US) money transfer
882006	Money transfers	International money transfer
880619	Money transfers	International money transfer
881330	Money transfers	International money transfer
881135	Money transfers	International money transfer
880685	Money transfers	International money transfer
880507	Money transfers	International money transfer
879248	Money transfers	International money transfer
880041	Money transfers	Domestic (US) money transfer

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Fraud or scam	NJ	08638	Phone
Other service issues	FL	33711	Web
Money was not available when promised		40371	Web
Money was not available when promised		00535	Web
Incorrect/missing disclosures or info	NY	10590	Web
Fraud or scam	NJ	07102	Web
Fraud or scam	CA	91911	Phone
Other transaction issues	CA	90731	Phone
Other service issues	CA	94110	Phone
Money was not available when promised		20020	Fax
Fraud or scam	KS	66215	Web
Fraud or scam	SC	29341	Web
Fraud or scam	TX	78254	Web
Fraud or scam	GA	30342	Web
Wrong amount charged or received		21039	Web
Other service issues	AZ	85713	Phone
Incorrect/missing disclosures or info	MA	02135	Web
Other service issues	TX	77028	Phone
Other transaction issues	CA	91803	Web
Money was not available when promised	MA	01453	Phone
Fraud or scam	ОК	74134	Web

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06/09/2014	06/11/2014	MoneyGram	Closed with explanation
06/09/2014	06/09/2014	Bank of America	Closed with explanation
06/09/2014	06/10/2014	Citibank	Closed with explanation
06/08/2014	06/11/2014	Western Union	Closed with explanation
06/08/2014	06/08/2014	Citibank	Closed with explanation
06/07/2014	06/07/2014	JPMorgan Chase	Closed with explanation
06/06/2014	06/10/2014	MoneyGram	Closed with explanation
06/06/2014	06/10/2014	DolEx Dollar Express	Closed with explanation
06/06/2014	06/10/2014	MoneyGram	Closed with explanation
06/06/2014	06/10/2014	Western Union	Closed with explanation
06/06/2014	06/06/2014	MoneyGram	Closed with explanation
06/05/2014	06/09/2014	Ria Financial	Closed with explanation
06/05/2014	06/06/2014	MoneyGram	Closed with explanation
06/05/2014	06/05/2014	PayPal	Closed with monetary relief
06/04/2014	06/04/2014	SunTrust Bank	Closed with explanation
06/04/2014	06/09/2014	Western Union	Closed with explanation
06/04/2014	06/04/2014	Bank of America	Closed with explanation
06/04/2014	06/06/2014	MoneyGram	Closed with explanation
06/04/2014	06/04/2014	Xoom	Closed with explanation
06/03/2014	06/06/2014	MoneyGram	Closed with explanation
06/03/2014	06/04/2014	MoneyGram	Closed with explanation

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Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No

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878251	Money transfers	Domestic (US) money transfer
877943	Money transfers	Domestic (US) money transfer
876747	Money transfers	Domestic (US) money transfer
876977	Money transfers	Domestic (US) money transfer
876093	Money transfers	International money transfer
876056	Money transfers	International money transfer
876045	Money transfers	Domestic (US) money transfer
876162	Money transfers	Domestic (US) money transfer
876129	Money transfers	Domestic (US) money transfer
874954	Money transfers	Domestic (US) money transfer
872958	Money transfers	International money transfer
873154	Money transfers	Domestic (US) money transfer
872993	Money transfers	Domestic (US) money transfer
872336	Money transfers	Domestic (US) money transfer
870697	Money transfers	International money transfer
870865	Money transfers	International money transfer
870396	Money transfers	Domestic (US) money transfer
868068	Money transfers	International money transfer
869213	Money transfers	International money transfer
868286	Money transfers	International money transfer
868175	Money transfers	Domestic (US) money transfer

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Other transaction issues	TX	75149	Web
Other service issues	WA	98040	Web
Money was not available when promised	ОН	43560	Phone
Other transaction issues	ОН	44035	Web
Wrong amount charged or received	CA	91326	Web
Other transaction issues	ID	83202	Web
Fraud or scam	DC	20012	Web
Other transaction issues	PA	19355	Web
Fraud or scam	AZ	85018	Web
Fraud or scam	WV	25304	Phone
Other transaction issues	CA	94901	Referral
Other transaction issues	DC	20008	Web
Other service issues	MD	21236	Web
Fraud or scam	VA	22601	Web
Fraud or scam	ОН	43230	Web
Fraud or scam	TX	78269	Phone
Fraud or scam	PA	15206	Phone
Other service issues	TX	78040	Phone
Money was not available when promised	IN	46383	Web
Fraud or scam	GA	30506	Postal mail
Fraud or scam	TN	38104	Referral

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06/03/2014	06/03/2014	MoneyGram	Closed with explanation
06/02/2014	06/02/2014	Citibank	Closed with monetary relief
06/02/2014	06/05/2014	PayPal	Closed with explanation
06/02/2014	06/09/2014	Comerica	Closed with explanation
06/01/2014	06/06/2014	Wells Fargo	Closed with explanation
06/01/2014	06/01/2014	Western Union	Closed with explanation
06/01/2014	06/01/2014	Citibank	Closed with explanation
06/01/2014	06/01/2014	PayPal	Closed with explanation
06/01/2014	06/02/2014	MoneyGram	Closed with explanation
05/30/2014	06/04/2014	MoneyGram	Closed with explanation
05/29/2014	06/04/2014	MoneyGram	Closed with explanation
05/29/2014	05/29/2014	PayPal	Closed with explanation
05/29/2014	05/29/2014	Western Union	Closed with explanation
05/29/2014	06/03/2014	PayPal	Closed with monetary relief
05/28/2014	05/28/2014	PayPal	Closed with explanation
05/28/2014	06/03/2014	Western Union	Closed with explanation
05/28/2014	06/02/2014	Western Union	Closed with explanation
05/27/2014	06/02/2014	MoneyGram	Closed with monetary relief
05/27/2014	05/27/2014	Western Union	Closed with explanation
05/27/2014	06/02/2014	Western Union	Closed with explanation
05/27/2014	05/29/2014	JPMorgan Chase	Closed

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Yes	Yes
Yes	No
Yes	Yes
Yes	No

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868129	Money transfers	Domestic (US) money transfer
867906	Money transfers	Domestic (US) money transfer
867757	Money transfers	International money transfer
867716	Money transfers	International money transfer
866639	Money transfers	International money transfer
866263	Money transfers	International money transfer
867088	Money transfers	International money transfer
866313	Money transfers	Domestic (US) money transfer
865268	Money transfers	Domestic (US) money transfer
867087	Money transfers	International money transfer
864424	Money transfers	Domestic (US) money transfer
865968	Money transfers	International money transfer
865431	Money transfers	Domestic (US) money transfer
862781	Money transfers	International money transfer
864026	Money transfers	International money transfer
863309	Money transfers	International money transfer
862420	Money transfers	Domestic (US) money transfer
860127	Money transfers	International money transfer
861974	Money transfers	International money transfer
861971	Money transfers	Domestic (US) money transfer

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Money was not available when promised	CA	90247	Referral
Fraud or scam	TN	34292	Web
Fraud or scam	CA	95492	Web
Fraud or scam	NY	11433	Web
Other service issues	SD	57732	Web
Money was not available when promised	NY	10954	Phone
Fraud or scam	FL	33617	Web
Wrong amount charged or received	FL	33131	Web
Other transaction issues	NJ	07660	Web
Fraud or scam	FL	33617	Web
Fraud or scam	CA	92104	Web
Other transaction issues	IL	61704	Phone
Other transaction issues	CA	90045	Web
Wrong amount charged or received	FL	33435	Web
Fraud or scam	FL	33314	Phone
Fraud or scam	ОК	73114	Phone
Fraud or scam	GA	41015	Phone
Other transaction issues	LA	70002	Phone
Fraud or scam	MA	02151	Web
Fraud or scam	TX	78654	Web

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05/27/2014	05/29/2014	Union Bank	Closed with monetary relief
05/26/2014	05/26/2014	PayPal	Closed with monetary relief
05/25/2014	05/29/2014	MoneyGram	Closed with explanation
05/25/2014	05/25/2014	Western Union	Closed with explanation
05/23/2014	05/23/2014	UBS Bank	Closed
05/23/2014	05/28/2014	Western Union	Closed with explanation
05/23/2014	05/23/2014	Western Union	Closed with explanation
05/23/2014	05/23/2014	TD Bank	Closed with monetary relief
05/22/2014	05/28/2014	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
05/22/2014	05/23/2014	JPMorgan Chase	Closed with explanation
05/22/2014	05/29/2014	MoneyGram	Closed with explanation
05/22/2014	05/28/2014	Western Union	Closed with explanation
05/22/2014	05/27/2014	Bank of America	Closed with non-monetary relief
05/21/2014	05/21/2014	PayPal	Closed with explanation
05/21/2014	05/23/2014	Western Union	Closed with explanation
05/21/2014	05/23/2014	Western Union	Closed with explanation
05/21/2014	05/22/2014	MoneyGram	Closed with explanation
05/20/2014	05/21/2014	MoneyGram	Closed with explanation
05/20/2014	05/22/2014	Western Union	Closed with explanation
05/20/2014	05/21/2014	Western Union	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No

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861088	Money transfers	Domestic (US) money transfer
860852	Money transfers	Domestic (US) money transfer
860460	Money transfers	International money transfer
860172	Money transfers	International money transfer
857604	Money transfers	Domestic (US) money transfer
858202	Money transfers	International money transfer
857729	Money transfers	Domestic (US) money transfer
857649	Money transfers	International money transfer
857305	Money transfers	Domestic (US) money transfer
856590	Money transfers	Domestic (US) money transfer
854673	Money transfers	Domestic (US) money transfer
854798	Money transfers	International money transfer
853970	Money transfers	International money transfer
851785	Money transfers	International money transfer
852797	Money transfers	International money transfer
852595	Money transfers	International money transfer
852330	Money transfers	International money transfer
852329	Money transfers	International money transfer
852089	Money transfers	Domestic (US) money transfer
852043	Money transfers	International money transfer
851687	Money transfers	Domestic (US) money transfer
849389	Money transfers	Domestic (US) money transfer

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Other transaction issues	MO	64128	Referral
Other transaction issues	VA	22201	Web
Fraud or scam	СО	80125	Web
Money was not available when promised	TX	77327	Phone
Fraud or scam		97203	Web
Fraud or scam	VA	23464	Web
Other service issues	VA	22191	Phone
Fraud or scam	ОН	44321	Web
Other transaction issues	MA	02145	Web
Other service issues	GA	30363	Referral
Fraud or scam	ОН	45420	Web
Incorrect/missing disclosures or info	NY	10940	Referral
Fraud or scam	OR	27267	Phone
Other transaction issues	NM	87109	Web
Other transaction issues		64610	Web
Money was not available when promised	CA	90004	Web
Other transaction issues	MN	55429	Web
Other transaction issues	MN	55429	Web
Other service issues	ОК	74437	Referral
Fraud or scam	CA	94531	Web
Other transaction issues	CA	95337	Phone
Other transaction issues	NY	10032	Web

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05/20/2014	05/21/2014	Bank of the West	Closed with explanation
05/20/2014	05/21/2014	Ocwen	Closed with explanation
05/20/2014	05/20/2014	Western Union	Closed with explanation
05/20/2014	05/22/2014	Western Union	Closed with explanation
05/19/2014	05/19/2014	PayPal	Closed with explanation
05/19/2014	05/19/2014	Wells Fargo	Closed with monetary relief
05/19/2014	05/21/2014	Western Union	Closed with explanation
05/18/2014	05/19/2014	PayPal	Closed with explanation
05/17/2014	05/17/2014	PayPal	Closed with explanation
05/16/2014	05/20/2014	Bank of America	Closed with explanation
05/15/2014	05/15/2014	MoneyGram	Closed with explanation
05/15/2014	05/19/2014	TD Bank	Closed with monetary relief
05/15/2014	05/20/2014	Western Union	Closed with explanation
05/14/2014	05/14/2014	Western Union	Closed with explanation
05/14/2014	05/14/2014	Citibank	Closed with explanation
05/14/2014	05/14/2014	Wells Fargo	Closed with explanation
05/14/2014	05/14/2014	Citibank	Closed with explanation
05/14/2014	05/14/2014	Wells Fargo	Closed with explanation
05/14/2014	05/16/2014	PayPal	Closed with explanation
05/14/2014	05/16/2014	MoneyGram	Closed with explanation
05/14/2014	05/16/2014	MoneyGram	Closed with explanation
05/13/2014	05/13/2014	MoneyGram	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No

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849311	Money transfers	International money transfer
848710	Money transfers	Domestic (US) money transfer
848584	Money transfers	Domestic (US) money transfer
848313	Money transfers	International money transfer
848203	Money transfers	International money transfer
848114	Money transfers	International money transfer
847828	Money transfers	International money transfer
847609	Money transfers	International money transfer
847423	Money transfers	International money transfer
847263	Money transfers	Domestic (US) money transfer
847097	Money transfers	International money transfer
847009	Money transfers	International money transfer
846945	Money transfers	International money transfer
846702	Money transfers	Domestic (US) money transfer
846062	Money transfers	International money transfer
845980	Money transfers	International money transfer
846340	Money transfers	Domestic (US) money transfer
846322	Money transfers	Domestic (US) money transfer
845281	Money transfers	Domestic (US) money transfer
844809	Money transfers	International money transfer
844769	Money transfers	International money transfer

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Other transaction issues	AZ	85225	Web
Fraud or scam	NJ	07106	Fax
Fraud or scam	LA	70125	Web
Other transaction issues	CA	91761	Web
Money was not available when promised	MD	30125	Web
Other transaction issues	TX	77084	Phone
Other transaction issues	NY	10301	Phone
Fraud or scam	CA	95628	Web
Wrong amount charged or received	NY	11937	Phone
Incorrect/missing disclosures or info	TX	75075	Web
Other service issues	NY	14213	Phone
Fraud or scam	MI	49321	Web
Fraud or scam	ОН	43040	Web
Money was not available when promised	ОК	74743	Web
Wrong amount charged or received	TX	77061	Phone
Fraud or scam	CA	93458	Phone
Fraud or scam	СТ	06106	Web
Other service issues	ОН	43223	Web
Other transaction issues	CA	91346	Web
Fraud or scam	KY	41042	Web
Fraud or scam	WA	99217	Web

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05/13/2014	05/13/2014	Western Union	Closed with explanation
05/12/2014	05/15/2014	PayPal	Closed with explanation
05/12/2014	05/12/2014	PayPal	Closed with explanation
05/12/2014	05/12/2014	Ria Financial	Closed with monetary relief
05/12/2014	05/15/2014	SunTrust Bank	Closed with monetary relief
05/12/2014	05/15/2014	Western Union	Closed with explanation
05/12/2014	05/15/2014	Western Union	Closed with explanation
05/12/2014	05/15/2014	Western Union	Closed with explanation
05/12/2014	05/14/2014	MoneyGram	Closed with explanation
05/12/2014	05/12/2014	PayPal	Closed with explanation
05/12/2014	05/14/2014	Western Union	Closed with explanation
05/11/2014	05/11/2014	Western Union	Closed with explanation
05/11/2014	05/11/2014	PayPal	Closed with explanation
05/10/2014	05/14/2014	PayPal	Closed with non-monetary relief
05/09/2014	05/14/2014	Western Union	Closed with explanation
05/09/2014	05/14/2014	Western Union	Closed with explanation
05/09/2014	06/16/2014	MoneyGram	Closed with explanation
05/09/2014	05/09/2014	Western Union	Closed with explanation
05/09/2014	05/09/2014	JPMorgan Chase	Closed with explanation
05/09/2014	05/09/2014	Western Union	Closed with explanation
05/09/2014	05/14/2014	PayPal	Closed with monetary relief

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Yes	No
Yes	No
Yes	Yes
No	
Yes	No

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845399	Money transfers	International money transfer
844542	Money transfers	Domestic (US) money transfer
843039	Money transfers	Domestic (US) money transfer
845404	Money transfers	International money transfer
845400	Money transfers	Domestic (US) money transfer
842721	Money transfers	International money transfer
843564	Money transfers	Domestic (US) money transfer
842778	Money transfers	International money transfer
842641	Money transfers	Domestic (US) money transfer
840187	Money transfers	International money transfer
840714	Money transfers	International money transfer
840580	Money transfers	Domestic (US) money transfer
840341	Money transfers	Domestic (US) money transfer
840236	Money transfers	International money transfer
839615	Money transfers	International money transfer
839543	Money transfers	International money transfer
837905	Money transfers	International money transfer
838369	Money transfers	Domestic (US) money transfer
836824	Money transfers	International money transfer
836750	Money transfers	International money transfer
836802	Money transfers	Domestic (US) money transfer

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Other transaction issues	AZ	85027	Web
Money was not available when promised	WA	98375	Web
Other service issues	ОК	73115	Postal mail
Money was not available when promised	TX	76137	Web
Money was not available when promised	СТ	06031	Web
Money was not available when promised	NY	11235	Phone
Fraud or scam	TX	77080	Web
Wrong amount charged or received	NJ	07470	Phone
Other transaction issues	IL	60515	Web
Money was not available when promised	OR	97918	Phone
Wrong amount charged or received	CA	94564	Web
Fraud or scam	FL	34207	Phone
Money was not available when promised	CA	92024	Web
Other transaction issues	MN	55044	Phone
Other transaction issues	FL	33759	Web
Money was not available when promised	MD	20814	Web
Money was not available when promised	NY	10463	Phone
Fraud or scam	NY	11788	Phone
Fraud or scam	NY	14477	Web
Fraud or scam	ОК	73149	Web
Fraud or scam	СО	80907	Web

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05/08/2014	05/09/2014	Xoom	Closed with explanation
05/08/2014	05/08/2014	Wells Fargo	Closed with monetary relief
05/08/2014	05/13/2014	Western Union	Closed with explanation
05/08/2014	05/09/2014	PayPal	Closed with explanation
05/08/2014	05/09/2014	Wells Fargo	Closed with explanation
05/07/2014	05/12/2014	MoneyGram	Closed with monetary relief
05/07/2014	05/12/2014	MoneyGram	Closed with explanation
05/07/2014	05/13/2014	Western Union	Closed with explanation
05/07/2014	05/07/2014	PayPal	Closed with explanation
05/06/2014	05/12/2014	Western Union	Closed with explanation
05/06/2014	05/06/2014	Bank of the West	Closed with explanation
05/06/2014	05/09/2014	PayPal	Closed with explanation
05/06/2014	05/06/2014	MoneyGram	Closed with explanation
05/06/2014	05/12/2014	MoneyGram	Closed with explanation
05/06/2014	05/06/2014	Western Union	Closed with explanation
05/05/2014	05/06/2014	Citibank	Closed with explanation
05/05/2014	05/07/2014	Western Union	Closed with explanation
05/05/2014	05/08/2014	MoneyGram	Closed with explanation
05/03/2014	05/03/2014	Western Union	Closed with explanation
05/03/2014	05/03/2014	JPMorgan Chase	Closed with explanation
05/03/2014	05/07/2014	MoneyGram	Closed with explanation

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Yes	No
Yes	No

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836742	Money transfers	International money transfer
835529	Money transfers	Domestic (US) money transfer
836746	Money transfers	International money transfer
836115	Money transfers	International money transfer
832972	Money transfers	International money transfer
832240	Money transfers	International money transfer
831722	Money transfers	Domestic (US) money transfer
831681	Money transfers	International money transfer
830698	Money transfers	International money transfer
830355	Money transfers	International money transfer
830036	Money transfers	International money transfer
830032	Money transfers	International money transfer
830003	Money transfers	International money transfer
830726	Money transfers	International money transfer
827782	Money transfers	International money transfer
827147	Money transfers	Domestic (US) money transfer
828468	Money transfers	Domestic (US) money transfer
828239	Money transfers	International money transfer
820557	Money transfers	International money transfer
820495	Money transfers	Domestic (US) money transfer
826979	Money transfers	Domestic (US) money transfer

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Money was not available when promised	NM	87107	Web
Fraud or scam	PA	16423	Web
Other transaction issues	DE	19963	Web
Money was not available when promised			Phone
Other transaction issues	NJ	07011	Phone
Money was not available when promised	OR	97520	Postal mail
Fraud or scam	SC	29036	Web
Money was not available when promised	WA	98102	Web
Money was not available when promised	NY	11226	Web
Fraud or scam	AZ	85757	Web
Other service issues	GA	31313	Web
Fraud or scam	TX	75110	Web
Wrong amount charged or received		00955	Web
Fraud or scam	MA	01854	Web
Other transaction issues	VA	22314	Web
Fraud or scam	GA	30066	Web
Other transaction issues	ID	60651	Referral
Fraud or scam	MI	48120	Web
Wrong amount charged or received	ME	04421	Web
Fraud or scam	FL	34240	Web
Fraud or scam	CA	92587	Web

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05/02/2014	05/07/2014	Western Union	Closed with explanation
05/02/2014	05/06/2014	Enova International, Inc.	Closed with explanation
05/02/2014	05/05/2014	Western Union	Closed with explanation
05/02/2014	05/06/2014	Western Union	Closed with explanation
04/30/2014	05/05/2014	Western Union	Closed with explanation
04/30/2014	05/02/2014	MoneyGram	Closed with explanation
04/29/2014	04/30/2014	PayPal	Closed with monetary relief
04/29/2014	04/30/2014	Western Union	Closed with explanation
04/29/2014	04/29/2014	MoneyGram	Closed with monetary relief
04/29/2014	04/29/2014	PayPal	Closed with explanation
04/29/2014	04/29/2014	MoneyGram	Closed with explanation
04/29/2014	04/29/2014	JPMorgan Chase	Closed with explanation
04/29/2014	04/30/2014	Bank of America	Closed with explanation
04/29/2014	05/02/2014	PayPal	Closed with explanation
04/28/2014	04/30/2014	Capital One	Closed with monetary relief
04/28/2014	04/28/2014	PayPal	Closed with explanation
04/28/2014	05/05/2014	Bank of America	Closed with explanation
04/28/2014	04/28/2014	Western Union	Closed with explanation
04/27/2014	04/27/2014	JPMorgan Chase	Closed with explanation
04/26/2014	04/27/2014	MoneyGram	Closed with explanation
04/26/2014	05/15/2014	MoneyGram	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
No	
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No

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826841	Money transfers	International money transfer
824916	Money transfers	International money transfer
825686	Money transfers	International money transfer
825227	Money transfers	International money transfer
825719	Money transfers	International money transfer
823382	Money transfers	International money transfer
823765	Money transfers	Domestic (US) money transfer
823425	Money transfers	International money transfer
822777	Money transfers	International money transfer
821028	Money transfers	Domestic (US) money transfer
821506	Money transfers	Domestic (US) money transfer
819860	Money transfers	International money transfer
817181	Money transfers	International money transfer
818493	Money transfers	Domestic (US) money transfer
818105	Money transfers	Domestic (US) money transfer
818098	Money transfers	International money transfer
815690	Money transfers	Domestic (US) money transfer
816038	Money transfers	International money transfer
815849	Money transfers	International money transfer
815763	Money transfers	Domestic (US) money transfer
815644	Money transfers	Domestic (US) money transfer

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Other service issues			Web
Fraud or scam	IN	47304	Postal mail
Fraud or scam	FL	32805	Postal mail
Fraud or scam	NJ	07869	Web
Fraud or scam	NY	11953	Phone
Money was not available when promised	СТ	06850	Phone
Other service issues	WA	98409	Web
Fraud or scam	MI	48205	Web
Wrong amount charged or received	MO	63146	Web
Fraud or scam	TX	79101	Web
Other service issues	CA	92128	Referral
Other transaction issues	СТ	06001	Phone
Other transaction issues	AZ	85710	Phone
Other transaction issues	CA	91324	Web
Wrong amount charged or received	NY	13790	Postal mail
Other transaction issues	CA	94564	Web
Other transaction issues	FL	34119	Phone
Money was not available when promised	VA	23464	Web
Other transaction issues	MS	39211	Web
Money was not available when promised	FL	32060	Phone
Money was not available when promised	TX	77840	Phone

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04/26/2014	04/26/2014	PayPal	Closed with non-monetary relief
04/25/2014	05/01/2014	Western Union	Closed with explanation
04/25/2014	04/30/2014	Western Union	Closed with explanation
04/25/2014	04/29/2014	Western Union	Closed with explanation
04/25/2014	04/29/2014	Western Union	Closed with explanation
04/24/2014	04/29/2014	Western Union	Closed with explanation
04/24/2014	06/03/2014	Bank of America	Closed with explanation
04/24/2014	04/24/2014	RBS Citizens	Closed with explanation
04/24/2014	04/24/2014	Navy FCU	Closed with explanation
04/23/2014	04/23/2014	PayPal	Closed with non-monetary relief
04/23/2014	04/25/2014	Bank of America	Closed with explanation
04/22/2014	04/24/2014	Western Union	Closed with explanation
04/21/2014	04/24/2014	Western Union	Closed with explanation
04/21/2014	04/24/2014	PayPal	Closed with monetary relief
04/21/2014	04/24/2014	JPMorgan Chase	Closed with explanation
04/20/2014	04/20/2014	Western Union	Closed with explanation
04/18/2014	04/23/2014	MoneyGram	Closed with explanation
04/18/2014	04/23/2014	MoneyGram	Closed with explanation
04/18/2014	04/24/2014	Western Union	Closed with explanation
04/18/2014	04/23/2014	Western Union	Closed with monetary relief
04/18/2014	04/23/2014	MoneyGram	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No

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815298	Money transfers	Domestic (US) money transfer
813822	Money transfers	International money transfer
813186	Money transfers	International money transfer
814142	Money transfers	International money transfer
813992	Money transfers	International money transfer
811811	Money transfers	International money transfer
811685	Money transfers	Domestic (US) money transfer
811445	Money transfers	International money transfer
811010	Money transfers	Domestic (US) money transfer
810692	Money transfers	Domestic (US) money transfer
812845	Money transfers	International money transfer
809167	Money transfers	Domestic (US) money transfer
808699	Money transfers	Domestic (US) money transfer
809001	Money transfers	International money transfer
810924	Money transfers	Domestic (US) money transfer
810909	Money transfers	Domestic (US) money transfer
810852	Money transfers	International money transfer
810832	Money transfers	Domestic (US) money transfer
810103	Money transfers	International money transfer
810099	Money transfers	International money transfer
809840	Money transfers	International money transfer

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Other transaction issues	GA	31201	Web
Fraud or scam	NC	28214	Phone
Money was not available when promised	CA	91343	Phone
Fraud or scam		83408	Web
Fraud or scam	VA	23139	Phone
Other service issues	GA	30510	Web
Other service issues	CA	95407	Web
Other service issues		40000	Web
Money was not available when promised		33166	Web
Fraud or scam	SC	29588	Web
Wrong amount charged or received	PA	17349	Web
Fraud or scam	IL	60707	Web
Other transaction issues	NJ	08846	Web
Other transaction issues		21452	Web
Wrong amount charged or received	NV	89148	Web
Wrong amount charged or received	WI	53711	Web
Fraud or scam	MD	20876	Web
Other transaction issues	AZ	85708	Web
Fraud or scam	CA	90024	Phone
Fraud or scam	СО	81007	Web
Money was not available when promised	NJ	08872	Web

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04/18/2014	04/23/2014	PayPal	Closed with explanation
04/17/2014	04/23/2014	Western Union	Closed with explanation
04/17/2014	04/22/2014	Viamericas	Closed with explanation
04/17/2014	04/23/2014	Comerica	Closed with explanation
04/17/2014	04/23/2014	JPMorgan Chase	Closed with explanation
04/16/2014	04/16/2014	Western Union	Closed with monetary relief
04/16/2014	04/16/2014	JPMorgan Chase	Closed with explanation
04/16/2014	04/21/2014	Wells Fargo	Closed with explanation
04/16/2014	04/16/2014	HSBC	Closed with monetary relief
04/16/2014	04/16/2014	MoneyGram	Closed with explanation
04/16/2014	04/16/2014	Wells Fargo	Closed with explanation
04/15/2014	04/15/2014	FirstMerit Bank	Closed with explanation
04/15/2014	04/15/2014	Wells Fargo	Closed with explanation
04/15/2014	04/23/2014	HSBC	Closed with explanation
04/15/2014	04/16/2014	Citibank	Closed with explanation
04/15/2014	04/15/2014	JPMorgan Chase	Closed with explanation
04/15/2014	04/15/2014	MoneyGram	Closed with monetary relief
04/15/2014	04/21/2014	Amex	Closed with explanation
04/15/2014	04/18/2014	Western Union	Closed with explanation
04/15/2014	04/15/2014	Bank of America	Closed with explanation
04/15/2014	04/18/2014	Regions	Closed with explanation

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Yes	No
Yes	Yes
No	No
Yes	Yes
Yes	No

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809637	Money transfers	International money transfer
809378	Money transfers	International money transfer
808173	Money transfers	Domestic (US) money transfer
806897	Money transfers	Domestic (US) money transfer
807291	Money transfers	International money transfer
806885	Money transfers	Domestic (US) money transfer
808535	Money transfers	Domestic (US) money transfer
806425	Money transfers	Domestic (US) money transfer
804434	Money transfers	Domestic (US) money transfer
805758	Money transfers	International money transfer
805310	Money transfers	International money transfer
804569	Money transfers	Domestic (US) money transfer
803745	Money transfers	Domestic (US) money transfer
803729	Money transfers	Domestic (US) money transfer
801541	Money transfers	Domestic (US) money transfer
803882	Money transfers	Domestic (US) money transfer
801979	Money transfers	International money transfer
801523	Money transfers	International money transfer
801284	Money transfers	International money transfer
801283	Money transfers	International money transfer
801065	Money transfers	Domestic (US) money transfer

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Other transaction issues	CA	94506	Web
Fraud or scam	AZ	85629	Phone
Other transaction issues	NC	27513	Web
Other transaction issues	MD	21754	Web
Wrong amount charged or received	FL	33024	Web
Other transaction issues	CA	92003	Web
Wrong amount charged or received	NY	10977	Web
Fraud or scam	NV	89121	Web
Fraud or scam	MI	49505	Web
Fraud or scam	CA	91001	Web
Wrong amount charged or received	MA	02421	Web
Other service issues	NY	11225	Web
Other transaction issues	TN	38305	Phone
Fraud or scam	MI	48205	Phone
Other transaction issues	CA	94618	Web
Other transaction issues	OR	97006	Web
Other transaction issues	PA	17815	Web
Fraud or scam	PA	28203	Web
Fraud or scam	СТ	06401	Phone
Fraud or scam	СТ	06401	Phone
Fraud or scam	ОН	44121	Web

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04/15/2014	04/18/2014	Wells Fargo	Closed with explanation
04/15/2014	04/18/2014	Western Union	Closed with explanation
04/14/2014	04/14/2014	PNC Bank	Closed with explanation
04/14/2014	04/14/2014	PayPal	Closed with explanation
04/14/2014	04/14/2014	Bank of America	Closed with explanation
04/13/2014	04/17/2014	Western Union	Closed with explanation
04/13/2014	04/13/2014	PayPal	Closed with explanation
04/12/2014	04/16/2014	Bank of America	Closed with explanation
04/11/2014	04/11/2014	JPMorgan Chase	Closed with explanation
04/11/2014	04/16/2014	Wells Fargo	Closed with explanation
04/11/2014	04/11/2014	BNY Mellon	Closed with explanation
04/11/2014	04/11/2014	PayPal	Closed with explanation
04/10/2014	04/15/2014	PayPal	Closed with monetary relief
04/10/2014	04/15/2014	MoneyGram	Closed with explanation
04/09/2014	04/11/2014	Amex	Closed with explanation
04/09/2014	04/09/2014	PayPal	Closed with monetary relief
04/09/2014	04/09/2014	Western Union	Closed with explanation
04/09/2014	04/09/2014	PayPal	Closed with monetary relief
04/09/2014	04/11/2014	MoneyGram	Closed with explanation
04/09/2014	04/11/2014	Western Union	Closed with explanation
04/09/2014	04/11/2014	Western Union	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No

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800249	Money transfers	International money transfer
800074	Money transfers	Domestic (US) money transfer
798171	Money transfers	Domestic (US) money transfer
800332	Money transfers	Domestic (US) money transfer
800306	Money transfers	Domestic (US) money transfer
799613	Money transfers	International money transfer
798843	Money transfers	International money transfer
798208	Money transfers	International money transfer
796003	Money transfers	International money transfer
795449	Money transfers	Domestic (US) money transfer
794368	Money transfers	International money transfer
794532	Money transfers	International money transfer
794448	Money transfers	International money transfer
793750	Money transfers	Domestic (US) money transfer
792697	Money transfers	International money transfer
791230	Money transfers	Domestic (US) money transfer
793214	Money transfers	Domestic (US) money transfer
792732	Money transfers	International money transfer
791593	Money transfers	International money transfer
789547	Money transfers	International money transfer
793207	Money transfers	Domestic (US) money transfer

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Other transaction issues	ID	83642	Web
Other transaction issues	MD	21234	Postal mail
Fraud or scam		55806	Web
Fraud or scam	CA	91016	Web
Other transaction issues	NJ	07310	Web
Other transaction issues	ID	83642	Web
Incorrect/missing disclosures or info	PA	18610	Web
Fraud or scam	MD	20904	Web
Fraud or scam	NY	11427	Web
Fraud or scam	VA	23233	Web
Wrong amount charged or received	МО	64133	Web
Fraud or scam	TX	77077	Phone
Other transaction issues	CA	92610	Web
Fraud or scam	ОН	43760	Web
Fraud or scam	TX	77098	Web
Fraud or scam	IL	60025	Web
Fraud or scam	NY	10014	Web
Other transaction issues	LA	70116	Phone
Money was not available when promised	TX	77571	Web
Other service issues	FL	33463	Web
Other transaction issues	CA	93560	Web

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04/09/2014	04/09/2014	MoneyGram	Closed with explanation
04/09/2014	04/11/2014	Wells Fargo	Closed with explanation
04/08/2014	04/08/2014	Wells Fargo	Closed with explanation
04/08/2014	04/10/2014	Western Union	Closed with explanation
04/08/2014	04/10/2014	Citibank	Closed with explanation
04/08/2014	04/08/2014	Western Union	Closed with explanation
04/08/2014	04/30/2014	RBS Citizens	Closed with monetary relief
04/07/2014	04/07/2014	MoneyGram	Closed with non-monetary relief
04/06/2014	04/06/2014	Western Union	Closed with explanation
04/05/2014	04/09/2014	Western Union	Closed with explanation
04/04/2014	04/04/2014	Deutsche Bank	Closed with explanation
04/04/2014	04/08/2014	MoneyGram	Closed with explanation
04/04/2014	04/06/2014	HSBC	Closed with monetary relief
04/04/2014	04/04/2014	U.S. Bancorp	Closed with monetary relief
04/03/2014	04/03/2014	MoneyGram	Closed with explanation
04/03/2014	04/03/2014	JPMorgan Chase	Closed with explanation
04/03/2014	04/03/2014	PayPal	Closed with explanation
04/03/2014	04/08/2014	JPMorgan Chase	Closed with explanation
04/03/2014	04/03/2014	Western Union	Closed with explanation
04/02/2014	04/02/2014	Xoom	Closed with explanation
04/02/2014	04/02/2014	Western Union	Closed with explanation

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Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No
No	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes

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789732	Money transfers	International money transfer
789501	Money transfers	Domestic (US) money transfer
787665	Money transfers	Domestic (US) money transfer
788735	Money transfers	International money transfer
788579	Money transfers	International money transfer
788531	Money transfers	International money transfer
788464	Money transfers	Domestic (US) money transfer
788125	Money transfers	International money transfer
788088	Money transfers	Domestic (US) money transfer
787458	Money transfers	International money transfer
785299	Money transfers	Domestic (US) money transfer
787386	Money transfers	International money transfer
786169	Money transfers	International money transfer
785704	Money transfers	International money transfer
786330	Money transfers	International money transfer
785114	Money transfers	Domestic (US) money transfer
787127	Money transfers	International money transfer
782897	Money transfers	International money transfer
784604	Money transfers	International money transfer
783166	Money transfers	International money transfer
783113	Money transfers	Domestic (US) money transfer

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Other service issues	NY	11218	Phone
Fraud or scam	PA	15009	Web
Other transaction issues	GA	30331	Phone
Other transaction issues	WA	98019	Web
Other transaction issues	CA	95828	Phone
Wrong amount charged or received	IL	61821	Web
Fraud or scam	FL	33510	Web
Other transaction issues	FL	33134	Phone
Fraud or scam	TX	78750	Web
Money was not available when promised	CA	94536	Web
Other service issues	WV	26155	Referral
Other transaction issues	WA	99301	Web
Fraud or scam	PA	18444	Phone
Money was not available when promised	TX	78759	Phone
Fraud or scam	CA	91024	Web
Money was not available when promised	VA	23059	Web
Fraud or scam	WV	25312	Web
Fraud or scam	IL	62249	Phone
Other transaction issues	NC	27514	Web
Fraud or scam	MI		Web
Fraud or scam	WI	53950	Web

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04/02/2014	04/08/2014	Western Union	Closed with explanation
04/02/2014	04/02/2014	PayPal	Closed with explanation
04/01/2014	04/04/2014	MoneyGram	Closed with explanation
04/01/2014	04/01/2014	Western Union	Closed with explanation
04/01/2014	04/11/2014	Intermex Wire Transfer	Closed with monetary relief
04/01/2014	04/01/2014	PNC Bank	Closed with monetary relief
04/01/2014	04/01/2014	MoneyGram	Closed with explanation
04/01/2014	04/04/2014	Western Union	Closed with explanation
04/01/2014	04/01/2014	MoneyGram	Closed with explanation
04/01/2014	04/04/2014	Moneydart Global Services Inc.	Closed with explanation
03/31/2014	04/03/2014	SunTrust Bank	Closed with explanation
03/31/2014	03/31/2014	Western Union	Closed with explanation
03/31/2014	04/03/2014	Western Union	Closed with explanation
03/31/2014	04/03/2014	Western Union	Closed with explanation
03/31/2014	03/31/2014	Bank of America	Closed with non-monetary relief
03/30/2014	03/30/2014	Western Union	Closed with explanation
03/29/2014	04/03/2014	Western Union	Closed with explanation
03/28/2014	04/03/2014	MoneyGram	Closed with explanation
03/28/2014	03/28/2014	Western Union	Closed with explanation
03/28/2014	03/31/2014	Western Union	Closed with explanation
03/28/2014	03/28/2014	BMO Harris	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
No	
Yes	No

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783074	Money transfers	Domestic (US) money transfer
782898	Money transfers	International money transfer
782660	Money transfers	International money transfer
781660	Money transfers	International money transfer
782686	Money transfers	International money transfer
781264	Money transfers	International money transfer
782256	Money transfers	Domestic (US) money transfer
780566	Money transfers	Domestic (US) money transfer
778776	Money transfers	International money transfer
776817	Money transfers	International money transfer
776447	Money transfers	Domestic (US) money transfer
776473	Money transfers	International money transfer
776011	Money transfers	International money transfer
778255	Money transfers	International money transfer
777654	Money transfers	Domestic (US) money transfer
777447	Money transfers	International money transfer
776843	Money transfers	International money transfer
774216	Money transfers	International money transfer
777591	Money transfers	Domestic (US) money transfer
775255	Money transfers	Domestic (US) money transfer
775000	Money transfers	Domestic (US) money transfer

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Fraud or scam	NJ	07632	Phone
Fraud or scam	IL	62249	Phone
Money was not available when promised	NJ	07644	Fax
Other service issues	PA	15717	Web
Fraud or scam	NJ	08873	Web
Other transaction issues	NC	28607	Web
Incorrect/missing disclosures or info	ОН	43201	Phone
Fraud or scam	TX	76712	Web
Other service issues	WA	98445	Phone
Fraud or scam	RI	02818	Web
Fraud or scam	VA	24121	Fax
Money was not available when promised	NY	11369	Phone
Incorrect/missing disclosures or info	LA	70130	Web
Fraud or scam	NY	10016	Web
Other transaction issues	FL	33179	Postal mail
Money was not available when promised	WA	98661	Phone
Other service issues	CO	81303	Web
Money was not available when promised			Phone
Money was not available when promised	CA	90065	Web
Fraud or scam	TX	75703	Web
Money was not available when promised	NY	11223	Web

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03/28/2014	04/03/2014	GE Capital Retail	Closed with explanation
03/28/2014	04/03/2014	Western Union	Closed with explanation
03/28/2014	04/03/2014	MoneyGram	Closed with monetary relief
03/27/2014	03/27/2014	PayPal	Closed with monetary relief
03/27/2014	03/27/2014	MoneyGram	Closed with explanation
03/27/2014	03/31/2014	Western Union	Closed with explanation
03/27/2014	03/31/2014	Western Union	Closed with explanation
03/26/2014	03/26/2014	Western Union	Closed with explanation
03/26/2014	03/31/2014	MoneyGram	Closed with explanation
03/25/2014	04/01/2014	RBS Citizens	Closed with explanation
03/25/2014	04/01/2014	Western Union	Closed with explanation
03/25/2014	03/31/2014	Western Union	Closed with explanation
03/25/2014	03/25/2014	Western Union	Closed with explanation
03/25/2014	03/25/2014	PayPal	Closed with monetary relief
03/25/2014	04/01/2014	Client Services, Inc.	Closed with non-monetary relief
03/25/2014	05/08/2014	Viamericas	Closed with explanation
03/25/2014	03/25/2014	PayPal	Closed with monetary relief
03/24/2014	03/31/2014	Wells Fargo	Closed with explanation
03/24/2014	03/24/2014	PayPal	Closed with non-monetary relief
03/24/2014	04/04/2014	PayPal	Closed with explanation
03/24/2014	03/24/2014	PayPal	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No

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774926	Money transfers	Domestic (US) money transfer
774925	Money transfers	Domestic (US) money transfer
773767	Money transfers	International money transfer
773364	Money transfers	Domestic (US) money transfer
773272	Money transfers	International money transfer
771881	Money transfers	Domestic (US) money transfer
771378	Money transfers	International money transfer
773230	Money transfers	International money transfer
766023	Money transfers	Domestic (US) money transfer
766279	Money transfers	International money transfer
763657	Money transfers	Domestic (US) money transfer
764248	Money transfers	Domestic (US) money transfer
763917	Money transfers	International money transfer
764797	Money transfers	International money transfer
768532	Money transfers	International money transfer
766496	Money transfers	Domestic (US) money transfer
761900	Money transfers	International money transfer
760682	Money transfers	International money transfer
761514	Money transfers	International money transfer
761690	Money transfers	Domestic (US) money transfer
763631	Money transfers	Domestic (US) money transfer

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Fraud or scam	IL	60401	Phone
Fraud or scam	IL	60401	Phone
Money was not available when promised		40009	Web
Fraud or scam	IA	50310	Web
Other transaction issues	CA	93274	Web
Other transaction issues	СТ	06451	Web
Other transaction issues	GA	30125	Web
Other transaction issues	MI	48038	Web
Fraud or scam	NY	11791	Referral
Other service issues		22880	Referral
Fraud or scam	VA	22603	Web
Fraud or scam	NV	89119	Referral
Fraud or scam	MA	02062	Web
Money was not available when promised	NC	28212	Phone
Fraud or scam	CA	90077	Web
Other transaction issues	FL	33694	Web
Money was not available when promised	CA	92168	Phone
Fraud or scam	TX	78734	Phone
Incorrect/missing disclosures or info	CA	92027	Phone
Other transaction issues	CA	90039	Web
Fraud or scam	NM	87120	Web

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03/24/2014	03/31/2014	PayPal	Closed with explanation
03/24/2014	03/31/2014	Western Union	Closed with explanation
03/24/2014	03/25/2014	JPMorgan Chase	Closed with explanation
03/22/2014	03/22/2014	Western Union	Closed with explanation
03/21/2014	03/28/2014	Union Bank	Closed with explanation
03/21/2014	03/21/2014	Wells Fargo	Closed with explanation
03/21/2014	03/21/2014	Western Union	Closed with explanation
03/21/2014	03/21/2014	MoneyGram	Closed with explanation
03/19/2014	03/26/2014	Wells Fargo	Closed with explanation
03/19/2014	03/25/2014	JPMorgan Chase	Closed with explanation
03/18/2014	03/18/2014	MoneyGram	Closed with explanation
03/18/2014	03/21/2014	TD Bank	Closed with explanation
03/18/2014	03/21/2014	Western Union	Closed with explanation
03/18/2014	03/24/2014	Western Union	Closed with explanation
03/18/2014	03/18/2014	Western Union	Closed with explanation
03/18/2014	03/18/2014	Bank of America	Closed with explanation
03/17/2014	03/20/2014	Western Union	Closed with explanation
03/17/2014	03/20/2014	Western Union	Closed with explanation
03/17/2014	03/20/2014	MoneyGram	Closed with explanation
03/17/2014	03/17/2014	Wells Fargo	Closed with explanation
03/17/2014	03/21/2014	Wells Fargo	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No

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759409	Money transfers	Domestic (US) money transfer
759164	Money transfers	Domestic (US) money transfer
771115	Money transfers	International money transfer
768164	Money transfers	International money transfer
767764	Money transfers	International money transfer
763168	Money transfers	Domestic (US) money transfer
757834	Money transfers	Domestic (US) money transfer
757832	Money transfers	Domestic (US) money transfer
756503	Money transfers	International money transfer
756501	Money transfers	International money transfer
757748	Money transfers	Domestic (US) money transfer
757689	Money transfers	Domestic (US) money transfer
757686	Money transfers	International money transfer
757655	Money transfers	Domestic (US) money transfer
756145	Money transfers	International money transfer
760069	Money transfers	International money transfer
753942	Money transfers	International money transfer
757610	Money transfers	International money transfer
753770	Money transfers	Domestic (US) money transfer
750159	Money transfers	International money transfer
748339	Money transfers	International money transfer

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Other service issues	ОН	44035	Phone
Fraud or scam	IL	60108	Web
Incorrect/missing disclosures or info	NY	11210	Phone
Other service issues	PA	19020	Referral
Fraud or scam	GA	30152	Phone
Other transaction issues			Phone
Fraud or scam	CA	92115	Web
Fraud or scam	NY	14216	Web
Fraud or scam	CA	92115	Web
Fraud or scam	CA	92115	Web
Other service issues	FL	34481	Referral
Money was not available when promised	PA	17082	Fax
Other transaction issues	ОН	44108	Phone
Other transaction issues	CA	93631	Referral
Incorrect/missing disclosures or info			Web
Wrong amount charged or received	CA	95351	Referral
Money was not available when promised	ОН	43232	Web
Fraud or scam	NY	10028	Phone
Other transaction issues	PA	15010	Phone
Other service issues	OR	97301	Phone
Money was not available when promised	TX	75233	Postal mail

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03/17/2014	03/20/2014	Western Union	Closed with explanation
03/16/2014	03/20/2014	Fifth Third Bank	Closed with explanation
03/14/2014	03/19/2014	MoneyGram	Closed with explanation
03/14/2014	03/19/2014	TD Bank	Closed with explanation
03/14/2014	03/26/2014	Western Union	Closed with explanation
03/13/2014	03/18/2014	Wells Fargo	Closed with explanation
03/13/2014	03/13/2014	MoneyGram	Closed with explanation
03/13/2014	03/13/2014	MoneyGram	Closed with explanation
03/13/2014	03/13/2014	Western Union	Closed with explanation
03/13/2014	03/13/2014	Western Union	Closed with explanation
03/12/2014	03/14/2014	Bank of America	Closed with explanation
03/12/2014	03/14/2014	Western Union	Closed with explanation
03/12/2014	03/14/2014	Western Union	Closed with explanation
03/12/2014	03/14/2014	PayPal	Closed with non-monetary relief
03/12/2014	03/12/2014	PayPal	Closed with explanation
03/12/2014	03/21/2014	Bank of the West	Closed with explanation
03/11/2014	03/12/2014	Trans-Fast Remittance LLC	Untimely response
03/11/2014	03/14/2014	Western Union	Closed with explanation
03/10/2014	03/12/2014	Western Union	Closed with explanation
03/07/2014	03/11/2014	MoneyGram	Closed with explanation
03/07/2014	03/17/2014	Western Union	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
No	
Yes	Yes
Yes	No
Yes	No
Yes	No

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749300	Money transfers	Domestic (US) money transfer
749819	Money transfers	International money transfer
750342	Money transfers	International money transfer
751002	Money transfers	Domestic (US) money transfer
746634	Money transfers	Domestic (US) money transfer
748948	Money transfers	International money transfer
748782	Money transfers	Domestic (US) money transfer
746409	Money transfers	Domestic (US) money transfer
744636	Money transfers	Domestic (US) money transfer
746349	Money transfers	Domestic (US) money transfer
743991	Money transfers	International money transfer
742933	Money transfers	Domestic (US) money transfer
742758	Money transfers	International money transfer
742469	Money transfers	International money transfer
741965	Money transfers	International money transfer
740269	Money transfers	International money transfer
740169	Money transfers	Domestic (US) money transfer
740157	Money transfers	International money transfer
740132	Money transfers	Domestic (US) money transfer
740091	Money transfers	International money transfer
740061	Money transfers	International money transfer

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Fraud or scam	LA	70582	Web
Fraud or scam	LA	70811	Phone
Incorrect/missing disclosures or info	VA	22180	Web
Fraud or scam	NY	11374	Web
Other transaction issues			Phone
Money was not available when promised	CA	94577	Web
Fraud or scam	FL	34953	Web
Other transaction issues	CA	94606	Web
Other transaction issues	CA	95667	Web
Incorrect/missing disclosures or info	GA	30040	Web
Fraud or scam	DE	19977	Phone
Other service issues	WA	98103	Web
Other service issues	FL	34787	Phone
Money was not available when promised	CA	92553	Phone
Incorrect/missing disclosures or info	CA	95825	Web
Fraud or scam			Web
Incorrect/missing disclosures or info	NY	10530	Phone
Other transaction issues	WA	98512	Referral
Other transaction issues	NY	13135	Phone
Fraud or scam	SD	57104	Web
Fraud or scam	WA	98359	Web

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03/07/2014	03/07/2014	MoneyGram	Closed with explanation
03/07/2014	03/11/2014	Western Union	Closed with explanation
03/07/2014	03/10/2014	Bank of America	Closed with explanation
03/07/2014	03/07/2014	Banco Popular North America	Closed with explanation
03/06/2014	03/10/2014	MoneyGram	Closed with explanation
03/06/2014	03/06/2014	PayPal	Closed with non-monetary relief
03/06/2014	03/06/2014	MoneyGram	Closed with explanation
03/06/2014	03/06/2014	Bank of America	Closed with monetary relief
03/05/2014	03/26/2014	USAA Savings	Closed with explanation
03/05/2014	03/05/2014	PayPal	Closed with explanation
03/04/2014	03/06/2014	Western Union	Closed with explanation
03/04/2014	03/04/2014	PayPal	Closed with monetary relief
03/04/2014	03/06/2014	Wells Fargo	Closed with explanation
03/04/2014	03/06/2014	MoneyGram	Closed with explanation
03/04/2014	03/04/2014	Wells Fargo	Closed
03/03/2014	03/04/2014	PayPal	Closed with monetary relief
03/03/2014	03/07/2014	Wells Fargo	Closed with explanation
03/03/2014	03/04/2014	Wells Fargo	Closed with explanation
03/03/2014	03/07/2014	Western Union	Closed with explanation
03/03/2014	03/03/2014	Western Union	Closed with explanation
03/03/2014	03/03/2014	Western Union	Closed with explanation

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Yes	No
Yes	No

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739685	Money transfers	Domestic (US) money transfer
739997	Money transfers	International money transfer
743876	Money transfers	International money transfer
741625	Money transfers	Domestic (US) money transfer
741615	Money transfers	Domestic (US) money transfer
740557	Money transfers	International money transfer
739675	Money transfers	International money transfer
739013	Money transfers	International money transfer
738683	Money transfers	Domestic (US) money transfer
738778	Money transfers	International money transfer
738660	Money transfers	International money transfer
737894	Money transfers	International money transfer
738450	Money transfers	Domestic (US) money transfer
738380	Money transfers	International money transfer
737958	Money transfers	International money transfer
737552	Money transfers	International money transfer
735679	Money transfers	International money transfer
736028	Money transfers	Domestic (US) money transfer
735955	Money transfers	International money transfer
734781	Money transfers	Domestic (US) money transfer
734780	Money transfers	International money transfer

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Money was not available when promised	NY	11237	Web
Other service issues	RI	02863	Phone
Other transaction issues	CA	91346	Phone
Fraud or scam	MA	02043	Web
Other service issues	MO	63017	Phone
Money was not available when promised	AZ	85023	Phone
Money was not available when promised		90157	Web
Fraud or scam	FL	33440	Web
Fraud or scam	WA	98270	Web
Other transaction issues	TX	78102	Web
Other transaction issues	TN	38016	Web
Money was not available when promised	NY	11230	Phone
Fraud or scam	TX	77077	Web
Other service issues	TX	75228	Phone
Incorrect/missing disclosures or info	CA	94116	Web
Fraud or scam	CA	92530	Phone
Fraud or scam	TX	75044	Web
Money was not available when promised	ОК	73059	Referral
Other service issues	SC	29223	Phone
Fraud or scam	FL	33142	Web
Fraud or scam	FL	33142	Web

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03/03/2014	03/03/2014	Citibank	Closed with explanation
03/03/2014	03/04/2014	Bank of America	Closed with monetary relief
03/03/2014	03/04/2014	Wells Fargo	Closed with explanation
03/03/2014	03/03/2014	PayPal	Closed with monetary relief
03/03/2014	03/06/2014	MoneyGram	Closed with explanation
03/03/2014	03/04/2014	Wells Fargo	Closed with monetary relief
03/02/2014	03/02/2014	JPMorgan Chase	Closed with explanation
03/02/2014	03/06/2014	Western Union	Closed with explanation
03/01/2014	03/01/2014	Western Union	Closed with explanation
03/01/2014	03/01/2014	MoneyGram	Closed with explanation
03/01/2014	03/01/2014	Xoom	Closed with explanation
02/28/2014	03/04/2014	Western Union	Closed with explanation
02/28/2014	02/28/2014	Western Union	Closed with explanation
02/28/2014	03/04/2014	Western Union	Closed with explanation
02/28/2014	02/28/2014	JPMorgan Chase	Closed with monetary relief
02/28/2014	03/05/2014	Western Union	Closed with explanation
02/27/2014	02/27/2014	MoneyGram	Closed with monetary relief
02/27/2014	02/28/2014	Bank of America	Closed with explanation
02/27/2014	03/05/2014	MoneyGram	Closed with explanation
02/27/2014	02/27/2014	MoneyGram	Closed with explanation
02/27/2014	03/03/2014	Western Union	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No

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732501	Money transfers	International money transfer
733718	Money transfers	International money transfer
730442	Money transfers	Domestic (US) money transfer
730914	Money transfers	Domestic (US) money transfer
730538	Money transfers	International money transfer
730247	Money transfers	International money transfer
732329	Money transfers	International money transfer
728742	Money transfers	Domestic (US) money transfer
729167	Money transfers	Domestic (US) money transfer
727667	Money transfers	Domestic (US) money transfer
726989	Money transfers	Domestic (US) money transfer
726974	Money transfers	International money transfer
724640	Money transfers	International money transfer
726976	Money transfers	Domestic (US) money transfer
726120	Money transfers	Domestic (US) money transfer
726457	Money transfers	International money transfer
725575	Money transfers	Domestic (US) money transfer
723765	Money transfers	International money transfer
722873	Money transfers	International money transfer
722990	Money transfers	International money transfer
723234	Money transfers	International money transfer

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Money was not available when promised	DC	20016	Web
Fraud or scam	OK	73703	Phone
Fraud or scam	OK	73542	Phone
Other transaction issues	CO	80239	Web
Money was not available when promised	NV	89509	Phone
Other service issues	MD	20912	Phone
Fraud or scam	MI	48763	Web
Fraud or scam	CA	91208	Phone
Wrong amount charged or received	MN	55116	Web
Other service issues	NC	27551	Postal mail
Other transaction issues	AZ	85016	Web
Other transaction issues	NC	27330	Web
Fraud or scam	LA	71322	Web
Other transaction issues	GA	30720	Web
Other transaction issues	FL	34669	Web
Other transaction issues	IL	60007	Phone
Fraud or scam	WI	53714	Web
Fraud or scam	NY	12917	Web
Fraud or scam	ОН	44654	Phone
Other service issues	FL	33147	Phone
Fraud or scam	PA	16323	Web

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02/26/2014	02/26/2014	Western Union	Closed with explanation
02/26/2014	03/06/2014	Western Union	Closed with explanation
02/25/2014	02/26/2014	Western Union	Closed with explanation
02/25/2014	02/25/2014	JPMorgan Chase	Closed with explanation
02/25/2014	02/26/2014	Western Union	Closed with explanation
02/25/2014	02/26/2014	Western Union	Closed with explanation
02/25/2014	02/27/2014	MoneyGram	Closed with explanation
02/24/2014	02/26/2014	Western Union	Closed with explanation
02/24/2014	02/24/2014	Wells Fargo	Closed with monetary relief
02/24/2014	04/05/2014	MoneyGram	Closed with explanation
02/23/2014	03/03/2014	JPMorgan Chase	Closed with explanation
02/23/2014	02/23/2014	Western Union	Closed with explanation
02/23/2014	02/27/2014	PayPal	Closed with explanation
02/23/2014	02/28/2014	Western Union	Closed with explanation
02/21/2014	02/24/2014	SunTrust Bank	Closed with non-monetary relief
02/21/2014	02/24/2014	PayPal	Closed with monetary relief
02/21/2014	02/21/2014	BMO Harris	Closed with explanation
02/20/2014	02/21/2014	Bank of America	Closed with explanation
02/20/2014	02/21/2014	MoneyGram	Closed with explanation
02/20/2014	02/21/2014	MoneyGram	Closed with explanation
02/20/2014	02/27/2014	Western Union	Closed with explanation

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Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No

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723252	Money transfers	International money transfer
725131	Money transfers	International money transfer
723618	Money transfers	Domestic (US) money transfer
722398	Money transfers	International money transfer
717804	Money transfers	International money transfer
720196	Money transfers	International money transfer
717904	Money transfers	Domestic (US) money transfer
717692	Money transfers	International money transfer
715928	Money transfers	International money transfer
714080	Money transfers	Domestic (US) money transfer
714103	Money transfers	International money transfer
715866	Money transfers	Domestic (US) money transfer
713386	Money transfers	International money transfer
712253	Money transfers	International money transfer
717547	Money transfers	International money transfer
717534	Money transfers	International money transfer
711753	Money transfers	Domestic (US) money transfer
711745	Money transfers	International money transfer
714400	Money transfers	International money transfer
734219	Money transfers	International money transfer
734197	Money transfers	Domestic (US) money transfer

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Money was not available when promised	IL	60660	Web
Fraud or scam	CA	90041	Web
Other transaction issues	GU	96913	Web
Money was not available when promised		96941	Web
Other service issues	NY	10566	Phone
Other transaction issues	NJ	07740	Web
Money was not available when promised	LA	70072	Phone
Money was not available when promised		00644	Web
Fraud or scam	NY	12144	Web
Other transaction issues	NY	10552	Postal mail
Money was not available when promised	FL	33187	Web
Other transaction issues	CA	90036	Phone
Fraud or scam	GA	30311	Phone
Incorrect/missing disclosures or info	MA	01588	Web
Money was not available when promised	MA	02143	Referral
Fraud or scam	CA	90222	Phone
Fraud or scam	AZ	85248	Web
Money was not available when promised	CA	95215	Web
Other transaction issues	VA	20109	Postal mail
Wrong amount charged or received	MN	56258	Web
Fraud or scam	TX	77053	Web

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02/20/2014	02/20/2014	Ria Financial	Closed
02/20/2014	02/20/2014	Wells Fargo	Closed with explanation
02/20/2014	02/26/2014	Wells Fargo	Closed with explanation
02/19/2014	02/19/2014	MoneyGram	Closed with explanation
02/18/2014	02/19/2014	Western Union	Closed with explanation
02/18/2014	02/18/2014	Western Union	Closed with explanation
02/18/2014	02/19/2014	Western Union	Closed with explanation
02/17/2014	02/20/2014	Xoom	Closed with explanation
02/15/2014	02/15/2014	MoneyGram	Closed with explanation
02/14/2014	02/19/2014	JPMorgan Chase	Closed with explanation
02/14/2014	02/14/2014	BB&T Financial	Closed with explanation
02/14/2014	02/19/2014	Western Union	Closed with explanation
02/13/2014	02/24/2014	Western Union	Closed with explanation
02/13/2014	02/13/2014	Santander Bank US	Closed with monetary relief
02/12/2014	02/20/2014	Bank of America	Closed with explanation
02/12/2014	02/18/2014	MoneyGram	Closed with explanation
02/12/2014	02/12/2014	MoneyGram	Closed with explanation
02/12/2014	02/12/2014	Wells Fargo	Closed with monetary relief
02/12/2014	02/18/2014	MoneyGram	Closed with explanation
02/12/2014	02/12/2014	PayPal	Closed with monetary relief
02/12/2014	02/12/2014	MoneyGram	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No

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729845	Money transfers	International money transfer
711708	Money transfers	International money transfer
709210	Money transfers	Domestic (US) money transfer
709036	Money transfers	International money transfer
708985	Money transfers	Domestic (US) money transfer
731982	Money transfers	Domestic (US) money transfer
707062	Money transfers	International money transfer
707056	Money transfers	International money transfer
729833	Money transfers	Domestic (US) money transfer
704480	Money transfers	International money transfer
704449	Money transfers	Domestic (US) money transfer
703046	Money transfers	International money transfer
700993	Money transfers	International money transfer
701544	Money transfers	Domestic (US) money transfer
700516	Money transfers	Domestic (US) money transfer
705891	Money transfers	International money transfer
700438	Money transfers	Domestic (US) money transfer
699586	Money transfers	Domestic (US) money transfer
700157	Money transfers	International money transfer
700143	Money transfers	International money transfer
698880	Money transfers	Domestic (US) money transfer

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Other transaction issues	MN	56470	Web
Other transaction issues	TX	76539	Phone
Fraud or scam	NY	10025	Web
Fraud or scam	DC	20011	Web
Other transaction issues	MN	55404	Web
Other transaction issues	MA	01827	Web
Wrong amount charged or received	NY	11211	Web
Fraud or scam	MN	55105	Web
Other service issues	NY	11436	Phone
Fraud or scam	CA	92677	Phone
Fraud or scam	ОК	74941	Web
Fraud or scam	TN	37922	Web
Incorrect/missing disclosures or info	FL	32224	Web
Other service issues	FL	33602	Web
Wrong amount charged or received	IL	60631	Web
Money was not available when promised	CA	91980	Phone
Fraud or scam	GA	30043	Web
Fraud or scam	IN	47960	Web
Money was not available when promised	CA	94110	Phone
Fraud or scam	CA	90731	Web
Money was not available when promised	MI	48322	Phone

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02/11/2014	02/11/2014	Western Union	Closed with explanation
02/11/2014	02/14/2014	Western Union	Closed with explanation
02/11/2014	02/12/2014	First Data Corporation	Closed with explanation
02/11/2014	02/11/2014	Wells Fargo	Closed with explanation
02/11/2014	02/11/2014	PayPal	Closed with explanation
02/11/2014	02/11/2014	PNC Bank	Closed with monetary relief
02/10/2014	02/18/2014	JPMorgan Chase	Closed with explanation
02/10/2014	02/13/2014	Western Union	Closed with explanation
02/10/2014	02/11/2014	Western Union	Closed with explanation
02/07/2014	02/10/2014	Western Union	Closed with explanation
02/07/2014	02/12/2014	Western Union	Closed with explanation
02/06/2014	02/06/2014	Bank of America	Closed
02/06/2014	02/12/2014	Bank of America	Closed with monetary relief
02/06/2014	02/06/2014	Wells Fargo	Closed with monetary relief
02/05/2014	02/05/2014	Bank of America	Closed with monetary relief
02/05/2014	02/10/2014	Western Union	Closed with explanation
02/05/2014	02/05/2014	Fifth Third Bank	Closed with explanation
02/04/2014	02/10/2014	MoneyGram	Closed with explanation
02/04/2014	02/10/2014	MoneyGram	Closed with explanation
02/04/2014	02/06/2014	JPMorgan Chase	Closed with explanation
02/04/2014	02/11/2014	The Huntington National Bank	Closed with explanation

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Yes	No
Yes	No
No	
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No

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699188	Money transfers	International money transfer
699469	Money transfers	International money transfer
700065	Money transfers	International money transfer
699536	Money transfers	Domestic (US) money transfer
697394	Money transfers	International money transfer
698509	Money transfers	International money transfer
698259	Money transfers	International money transfer
697597	Money transfers	International money transfer
696900	Money transfers	International money transfer
696898	Money transfers	International money transfer
695713	Money transfers	Domestic (US) money transfer
694200	Money transfers	International money transfer
696332	Money transfers	International money transfer
695934	Money transfers	International money transfer
692905	Money transfers	Domestic (US) money transfer
692770	Money transfers	International money transfer
692342	Money transfers	International money transfer
692737	Money transfers	Domestic (US) money transfer
693824	Money transfers	Domestic (US) money transfer
693775	Money transfers	Domestic (US) money transfer
693035	Money transfers	International money transfer

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Fraud or scam	TX	78802	Phone
Fraud or scam	LA	71322	Web
Wrong amount charged or received	СТ	06437	Web
Other service issues	TX	77049	Phone
Fraud or scam	NY	11219	Web
Wrong amount charged or received	CA	92805	Web
Money was not available when promised	IL	60189	Web
Money was not available when promised	IL	60651	Phone
Fraud or scam	MD	21401	Web
Fraud or scam	MD	21401	Web
Fraud or scam	WI	54935	Web
Other transaction issues	NY	12834	Web
Fraud or scam	NY	11358	Web
Other transaction issues	NY	14216	Web
Other transaction issues			Phone
Fraud or scam	HI	96722	Phone
Other transaction issues	FL	33160	Web
Fraud or scam	MO	63051	Phone
Fraud or scam	IN	46226	Fax
Fraud or scam	NY	10017	Referral
Money was not available when promised	TX	75252	Phone

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02/04/2014	02/10/2014	MoneyGram	Closed with explanation
02/04/2014	02/04/2014	JPMorgan Chase	Closed with monetary relief
02/04/2014	02/13/2014	JPMorgan Chase	Closed with non-monetary relief
02/04/2014	02/07/2014	MoneyGram	Closed with explanation
02/03/2014	02/03/2014	PayPal	Closed with explanation
02/03/2014	02/03/2014	Wells Fargo	Closed with explanation
02/03/2014	02/03/2014	Bank of America	Closed with non-monetary relief
02/03/2014	02/07/2014	Western Union	Closed with explanation
02/03/2014	02/08/2014	MoneyGram	Closed with explanation
02/03/2014	02/03/2014	Western Union	Closed with explanation
02/02/2014	02/02/2014	PayPal	Closed with explanation
01/31/2014	01/31/2014	Xoom	Closed with explanation
01/31/2014	02/11/2014	PayPal	Closed with explanation
01/31/2014	02/02/2014	Citibank	Closed with explanation
01/30/2014	02/07/2014	MoneyGram	Closed with explanation
01/30/2014	02/11/2014	Western Union	Closed with explanation
01/30/2014	01/30/2014	Western Union	Closed with explanation
01/30/2014	02/07/2014	Western Union	Closed with explanation
01/30/2014	02/07/2014	Western Union	Closed with explanation
01/30/2014	02/07/2014	RBS Citizens	Closed with explanation
01/30/2014	02/07/2014	Western Union	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No

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690155	Money transfers	International money transfer
692096	Money transfers	Domestic (US) money transfer
692023	Money transfers	International money transfer
691903	Money transfers	International money transfer
690252	Money transfers	International money transfer
688224	Money transfers	International money transfer
689078	Money transfers	Domestic (US) money transfer
686855	Money transfers	Domestic (US) money transfer
686725	Money transfers	International money transfer
686724	Money transfers	International money transfer
686590	Money transfers	International money transfer
686497	Money transfers	International money transfer
685999	Money transfers	International money transfer
686075	Money transfers	International money transfer
687011	Money transfers	International money transfer
685948	Money transfers	Domestic (US) money transfer
685792	Money transfers	Domestic (US) money transfer
685350	Money transfers	Domestic (US) money transfer
685462	Money transfers	Domestic (US) money transfer
685357	Money transfers	International money transfer
683493	Money transfers	Domestic (US) money transfer

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Fraud or scam		66513	Web
Fraud or scam	CA	95757	Web
Money was not available when promised	CA	93905	Phone
Fraud or scam	MI	48095	Fax
Other transaction issues	CO	80011	Web
Other service issues	IL	60622	Phone
Fraud or scam	FL	33306	Web
Other transaction issues	GA	31411	Web
Fraud or scam	PA	16137	Phone
Fraud or scam	PA	16137	Phone
Money was not available when promised		11100	Web
Fraud or scam	MA	02740	Postal mail
Other transaction issues	NY	11216	Fax
Other transaction issues	CA	94701	Referral
Incorrect/missing disclosures or info	NY	11354	Web
Fraud or scam	CA	91006	Web
Fraud or scam	AL	35114	Web
Money was not available when promised	ОН	45255	Web
Fraud or scam	WI	53072	Web
Wrong amount charged or received	CA	94566	Web
Other transaction issues	TX	77062	Web

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01/29/2014	02/11/2014	Bank of America	Closed with explanation
01/29/2014	01/29/2014	Bank of America	Closed with non-monetary relief
01/29/2014	02/07/2014	MoneyGram	Closed with monetary relief
01/29/2014	02/05/2014	Western Union	Closed with explanation
01/29/2014	01/29/2014	Western Union	Closed with explanation
01/28/2014	02/06/2014	PNC Bank	Closed with monetary relief
01/28/2014	01/28/2014	JPMorgan Chase	Closed
01/27/2014	02/05/2014	PayPal	Closed with monetary relief
01/27/2014	02/05/2014	MoneyGram	Closed with explanation
01/27/2014	02/05/2014	Western Union	Closed with explanation
01/27/2014	01/27/2014	PayPal	Closed with explanation
01/27/2014	01/27/2014	MoneyGram	Closed with explanation
01/27/2014	02/05/2014	Western Union	Closed with explanation
01/27/2014	02/20/2014	BNY Mellon	Closed with explanation
01/27/2014	01/27/2014	HSBC	Closed with monetary relief
01/26/2014	01/26/2014	PayPal	Closed with explanation
01/25/2014	02/06/2014	MoneyGram	Closed with explanation
01/24/2014	01/24/2014	U.S. Bancorp	Closed with explanation
01/24/2014	01/24/2014	Associated Bank	Closed with explanation
01/24/2014	01/31/2014	Deutsche Bank	Closed with explanation
01/24/2014	02/03/2014	PayPal	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No

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681824	Money transfers	International money transfer
684190	Money transfers	International money transfer
683283	Money transfers	International money transfer
683160	Money transfers	International money transfer
683159	Money transfers	International money transfer
682844	Money transfers	International money transfer
682795	Money transfers	Domestic (US) money transfer
682218	Money transfers	Domestic (US) money transfer
682200	Money transfers	International money transfer
681894	Money transfers	International money transfer
681819	Money transfers	Domestic (US) money transfer
681617	Money transfers	International money transfer
679302	Money transfers	International money transfer
680164	Money transfers	International money transfer
680857	Money transfers	International money transfer
679691	Money transfers	Domestic (US) money transfer
679303	Money transfers	International money transfer
677690	Money transfers	International money transfer
678078	Money transfers	International money transfer
676441	Money transfers	International money transfer
676285	Money transfers	International money transfer

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Other transaction issues	NV	98119	Web
Fraud or scam	CA	93257	Phone
Fraud or scam	TN	37914	Phone
Fraud or scam	CA	92586	Phone
Fraud or scam	CA	92586	Phone
Wrong amount charged or received	MN	55449	Web
Fraud or scam	IN	46229	Web
Other transaction issues	ОН	43215	Web
Fraud or scam	FL	33140	Web
Other transaction issues	CA	94806	Web
Fraud or scam	MI	48336	Web
Fraud or scam	IL	60460	Fax
Fraud or scam	NY	11414	Phone
Fraud or scam	LA	70001	Phone
Fraud or scam	NJ	07050	Referral
Money was not available when promised	FL	32169	Web
Fraud or scam	NY	11414	Phone
Money was not available when promised	FL	33180	Web
Other transaction issues	NY	10466	Phone
Fraud or scam	MA	02740	Web
Money was not available when promised	DC	20016	Web

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01/23/2014	01/23/2014	Western Union	Closed with explanation
01/23/2014	02/03/2014	MoneyGram	Closed with explanation
01/23/2014	02/03/2014	MoneyGram	Closed with explanation
01/23/2014	02/03/2014	Western Union	Closed with explanation
01/23/2014	02/03/2014	Western Union	Closed with explanation
01/23/2014	01/23/2014	TCF National Bank	Closed with monetary relief
01/23/2014	01/31/2014	MoneyGram	Closed with explanation
01/23/2014	01/24/2014	Amex	Closed with explanation
01/23/2014	01/23/2014	Bank of America	Closed with explanation
01/23/2014	01/23/2014	Western Union	Closed with explanation
01/23/2014	01/23/2014	MoneyGram	Closed with explanation
01/23/2014	01/31/2014	Western Union	Closed with explanation
01/22/2014	01/31/2014	MoneyGram	Closed with explanation
01/22/2014	01/30/2014	MoneyGram	Closed with explanation
01/22/2014	01/30/2014	MoneyGram	Closed with explanation
01/22/2014	01/22/2014	PayPal	Closed with explanation
01/22/2014	01/29/2014	Western Union	Closed with explanation
01/21/2014	01/21/2014	Bank of America	Closed with monetary relief
01/21/2014	01/28/2014	MoneyGram	Closed with explanation
01/20/2014	01/27/2014	Western Union	Closed with explanation
01/19/2014	01/19/2014	HSBC	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No

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676159	Money transfers	International money transfer
675961	Money transfers	International money transfer
675429	Money transfers	International money transfer
673143	Money transfers	International money transfer
672495	Money transfers	International money transfer
670803	Money transfers	International money transfer
672183	Money transfers	Domestic (US) money transfer
670668	Money transfers	International money transfer
668515	Money transfers	International money transfer
668375	Money transfers	International money transfer
669080	Money transfers	International money transfer
668398	Money transfers	Domestic (US) money transfer
667503	Money transfers	Domestic (US) money transfer
666550	Money transfers	International money transfer
667921	Money transfers	International money transfer
666698	Money transfers	International money transfer
665066	Money transfers	International money transfer
663645	Money transfers	International money transfer
662837	Money transfers	Domestic (US) money transfer
662836	Money transfers	Domestic (US) money transfer
663869	Money transfers	International money transfer

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Other transaction issues			Web
Fraud or scam	CA	92595	Web
Money was not available when promised	MD	20815	Web
Other service issues	NY	11358	Web
Wrong amount charged or received	CA	95073	Web
Money was not available when promised	MN	55902	Web
Other service issues	PA	16648	Web
Money was not available when promised	CA	91352	Phone
Fraud or scam	NH	03086	Web
Money was not available when promised	CA	92407	Referral
Other transaction issues	CA	92020	Phone
Other service issues	MD	20617	Web
Fraud or scam	CA	95070	Web
Money was not available when promised	MN	55347	Web
Fraud or scam	TX	77354	Web
Fraud or scam	CA	95527	Phone
Fraud or scam	NV	89523	Web
Fraud or scam	NY	14215	Phone
Fraud or scam	CA	90049	Web
Fraud or scam	CA	90049	Web
Fraud or scam	MA	02458	Phone

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01/19/2014	01/27/2014	Bank of America	Closed with explanation
01/17/2014	01/27/2014	Wells Fargo	Closed with monetary relief
01/17/2014	01/17/2014	Western Union	Closed with explanation
01/16/2014	01/16/2014	PayPal	Closed with monetary relief
01/16/2014	01/22/2014	Wells Fargo	Closed with explanation
01/15/2014	01/15/2014	MoneyGram	Closed with monetary relief
01/15/2014	01/23/2014	PayPal	Closed with explanation
01/15/2014	01/22/2014	MoneyGram	Closed with monetary relief
01/14/2014	01/14/2014	Western Union	Closed with explanation
01/14/2014	01/15/2014	JPMorgan Chase	Closed with monetary relief
01/14/2014	01/17/2014	Western Union	Closed with explanation
01/14/2014	01/14/2014	PayPal	Closed with explanation
01/13/2014	01/16/2014	Citibank	Closed with monetary relief
01/13/2014	01/16/2014	TCF National Bank	Closed with explanation
01/13/2014	01/13/2014	Western Union	Closed with explanation
01/13/2014	01/16/2014	Western Union	Closed with explanation
01/12/2014	01/12/2014	Wells Fargo	Closed with explanation
01/10/2014	01/13/2014	Western Union	Closed with explanation
01/10/2014	01/10/2014	JPMorgan Chase	Closed with explanation
01/10/2014	01/10/2014	Wells Fargo	Closed with explanation
01/10/2014	01/13/2014	MoneyGram	Closed with explanation

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Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No

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661867	Money transfers	Domestic (US) money transfer
660763	Money transfers	International money transfer
661435	Money transfers	Domestic (US) money transfer
661538	Money transfers	International money transfer
661180	Money transfers	International money transfer
660984	Money transfers	Domestic (US) money transfer
658741	Money transfers	Domestic (US) money transfer
660859	Money transfers	Domestic (US) money transfer
660099	Money transfers	International money transfer
659643	Money transfers	International money transfer
658896	Money transfers	Domestic (US) money transfer
658785	Money transfers	Domestic (US) money transfer
659022	Money transfers	International money transfer
657699	Money transfers	Domestic (US) money transfer
656137	Money transfers	International money transfer
657235	Money transfers	International money transfer
655752	Money transfers	Domestic (US) money transfer
655103	Money transfers	Domestic (US) money transfer
655647	Money transfers	International money transfer
653855	Money transfers	Domestic (US) money transfer
652300	Money transfers	International money transfer

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Fraud or scam	AZ	85345	Web
Fraud or scam	VA	20181	Web
Other transaction issues	ОН	44685	Web
Fraud or scam	FL	33147	Phone
Other transaction issues	FL	32351	Phone
Other transaction issues	TX	77018	Web
Other transaction issues	PA	16503	Web
Other service issues	CA	90406	Web
Fraud or scam	CA	90042	Phone
Money was not available when promised	NY	11217	Phone
Fraud or scam	MO	63104	Web
Fraud or scam	FL	33713	Referral
Money was not available when promised	NY	10003	Web
Other service issues	MA	01905	Phone
Wrong amount charged or received	NY	11205	Phone
Incorrect/missing disclosures or info	CA	95926	Web
Other service issues	NE	68025	Web
Incorrect/missing disclosures or info	AL	36303	Web
Money was not available when promised	FL	33025	Web
Other transaction issues	GA	30331	Web
Wrong amount charged or received	DC	20011	Phone

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01/09/2014	01/14/2014	JPMorgan Chase	Closed with explanation
01/09/2014	01/09/2014	Western Union	Closed with explanation
01/09/2014	01/09/2014	PayPal	Closed with non-monetary relief
01/09/2014	01/10/2014	Western Union	Closed with explanation
01/09/2014	01/13/2014	MoneyGram	Closed with explanation
01/09/2014	01/09/2014	PayPal	Closed with monetary relief
01/08/2014	01/08/2014	PayPal	Closed with explanation
01/08/2014	01/10/2014	OneWest Bank	Closed
01/08/2014	01/10/2014	Western Union	Closed with explanation
01/08/2014	01/10/2014	Citibank	Closed with explanation
01/08/2014	01/08/2014	PayPal	Closed with explanation
01/08/2014	01/10/2014	PayPal	Closed with monetary relief
01/07/2014	01/07/2014	USAA Savings	Closed with explanation
01/07/2014	01/08/2014	Western Union	Closed with explanation
01/06/2014	01/07/2014	PayPal	Closed with explanation
01/06/2014	01/06/2014	MoneyGram	Closed with explanation
01/06/2014	01/06/2014	First National Bank of Omaha	Closed with explanation
01/05/2014	01/05/2014	MoneyGram	Closed with explanation
01/05/2014	01/05/2014	Western Union	Closed with explanation
01/03/2014	01/03/2014	Western Union	Closed with explanation
01/02/2014	01/03/2014	Western Union	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No

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652457	Money transfers	Domestic (US) money transfer
652120	Money transfers	International money transfer
648918	Money transfers	International money transfer
651182	Money transfers	Domestic (US) money transfer
651070	Money transfers	Domestic (US) money transfer
648849	Money transfers	International money transfer
650882	Money transfers	Domestic (US) money transfer
650879	Money transfers	Domestic (US) money transfer
649337	Money transfers	International money transfer
650371	Money transfers	International money transfer
650141	Money transfers	Domestic (US) money transfer
649175	Money transfers	International money transfer
648384	Money transfers	International money transfer
648296	Money transfers	Domestic (US) money transfer
647920	Money transfers	Domestic (US) money transfer
647989	Money transfers	International money transfer
646116	Money transfers	International money transfer
647106	Money transfers	Domestic (US) money transfer
645382	Money transfers	Domestic (US) money transfer
645395	Money transfers	International money transfer
644911	Money transfers	International money transfer

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Other service issues	PA	15801	Web
Fraud or scam		27403	Web
Fraud or scam	NY	10003	Postal mail
Other transaction issues	MI	48202	Web
Other transaction issues	FL	33609	Web
Fraud or scam	ОН	45325	Web
Other service issues	NC	28205	Web
Fraud or scam	NY	11236	Web
Money was not available when promised	TN	38127	Phone
Other transaction issues	MD	20854	Web
Money was not available when promised	CA	94928	Phone
Fraud or scam	MA	02035	Web
Fraud or scam	MA	02035	Web
Fraud or scam	CA	95815	Web
Fraud or scam		00802	Phone
Other transaction issues	ОН	43760	Phone
Fraud or scam	NC	27403	Web
Fraud or scam	NV	89148	Web
Fraud or scam	ID	83686	Web
Money was not available when promised	VA	24541	Web
Fraud or scam	TX	77036	Phone

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01/02/2014	01/02/2014	U.S. Bancorp	Closed with explanation
01/02/2014	01/02/2014	Western Union	Closed with explanation
12/31/2013	01/06/2014	Citibank	Closed with explanation
12/31/2013	12/31/2013	Bank of America	Closed with explanation
12/31/2013	01/07/2014	Wells Fargo	Closed with explanation
12/31/2013	01/03/2014	Western Union	Closed with explanation
12/31/2013	12/31/2013	MoneyGram	Closed with explanation
12/31/2013	12/31/2013	MoneyGram	Closed with explanation
12/30/2013	01/02/2014	Western Union	Closed with explanation
12/30/2013	12/30/2013	Western Union	Closed with explanation
12/30/2013	01/09/2014	MoneyGram	Closed with explanation
12/30/2013	12/30/2013	Western Union	Closed with explanation
12/29/2013	12/29/2013	MoneyGram	Closed with explanation
12/28/2013	01/06/2014	PayPal	Closed with monetary relief
12/27/2013	01/07/2014	MoneyGram	Closed with explanation
12/27/2013	01/09/2014	MoneyGram	Closed with explanation
12/26/2013	01/02/2014	MoneyGram	Closed with explanation
12/26/2013	12/26/2013	MoneyGram	Closed with monetary relief
12/25/2013	12/25/2013	Western Union	Closed with explanation
12/25/2013	12/25/2013	Bank of America	Closed with monetary relief
12/24/2013	01/06/2014	Western Union	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No

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644347	Money transfers	Domestic (US) money transfer
645343	Money transfers	Domestic (US) money transfer
645124	Money transfers	International money transfer
644742	Money transfers	Domestic (US) money transfer
643037	Money transfers	Domestic (US) money transfer
644644	Money transfers	International money transfer
643685	Money transfers	Domestic (US) money transfer
643599	Money transfers	International money transfer
642747	Money transfers	International money transfer
642744	Money transfers	International money transfer
642745	Money transfers	Domestic (US) money transfer
639132	Money transfers	International money transfer
638852	Money transfers	International money transfer
639065	Money transfers	Domestic (US) money transfer
640260	Money transfers	Domestic (US) money transfer
639264	Money transfers	Domestic (US) money transfer
644432	Money transfers	International money transfer
636826	Money transfers	International money transfer
646987	Money transfers	International money transfer
638314	Money transfers	International money transfer
638310	Money transfers	International money transfer

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Fraud or scam	TX	75212	Fax
Fraud or scam	NY	11226	Web
Other transaction issues	CA	95605	Web
Other service issues	VT	05758	Phone
Other service issues	IL	62401	Referral
Money was not available when promised	AZ	85338	Phone
Fraud or scam	PA	19026	Web
Money was not available when promised	VA	20176	Phone
Money was not available when promised	NC	27613	Web
Other transaction issues	ОН	44313	Web
Other transaction issues	CA	92886	Web
Other transaction issues	NJ	08540	Web
Money was not available when promised	NY	11216	Referral
Money was not available when promised	IL	60644	Phone
Other transaction issues	TN	38301	Phone
Other transaction issues	IN	46407	Web
Wrong amount charged or received	FL	32225	Web
Fraud or scam	TX	77477	Phone
Other service issues	GA	31069	Web
Fraud or scam	PA	15068	Web
Money was not available when promised	IL	60639	Web

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12/24/2013	01/06/2014	Citibank	Closed with explanation
12/24/2013	12/24/2013	MoneyGram	Closed with explanation
12/24/2013	12/24/2013	Sigue	Closed with explanation
12/24/2013	01/06/2014	Wells Fargo	Closed with explanation
12/23/2013	01/06/2014	Fifth Third Bank	Closed with monetary relief
12/23/2013	12/30/2013	MoneyGram	Closed with monetary relief
12/23/2013	01/15/2014	ACE Cash Express Inc.	Closed with explanation
12/23/2013	01/06/2014	Western Union	Closed with explanation
12/22/2013	12/22/2013	PNC Bank	Closed with monetary relief
12/22/2013	12/22/2013	Western Union	Closed with explanation
12/22/2013	12/22/2013	Western Union	Closed with explanation
12/19/2013	12/19/2013	Western Union	Closed with explanation
12/19/2013	12/30/2013	TD Bank	Closed with explanation
12/19/2013	01/03/2014	MoneyGram	Closed with explanation
12/19/2013	12/30/2013	MoneyGram	Closed with explanation
12/19/2013	12/31/2013	BMO Harris	Closed with monetary relief
12/18/2013	12/26/2013	PayPal	Closed with explanation
12/17/2013	12/23/2013	Western Union	Closed with explanation
12/17/2013	12/17/2013	Western Union	Closed with explanation
12/17/2013	12/17/2013	Western Union	Closed with explanation
12/17/2013	12/17/2013	DolEx Dollar Express	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No

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636653	Money transfers	International money transfer
636730	Money transfers	International money transfer
636376	Money transfers	International money transfer
638272	Money transfers	International money transfer
636473	Money transfers	International money transfer
634771	Money transfers	International money transfer
634768	Money transfers	International money transfer
634141	Money transfers	Domestic (US) money transfer
633342	Money transfers	International money transfer
633199	Money transfers	International money transfer
631227	Money transfers	International money transfer
632071	Money transfers	International money transfer
631644	Money transfers	International money transfer
631394	Money transfers	International money transfer
629355	Money transfers	International money transfer
629591	Money transfers	Domestic (US) money transfer
629514	Money transfers	International money transfer
629371	Money transfers	Domestic (US) money transfer
628778	Money transfers	International money transfer
629380	Money transfers	International money transfer
626366	Money transfers	International money transfer

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Fraud or scam	FL	33194	Web
Fraud or scam	PA	15237	Web
Wrong amount charged or received	IL	60061	Web
Fraud or scam	MO	63362	Web
Other transaction issues	NY	11222	Web
Other service issues	CA	94103	Web
Fraud or scam	NJ	08611	Web
Other transaction issues	CA	94131	Web
Money was not available when promised	WI	53211	Web
Wrong amount charged or received	PA	19567	Web
Fraud or scam	NC	27870	Web
Other service issues	PA	17068	Phone
Other transaction issues	CA	90212	Referral
Wrong amount charged or received	UT	84129	Phone
Fraud or scam	RI	02889	Web
Fraud or scam	FL	33035	Web
Other transaction issues	NC	28395	Web
Wrong amount charged or received	FL	33460	Web
Wrong amount charged or received	NY	10466	Phone
Fraud or scam	CA	90280	Web
Other transaction issues	CA	95431	Phone

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12/17/2013	12/17/2013	Western Union	Closed with monetary relief
12/17/2013	12/17/2013	Western Union	Closed with explanation
12/16/2013	12/16/2013	Fifth Third Bank	Closed with monetary relief
12/16/2013	12/16/2013	MoneyGram	Closed with explanation
12/16/2013	12/16/2013	PayPal	Closed with explanation
12/16/2013	12/16/2013	Bank of America	Closed with monetary relief
12/16/2013	12/19/2013	Western Union	Closed with explanation
12/15/2013	12/15/2013	Wells Fargo	Closed with monetary relief
12/13/2013	12/13/2013	TCF National Bank	Closed with monetary relief
12/13/2013	12/13/2013	Santander Bank US	Closed
12/12/2013	12/12/2013	PayPal	Closed with monetary relief
12/12/2013	12/13/2013	Western Union	Closed with explanation
12/12/2013	12/13/2013	HSBC	Closed with explanation
12/12/2013	12/16/2013	PayPal	Closed with explanation
12/11/2013	12/11/2013	Western Union	Closed with explanation
12/11/2013	12/11/2013	PayPal	Closed with monetary relief
12/11/2013	12/18/2013	Western Union	Closed with explanation
12/11/2013	01/13/2014	Citibank	Closed with explanation
12/10/2013	12/12/2013	MoneyGram	Closed with monetary relief
12/10/2013	12/10/2013	Western Union	Closed with explanation
12/09/2013	12/12/2013	MoneyGram	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No

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625634	Money transfers	Domestic (US) money transfer
626587	Money transfers	International money transfer
625493	Money transfers	International money transfer
624465	Money transfers	International money transfer
627539	Money transfers	International money transfer
625142	Money transfers	International money transfer
625049	Money transfers	Domestic (US) money transfer
624830	Money transfers	International money transfer
624579	Money transfers	Domestic (US) money transfer
624301	Money transfers	International money transfer
624102	Money transfers	International money transfer
624209	Money transfers	International money transfer
622861	Money transfers	Domestic (US) money transfer
620908	Money transfers	Domestic (US) money transfer
622221	Money transfers	Domestic (US) money transfer
621379	Money transfers	International money transfer
620981	Money transfers	Domestic (US) money transfer
620599	Money transfers	Domestic (US) money transfer
619706	Money transfers	International money transfer
620548	Money transfers	Domestic (US) money transfer
620468	Money transfers	International money transfer

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Money was not available when promised	TX	76119	Phone
Fraud or scam	VA	24073	Web
Incorrect/missing disclosures or info	NY	11429	Web
Other transaction issues	NY	10016	Web
Other service issues	MS	39564	Web
Wrong amount charged or received	TX	78701	Web
Other transaction issues	HI	96737	Phone
Wrong amount charged or received	VA	20190	Web
Other transaction issues	VA	22437	Phone
Fraud or scam	NY	10930	Phone
Fraud or scam	UT	84501	Phone
Fraud or scam	VA	23453	Web
Money was not available when promised	MO	63112	Referral
Money was not available when promised	KS	66801	Web
Fraud or scam	DE	19803	Web
Money was not available when promised	IL	60016	Web
Other transaction issues	PA	19141	Web
Fraud or scam	MA	01844	Web
Fraud or scam	NY	11435	Phone
Other service issues	VA	22015	Web
Other service issues	TX	78260	Web

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12/09/2013	12/11/2013	MoneyGram	Closed with explanation
12/08/2013	12/09/2013	Western Union	Closed with monetary relief
12/08/2013	12/08/2013	Astoria Bank	Closed with explanation
12/06/2013	12/06/2013	JPMorgan Chase	Closed with explanation
12/06/2013	12/17/2013	PayPal	Closed with explanation
12/06/2013	12/06/2013	HSBC	Closed with explanation
12/06/2013	12/09/2013	Western Union	Closed with explanation
12/06/2013	12/06/2013	PNC Bank	Closed with monetary relief
12/06/2013	12/09/2013	Western Union	Closed with explanation
12/06/2013	12/11/2013	Western Union	Closed with explanation
12/05/2013	12/11/2013	MoneyGram	Closed with explanation
12/05/2013	12/05/2013	Western Union	Closed with explanation
12/05/2013	12/06/2013	Regions	Closed with explanation
12/04/2013	12/09/2013	MoneyGram	Closed with explanation
12/04/2013	12/04/2013	TD Bank	Closed with explanation
12/04/2013	12/04/2013	Western Union	Closed with explanation
12/04/2013	12/06/2013	American Advisors Group	Closed with explanation
12/04/2013	12/04/2013	Western Union	Closed with explanation
12/03/2013	12/04/2013	HSBC	Closed with explanation
12/03/2013	12/03/2013	PayPal	Closed with monetary relief
12/03/2013	12/09/2013	Western Union	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No

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618943	Money transfers	International money transfer
617069	Money transfers	International money transfer
618654	Money transfers	Domestic (US) money transfer
618245	Money transfers	International money transfer
617879	Money transfers	Domestic (US) money transfer
617698	Money transfers	International money transfer
617487	Money transfers	International money transfer
617253	Money transfers	International money transfer
617196	Money transfers	Domestic (US) money transfer
616623	Money transfers	International money transfer
616520	Money transfers	Domestic (US) money transfer
616446	Money transfers	International money transfer
615805	Money transfers	International money transfer
615822	Money transfers	Domestic (US) money transfer
615343	Money transfers	International money transfer
614564	Money transfers	International money transfer
615177	Money transfers	International money transfer
615023	Money transfers	International money transfer
614626	Money transfers	Domestic (US) money transfer
614491	Money transfers	International money transfer
613121	Money transfers	International money transfer

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Other service issues	NY	12901	Phone
Money was not available when promised	GA	30060	Phone
Fraud or scam	MA	02170	Web
Wrong amount charged or received	FL	34655	Referral
Fraud or scam			Phone
Money was not available when promised	CA	91331	Phone
Fraud or scam	CA	95209	Phone
Fraud or scam	MI	49094	Web
Other transaction issues	CA	92705	Phone
Other transaction issues	MS	38650	Web
Fraud or scam	NC	28384	Web
Money was not available when promised	ОН	44004	Phone
Other transaction issues	AZ	85308	Web
Fraud or scam	CA	95648	Web
Other transaction issues	PA	19115	Web
Money was not available when promised	CA	91505	Phone
Other service issues	GA	30274	Phone
Money was not available when promised	NY	10475	Phone
Money was not available when promised	NY	11230	Phone
Other transaction issues	CA	91710	Web
Other service issues			Phone

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12/03/2013	12/03/2013	Western Union	Closed with explanation
12/02/2013	12/03/2013	Western Union	Closed with explanation
12/02/2013	12/02/2013	MoneyGram	Closed with monetary relief
12/02/2013	12/03/2013	TD Bank	Closed with explanation
12/02/2013	12/03/2013	Western Union	Closed with explanation
12/02/2013	12/03/2013	JPMorgan Chase	Closed with explanation
12/02/2013	12/03/2013	MoneyGram	Closed with explanation
12/02/2013	12/02/2013	Western Union	Closed with explanation
12/02/2013	12/03/2013	Western Union	Closed with explanation
12/01/2013	12/01/2013	Western Union	Closed with explanation
11/30/2013	12/03/2013	Western Union	Closed with explanation
11/29/2013	12/04/2013	Western Union	Closed with explanation
11/28/2013	11/28/2013	MoneyGram	Closed with explanation
11/28/2013	12/05/2013	PayPal	Closed with non-monetary relief
11/28/2013	11/28/2013	Wells Fargo	Closed with explanation
11/27/2013	11/29/2013	HSBC	Closed with monetary relief
11/27/2013	11/29/2013	Western Union	Closed with explanation
11/27/2013	11/29/2013	Western Union	Closed with explanation
11/27/2013	11/29/2013	HSBC	Closed with explanation
11/27/2013	11/27/2013	Western Union	Closed with monetary relief
11/26/2013	12/11/2013	MoneyGram	Closed with explanation

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Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes

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613371	Money transfers	International money transfer
613051	Money transfers	Domestic (US) money transfer
610584	Money transfers	Domestic (US) money transfer
612199	Money transfers	International money transfer
611547	Money transfers	International money transfer
610804	Money transfers	International money transfer
609609	Money transfers	International money transfer
609029	Money transfers	International money transfer
610270	Money transfers	International money transfer
608349	Money transfers	Domestic (US) money transfer
607157	Money transfers	International money transfer
605546	Money transfers	Domestic (US) money transfer
603830	Money transfers	International money transfer
603173	Money transfers	Domestic (US) money transfer
604356	Money transfers	International money transfer
603343	Money transfers	International money transfer
602695	Money transfers	International money transfer
602199	Money transfers	Domestic (US) money transfer
601902	Money transfers	International money transfer
601756	Money transfers	International money transfer
600664	Money transfers	Domestic (US) money transfer

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Other transaction issues	MA	02072	Web
Other transaction issues	TX	77521	Web
Fraud or scam			Phone
Other transaction issues	FL	34711	Web
Money was not available when promised	TX	77562	Phone
Other service issues	NC	27101	Phone
Fraud or scam	FL	33166	Web
Money was not available when promised	CA	92780	Web
Wrong amount charged or received	AZ	85210	Web
Incorrect/missing disclosures or info	MD	20784	Phone
Fraud or scam	FL	32548	Phone
Other transaction issues	FL	33309	Web
Money was not available when promised	FL	33175	Web
Other transaction issues	MA	02718	Postal mail
Other transaction issues	CA	94110	Phone
Wrong amount charged or received	IL	60625	Phone
Incorrect/missing disclosures or info			Phone
Other transaction issues	PA	16803	Phone
Fraud or scam	FL	33131	Web
Fraud or scam	AR	71852	Phone
Incorrect/missing disclosures or info	CA	92021	Web

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11/26/2013	11/26/2013	Western Union	Closed with monetary relief
11/26/2013	11/26/2013	Western Union	Closed with monetary relief
11/25/2013	11/26/2013	Western Union	Closed with explanation
11/25/2013	11/25/2013	Western Union	Closed with monetary relief
11/25/2013	12/02/2013	DolEx Dollar Express	Closed with explanation
11/25/2013	11/26/2013	Western Union	Closed with explanation
11/23/2013	11/23/2013	Citibank	Closed with monetary relief
11/22/2013	11/22/2013	Ria Financial	Closed with monetary relief
11/21/2013	11/21/2013	Wells Fargo	Closed with explanation
11/21/2013	11/25/2013	PayPal	Closed with monetary relief
11/20/2013	11/20/2013	MoneyGram	Closed with explanation
11/20/2013	12/02/2013	Bank of America	Closed with non-monetary relief
11/19/2013	11/19/2013	Ria Financial	Closed with explanation
11/19/2013	11/20/2013	Western Union	Closed with explanation
11/19/2013	11/20/2013	MoneyGram	Closed with explanation
11/18/2013	11/19/2013	Western Union	Closed with explanation
11/18/2013	11/19/2013	Western Union	Closed with explanation
11/18/2013	11/19/2013	Western Union	Closed with explanation
11/18/2013	11/18/2013	Xoom	Closed with explanation
11/18/2013	11/21/2013	MoneyGram	Closed with explanation
11/18/2013	11/21/2013	JPMorgan Chase	Closed with explanation

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Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes

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601501	Money transfers	International money transfer
600497	Money transfers	International money transfer
600473	Money transfers	International money transfer
600240	Money transfers	International money transfer
599837	Money transfers	Domestic (US) money transfer
599810	Money transfers	International money transfer
599644	Money transfers	International money transfer
599755	Money transfers	International money transfer
598507	Money transfers	International money transfer
598725	Money transfers	Domestic (US) money transfer
598613	Money transfers	International money transfer
598312	Money transfers	International money transfer
596224	Money transfers	International money transfer
598140	Money transfers	Domestic (US) money transfer
596445	Money transfers	International money transfer
596154	Money transfers	Domestic (US) money transfer
596122	Money transfers	International money transfer
596016	Money transfers	International money transfer
593269	Money transfers	Domestic (US) money transfer
593749	Money transfers	International money transfer
593692	Money transfers	International money transfer

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Fraud or scam	GA	30337	Web
Fraud or scam	MI	48188	Phone
Fraud or scam	VA	22546	Phone
Wrong amount charged or received	NY	10306	Web
Other transaction issues	ОН	44062	Web
Other transaction issues	NY	10037	Web
Fraud or scam	МО	64093	Phone
Money was not available when promised	CA	90707	Phone
Money was not available when promised	MI	48377	Phone
Other transaction issues	WY	82007	Phone
Other transaction issues	CA	92115	Web
Money was not available when promised	NJ	07603	Postal mail
Other transaction issues	MD	20850	Phone
Incorrect/missing disclosures or info	MA	02738	Web
Money was not available when promised	NJ	08648	Web
Other transaction issues	GA	30308	Phone
Other service issues	LA	70429	Phone
Money was not available when promised	VA	22312	Phone
Other service issues	CA	95111	Web
Other transaction issues	CA	94591	Web
Wrong amount charged or received	NC	28539	Web

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11/16/2013	11/26/2013	Western Union	Closed with explanation
11/15/2013	11/20/2013	Western Union	Closed with explanation
11/15/2013	11/19/2013	MoneyGram	Closed with explanation
11/15/2013	11/15/2013	JPMorgan Chase	Closed with explanation
11/15/2013	11/18/2013	PayPal	Closed with monetary relief
11/15/2013	11/15/2013	Western Union	Closed with explanation
11/15/2013	11/18/2013	MoneyGram	Closed with explanation
11/15/2013	11/19/2013	Wells Fargo	Closed with monetary relief
11/14/2013	11/19/2013	Western Union	Closed with explanation
11/14/2013	11/14/2013	Western Union	Closed with explanation
11/14/2013	11/21/2013	PayPal	Closed with monetary relief
11/14/2013	11/14/2013	Wells Fargo	Closed with explanation
11/13/2013	11/14/2013	Western Union	Closed with explanation
11/13/2013	11/13/2013	MoneyGram	Closed with explanation
11/13/2013	11/13/2013	PNC Bank	Closed with monetary relief
11/13/2013	11/19/2013	Bank of America	Closed with explanation
11/13/2013	11/15/2013	Western Union	Closed with explanation
11/13/2013	11/15/2013	MoneyGram	Closed with explanation
11/12/2013	11/20/2013	Check into Cash, Inc.	Closed with explanation
11/11/2013	11/22/2013	Western Union	Closed with explanation
11/11/2013	12/18/2013	Bank of America	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No

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592630	Money transfers	International money transfer
590794	Money transfers	Domestic (US) money transfer
591946	Money transfers	International money transfer
591932	Money transfers	International money transfer
591478	Money transfers	International money transfer
591642	Money transfers	International money transfer
592546	Money transfers	International money transfer
592354	Money transfers	International money transfer
592115	Money transfers	Domestic (US) money transfer
592048	Money transfers	Domestic (US) money transfer
590435	Money transfers	International money transfer
591417	Money transfers	International money transfer
587862	Money transfers	International money transfer
588554	Money transfers	Domestic (US) money transfer
585218	Money transfers	Domestic (US) money transfer
587459	Money transfers	International money transfer
587053	Money transfers	Domestic (US) money transfer
586620	Money transfers	International money transfer
586532	Money transfers	Domestic (US) money transfer
585824	Money transfers	International money transfer
585273	Money transfers	Domestic (US) money transfer

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Wrong amount charged or received	NY	10023	Web
Other transaction issues	PA	19440	Web
Fraud or scam	CA	92707	Web
Money was not available when promised	PA	19406	Web
Fraud or scam	FL	32174	Web
Fraud or scam	IN	46234	Phone
Fraud or scam	MI	48504	Phone
Other transaction issues	CA	90034	Phone
Fraud or scam	ОН	43017	Phone
Money was not available when promised	NY	10032	Referral
Fraud or scam	NJ	08330	Web
Other transaction issues	NJ	07055	Web
Money was not available when promised	AR	85023	Phone
Fraud or scam	ОН	44135	Web
Other transaction issues	CA	95051	Web
Money was not available when promised		81172	Web
Other transaction issues	GA	30046	Referral
Other transaction issues	NY	12832	Phone
Money was not available when promised	ОН	43227	Web
Fraud or scam	NY	13849	Phone
Other service issues	СО	80220	Postal mail

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11/09/2013	11/09/2013	Bank of America	Closed with explanation
11/09/2013	11/14/2013	PayPal	Closed with explanation
11/08/2013	11/08/2013	Western Union	Closed with explanation
11/08/2013	11/08/2013	Wells Fargo	Closed with explanation
11/08/2013	11/08/2013	MoneyGram	Closed with explanation
11/08/2013	11/12/2013	MoneyGram	Closed with explanation
11/08/2013	11/12/2013	Western Union	Closed with explanation
11/08/2013	11/12/2013	Union Bank	Closed with monetary relief
11/08/2013	11/13/2013	Western Union	Closed with explanation
11/08/2013	11/19/2013	Western Union	Closed with explanation
11/07/2013	11/12/2013	MoneyGram	Closed with explanation
11/07/2013	11/14/2013	Western Union	Closed with explanation
11/06/2013	11/08/2013	U.S. Bancorp	Closed with monetary relief
11/06/2013	01/29/2014	ACE Cash Express Inc.	Closed
11/05/2013	11/07/2013	JPMorgan Chase	Closed with explanation
11/05/2013	11/05/2013	JPMorgan Chase	Closed with explanation
11/05/2013	11/07/2013	Regions	Closed with non-monetary relief
11/05/2013	11/06/2013	Western Union	Closed with explanation
11/05/2013	11/05/2013	Western Union	Closed with explanation
11/05/2013	11/06/2013	Western Union	Closed with explanation
11/05/2013	11/06/2013	Western Union	Closed with explanation

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Yes	No
Yes	Yes
Yes	Yes
Yes	No

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583260	Money transfers	International money transfer
585552	Money transfers	International money transfer
585526	Money transfers	Domestic (US) money transfer
584461	Money transfers	Domestic (US) money transfer
584142	Money transfers	Domestic (US) money transfer
584141	Money transfers	Domestic (US) money transfer
584128	Money transfers	International money transfer
583641	Money transfers	International money transfer
582561	Money transfers	Domestic (US) money transfer
582277	Money transfers	International money transfer
582360	Money transfers	International money transfer
581612	Money transfers	International money transfer
580215	Money transfers	International money transfer
581230	Money transfers	International money transfer
580483	Money transfers	International money transfer
580399	Money transfers	International money transfer
580354	Money transfers	Domestic (US) money transfer
579156	Money transfers	International money transfer
577515	Money transfers	International money transfer
579015	Money transfers	Domestic (US) money transfer
577762	Money transfers	Domestic (US) money transfer

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Other transaction issues	CA	92804	Phone
Other service issues	WI	53705	Web
Fraud or scam	TX	78834	Phone
Fraud or scam	MA	02114	Web
Fraud or scam	DC	20017	Web
Fraud or scam	DC	20017	Web
Wrong amount charged or received			Phone
Fraud or scam	NC	28403	Web
Fraud or scam	IN	46563	Web
Wrong amount charged or received	NJ	07481	Web
Money was not available when promised	NV	89118	Phone
Other transaction issues	WA	98006	Web
Money was not available when promised	CA	90011	Phone
Wrong amount charged or received	FL	34744	Web
Other transaction issues	NV	89101	Web
Money was not available when promised	AZ	85618	Phone
Incorrect/missing disclosures or info	NJ	07302	Web
Incorrect/missing disclosures or info	DE	19977	Web
Fraud or scam	FL	32960	Web
Incorrect/missing disclosures or info	GA	30088	Web
Fraud or scam	ОН	44121	Phone

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11/04/2013	11/05/2013	Wells Fargo	Closed with explanation
11/04/2013	11/07/2013	U.S. Bancorp	Closed with explanation
11/04/2013	11/08/2013	Western Union	Closed with explanation
11/04/2013	11/06/2013	Western Union	Closed with explanation
11/04/2013	11/06/2013	PayPal	Closed with monetary relief
11/04/2013	11/04/2013	PayPal	Closed with explanation
11/04/2013	11/06/2013	Western Union	Closed with explanation
11/04/2013	11/07/2013	MoneyGram	Closed with explanation
11/02/2013	11/04/2013	MoneyGram	Closed
11/01/2013	11/01/2013	Bank of America	Closed with explanation
11/01/2013	11/05/2013	Wells Fargo	Closed with explanation
11/01/2013	11/01/2013	Western Union	Closed with explanation
10/31/2013	11/04/2013	MoneyGram	Closed with explanation
10/31/2013	10/31/2013	Bank of America	Closed with monetary relief
10/31/2013	11/05/2013	JPMorgan Chase	Closed with explanation
10/31/2013	11/04/2013	Western Union	Closed with explanation
10/31/2013	10/31/2013	PNC Bank	Closed with explanation
10/31/2013	10/31/2013	Western Union	Closed with explanation
10/30/2013	10/30/2013	PayPal	Closed with explanation
10/30/2013	11/21/2013	Bank of America	Closed with explanation
10/30/2013	12/02/2013	Western Union	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No

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577731	Money transfers	International money transfer
577689	Money transfers	International money transfer
577591	Money transfers	International money transfer
577157	Money transfers	Domestic (US) money transfer
575023	Money transfers	Domestic (US) money transfer
576714	Money transfers	Domestic (US) money transfer
575417	Money transfers	International money transfer
573274	Money transfers	International money transfer
572619	Money transfers	International money transfer
572534	Money transfers	International money transfer
572211	Money transfers	Domestic (US) money transfer
571412	Money transfers	International money transfer
569788	Money transfers	International money transfer
569909	Money transfers	International money transfer
568341	Money transfers	Domestic (US) money transfer
568871	Money transfers	Domestic (US) money transfer
568568	Money transfers	International money transfer
567902	Money transfers	Domestic (US) money transfer
566530	Money transfers	International money transfer
567786	Money transfers	International money transfer
567110	Money transfers	Domestic (US) money transfer

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Other transaction issues	MA	02127	Phone
Wrong amount charged or received			Web
Money was not available when promised	TX	78611	Web
Fraud or scam	SC	29477	Phone
Fraud or scam	SC	29477	Fax
Fraud or scam	WI	54840	Web
Wrong amount charged or received	NJ	08691	Web
Incorrect/missing disclosures or info	IL	60680	Web
Wrong amount charged or received	GA	30075	Web
Money was not available when promised	OR	97439	Web
Fraud or scam			Phone
Fraud or scam	AK	99801	Web
Wrong amount charged or received	MO	64114	Web
Other transaction issues	TX	75751	Web
Fraud or scam	MD	20787	Web
Other transaction issues	KY	40222	Web
Fraud or scam	MO	63042	Web
Fraud or scam	CA	91901	Web
Fraud or scam	FL	33433	Phone
Other transaction issues	UT	84047	Web
Fraud or scam	WA	99216	Referral

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10/30/2013	10/30/2013	MoneyGram	Closed with explanation
10/30/2013	10/30/2013	PNC Bank	Closed with monetary relief
10/30/2013	10/30/2013	PayPal	Closed with monetary relief
10/30/2013	10/30/2013	MoneyGram	Closed with explanation
10/29/2013	10/31/2013	Google Inc.	Closed with explanation
10/29/2013	11/01/2013	U.S. Bancorp	Closed with explanation
10/29/2013	10/29/2013	PayPal	Closed with explanation
10/28/2013	10/28/2013	Bank of America	Closed with monetary relief
10/26/2013	10/26/2013	Wells Fargo	Closed with explanation
10/26/2013	10/26/2013	UBS Bank	Closed
10/25/2013	10/28/2013	Western Union	Closed with explanation
10/25/2013	10/25/2013	MoneyGram	Closed with explanation
10/24/2013	10/24/2013	Western Union	Closed with explanation
10/24/2013	10/24/2013	MoneyGram	Closed with explanation
10/23/2013	10/23/2013	PayPal	Closed with non-monetary relief
10/23/2013	10/23/2013	GE Capital Retail	Closed with monetary relief
10/23/2013	10/23/2013	Western Union	Closed with explanation
10/23/2013	10/23/2013	Zions Bancorporation	Closed with explanation
10/22/2013	10/24/2013	Western Union	Closed with explanation
10/22/2013	10/23/2013	Wells Fargo	Closed with explanation
10/22/2013	10/24/2013	JPMorgan Chase	Closed with explanation

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Yes	No
Yes	Yes
Yes	No
Yes	No
No	
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes

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566902	Money transfers	International money transfer
566574	Money transfers	Domestic (US) money transfer
566173	Money transfers	International money transfer
565102	Money transfers	International money transfer
565137	Money transfers	International money transfer
564752	Money transfers	International money transfer
562540	Money transfers	Domestic (US) money transfer
563940	Money transfers	Domestic (US) money transfer
563920	Money transfers	Domestic (US) money transfer
563558	Money transfers	International money transfer
563399	Money transfers	International money transfer
562770	Money transfers	International money transfer
562514	Money transfers	Domestic (US) money transfer
562125	Money transfers	Domestic (US) money transfer
562088	Money transfers	Domestic (US) money transfer
560570	Money transfers	Domestic (US) money transfer
561114	Money transfers	International money transfer
560428	Money transfers	International money transfer
559347	Money transfers	International money transfer
559824	Money transfers	Domestic (US) money transfer
559625	Money transfers	International money transfer

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Other transaction issues	MD	20740	Web
Other transaction issues	WA	98146	Web
Money was not available when promised	NY	11411	Phone
Fraud or scam	WI	53818	Web
Money was not available when promised	ОК	74019	Web
Other transaction issues	TX	75063	Web
Wrong amount charged or received	WI	54963	Web
Money was not available when promised	NJ	07040	Web
Other service issues	NJ	07724	Web
Money was not available when promised	MD	20707	Referral
Money was not available when promised	TX	75149	Web
Money was not available when promised	CA	92126	Web
Other service issues	VA	23453	Web
Fraud or scam	NJ	08028	Web
Other transaction issues	IL	62704	Phone
Other transaction issues	PA	17603	Phone
Fraud or scam	СО	80916	Web
Fraud or scam	IN	46208	Web
Money was not available when promised	MI	33132	Web
Other transaction issues	NJ	07073	Web
Fraud or scam			Web

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10/22/2013	10/24/2013	PayPal	Closed with monetary relief
10/22/2013	10/22/2013	PayPal	Closed with monetary relief
10/22/2013	10/24/2013	Western Union	Closed with explanation
10/21/2013	10/21/2013	PayPal	Closed with explanation
10/21/2013	10/24/2013	GE Capital Retail	Closed with explanation
10/21/2013	11/04/2013	Xoom	Closed with explanation
10/20/2013	10/20/2013	Bank of America	Closed with explanation
10/19/2013	10/19/2013	Google Inc.	Closed with explanation
10/19/2013	10/22/2013	MoneyGram	Closed with explanation
10/18/2013	10/21/2013	M&T Bank	Closed with explanation
10/18/2013	10/18/2013	Bank of America	Closed with monetary relief
10/18/2013	10/18/2013	Western Union	Closed with explanation
10/18/2013	10/24/2013	First Data Corporation	Closed with explanation
10/17/2013	10/17/2013	MoneyGram	Closed with explanation
10/17/2013	10/18/2013	Western Union	Closed with explanation
10/16/2013	10/17/2013	Santander Bank US	Closed with explanation
10/16/2013	10/16/2013	MoneyGram	Closed with explanation
10/16/2013	10/17/2013	Xoom	Closed with explanation
10/15/2013	10/29/2013	Citibank	Closed with explanation
10/15/2013	10/15/2013	PayPal	Closed with monetary relief
10/15/2013	10/16/2013	Citibank	Closed with monetary relief

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Yes	No
Yes	No
No	
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No

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559308	Money transfers	Domestic (US) money transfer
559023	Money transfers	Domestic (US) money transfer
558446	Money transfers	International money transfer
558368	Money transfers	International money transfer
558319	Money transfers	International money transfer
557944	Money transfers	Domestic (US) money transfer
558189	Money transfers	International money transfer
557185	Money transfers	Domestic (US) money transfer
557299	Money transfers	International money transfer
556957	Money transfers	Domestic (US) money transfer
556156	Money transfers	International money transfer
556356	Money transfers	International money transfer
555382	Money transfers	Domestic (US) money transfer
554144	Money transfers	Domestic (US) money transfer
554788	Money transfers	International money transfer
554757	Money transfers	Domestic (US) money transfer
554555	Money transfers	International money transfer
554225	Money transfers	Domestic (US) money transfer
554084	Money transfers	Domestic (US) money transfer
553200	Money transfers	International money transfer
553186	Money transfers	Domestic (US) money transfer

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Fraud or scam	MD	20904	Web
Money was not available when promised	GA	30620	Web
Other transaction issues	FL	32803	Web
Other transaction issues	ОН	43065	Web
Other transaction issues			Web
Fraud or scam	NV	89451	Web
Fraud or scam	FL	33182	Web
Fraud or scam	IL	60622	Phone
Fraud or scam	AZ	85706	Phone
Other transaction issues	PA	19355	Web
Money was not available when promised	NY	11432	Phone
Money was not available when promised	NM	87502	Web
Fraud or scam	MD	21215	Phone
Money was not available when promised	CA	91401	Web
Wrong amount charged or received	CA	94002	Web
Fraud or scam	CA	95204	Phone
Wrong amount charged or received	SC	29455	Web
Money was not available when promised	IA	50316	Phone
Other transaction issues	CA	95051	Web
Fraud or scam	NY	11216	Web
Other transaction issues	NV	89103	Web

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10/15/2013	10/15/2013	MoneyGram	Closed with explanation
10/15/2013	10/15/2013	PayPal	Closed with explanation
10/14/2013	10/14/2013	JPMorgan Chase	Closed with explanation
10/12/2013	10/12/2013	Western Union	Closed with explanation
10/12/2013	10/15/2013	PNC Bank	Closed with explanation
10/11/2013	10/11/2013	PayPal	Closed with monetary relief
10/11/2013	10/15/2013	Western Union	Closed with explanation
10/10/2013	10/11/2013	MoneyGram	Closed
10/10/2013	10/11/2013	Western Union	Closed with explanation
10/10/2013	10/11/2013	Seterus	Closed
10/09/2013	10/10/2013	Astoria Bank	Closed with monetary relief
10/09/2013	10/09/2013	MoneyGram	Closed with explanation
10/08/2013	10/09/2013	MoneyGram	Closed with explanation
10/07/2013	10/07/2013	Citibank	Closed with explanation
10/07/2013	10/08/2013	Western Union	Closed with explanation
10/07/2013	10/10/2013	MoneyGram	Closed with explanation
10/07/2013	10/07/2013	Bank of America	Closed with non-monetary relief
10/07/2013	10/08/2013	MoneyGram	Closed with explanation
10/07/2013	10/07/2013	Bank of America	Closed with explanation
10/06/2013	10/06/2013	Western Union	Closed with explanation
10/06/2013	10/06/2013	PayPal	Closed with monetary relief

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No

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552626	Money transfers	Domestic (US) money transfer
552590	Money transfers	International money transfer
552126	Money transfers	Domestic (US) money transfer
551721	Money transfers	International money transfer
550952	Money transfers	Domestic (US) money transfer
551443	Money transfers	International money transfer
550768	Money transfers	Domestic (US) money transfer
549621	Money transfers	Domestic (US) money transfer
549846	Money transfers	Domestic (US) money transfer
549158	Money transfers	International money transfer
549803	Money transfers	International money transfer
549634	Money transfers	Domestic (US) money transfer
549357	Money transfers	Domestic (US) money transfer
549412	Money transfers	Domestic (US) money transfer
548486	Money transfers	International money transfer
549244	Money transfers	International money transfer
546585	Money transfers	Domestic (US) money transfer
545477	Money transfers	Domestic (US) money transfer
546375	Money transfers	International money transfer
545755	Money transfers	Domestic (US) money transfer
543411	Money transfers	International money transfer

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Fraud or scam	ОН	44094	Web
Other service issues	FL	33405	Phone
Other transaction issues	TX	75043	Web
Fraud or scam	MO	65355	Referral
Other transaction issues	ОН	43220	Web
Fraud or scam	TX	78230	Web
Money was not available when promised	CO	80138	Web
Other service issues	PA	16901	Referral
Money was not available when promised	ОН	44307	Phone
Fraud or scam	FL	33441	Postal mail
Fraud or scam	TN	37210	Web
Other transaction issues	AZ	85031	Web
Fraud or scam	MA	02149	Phone
Other transaction issues	MI	48236	Web
Other service issues	CA	94114	Web
Other transaction issues	NC	27540	Web
Other service issues	AK	99687	Web
Other transaction issues	GA	30094	Web
Money was not available when promised	NC	28277	Web
Fraud or scam	IL	60619	Referral
Other transaction issues	TX	75652	Phone

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10/04/2013	10/04/2013	MoneyGram	Closed with explanation
10/04/2013	10/07/2013	Western Union	Closed with explanation
10/03/2013	10/03/2013	Citibank	Closed with explanation
10/03/2013	10/04/2013	Western Union	Closed with explanation
10/02/2013	10/02/2013	The Huntington National Bank	Closed with explanation
10/02/2013	10/02/2013	Western Union	Closed with explanation
10/02/2013	10/03/2013	Generation Mortgage	Closed with explanation
10/01/2013	10/02/2013	U.S. Bancorp	Closed with explanation
10/01/2013	10/03/2013	Western Union	Closed with explanation
10/01/2013	10/02/2013	Western Union	Closed with explanation
10/01/2013	10/01/2013	Western Union	Closed with explanation
10/01/2013	10/01/2013	JPMorgan Chase	Closed with explanation
10/01/2013	11/04/2013	MoneyGram	Closed with explanation
10/01/2013	10/01/2013	PayPal	Closed with monetary relief
09/30/2013	10/02/2013	E*Trade Bank	Closed with explanation
09/30/2013	09/30/2013	PayPal	Closed with monetary relief
09/28/2013	09/28/2013	JPay Inc.	Closed with monetary relief
09/27/2013	09/27/2013	Wells Fargo	Closed with explanation
09/27/2013	10/04/2013	Bank of America	Closed with non-monetary relief
09/27/2013	10/01/2013	JPMorgan Chase	Closed with monetary relief
09/26/2013	09/27/2013	Western Union	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No

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544235	Money transfers	International money transfer
544158	Money transfers	Domestic (US) money transfer
543314	Money transfers	International money transfer
541541	Money transfers	International money transfer
543268	Money transfers	International money transfer
543231	Money transfers	Domestic (US) money transfer
541704	Money transfers	International money transfer
541450	Money transfers	Domestic (US) money transfer
540300	Money transfers	Domestic (US) money transfer
541396	Money transfers	Domestic (US) money transfer
540670	Money transfers	International money transfer
540491	Money transfers	International money transfer
540254	Money transfers	International money transfer
538074	Money transfers	International money transfer
538223	Money transfers	International money transfer
537130	Money transfers	Domestic (US) money transfer
535690	Money transfers	International money transfer
536947	Money transfers	International money transfer
535689	Money transfers	International money transfer
534751	Money transfers	International money transfer
535510	Money transfers	International money transfer

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Other service issues	CA	91745	Phone
Other transaction issues	FL	33559	Web
Fraud or scam	MD	20782	Web
Other transaction issues	IL	62640	Referral
Fraud or scam	NJ	07728	Web
Money was not available when promised	FL	32746	Web
Other service issues	VA	22312	Phone
Other transaction issues	OR	97204	Web
Fraud or scam	SC	29696	Web
Fraud or scam	VA	20147	Web
Incorrect/missing disclosures or info	FL	32118	Phone
Fraud or scam	CA	94805	Web
Other service issues	FL	33102	Web
Other service issues	CA	95628	Referral
Money was not available when promised	NJ	07310	Web
Other service issues	CA	92114	Web
Fraud or scam	TX	44065	Referral
Fraud or scam	MD	21228	Web
Fraud or scam	TX	77065	Referral
Fraud or scam	NY	11102	Web
Other transaction issues		02042	Referral

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09/26/2013	09/27/2013	Western Union	Closed with explanation
09/26/2013	09/26/2013	MoneyGram	Closed with explanation
09/26/2013	09/26/2013	Western Union	Closed with explanation
09/25/2013	09/25/2013	U.S. Bancorp	Closed with explanation
09/25/2013	09/25/2013	Western Union	Closed with explanation
09/25/2013	09/25/2013	PayPal	Closed with explanation
09/25/2013	09/26/2013	MoneyGram	Closed with explanation
09/25/2013	09/25/2013	PayPal	Closed with explanation
09/24/2013	09/24/2013	Western Union	Closed with explanation
09/24/2013	09/25/2013	MoneyGram	Closed with explanation
09/24/2013	09/25/2013	Western Union	Closed with explanation
09/24/2013	09/25/2013	Citibank	Closed with explanation
09/24/2013	09/24/2013	JPMorgan Chase	Closed with monetary relief
09/23/2013	09/23/2013	Xoom	Closed with explanation
09/23/2013	09/23/2013	Bank of America	Closed with monetary relief
09/21/2013	09/27/2013	PayPal	Closed with monetary relief
09/20/2013	09/20/2013	MoneyGram	Closed
09/20/2013	09/20/2013	MoneyGram	Closed with explanation
09/20/2013	09/20/2013	Western Union	Closed with explanation
09/19/2013	09/19/2013	MoneyGram	Closed with explanation
09/19/2013	09/23/2013	JPMorgan Chase	Closed with explanation

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Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes

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535109	Money transfers	International money transfer
535037	Money transfers	International money transfer
533730	Money transfers	Domestic (US) money transfer
531856	Money transfers	Domestic (US) money transfer
530617	Money transfers	International money transfer
528424	Money transfers	Domestic (US) money transfer
529377	Money transfers	Domestic (US) money transfer
526431	Money transfers	Domestic (US) money transfer
527553	Money transfers	Domestic (US) money transfer
528074	Money transfers	International money transfer
527292	Money transfers	International money transfer
525098	Money transfers	Domestic (US) money transfer
524910	Money transfers	International money transfer
524520	Money transfers	Domestic (US) money transfer
524207	Money transfers	International money transfer
520877	Money transfers	International money transfer
521409	Money transfers	International money transfer
522641	Money transfers	Domestic (US) money transfer
522003	Money transfers	Domestic (US) money transfer
521653	Money transfers	International money transfer
520374	Money transfers	Domestic (US) money transfer

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Money was not available when promised	NV	89132	Phone
Other transaction issues	NC	28465	Web
Fraud or scam	MD	20906	Referral
Fraud or scam	NV	89408	Web
Money was not available when promised			Phone
Other transaction issues	NY	11365	Web
Fraud or scam	CA	91915	Web
Fraud or scam	MA	01906	Web
Fraud or scam	MD	20906	Web
Wrong amount charged or received	PA	18641	Web
Wrong amount charged or received	PA	15559	Phone
Other transaction issues	CA	95693	Web
Other transaction issues	CA	91260	Postal mail
Incorrect/missing disclosures or info	VA	20181	Web
Money was not available when promised	CA	95358	Web
Other transaction issues	CA	90651	Phone
Wrong amount charged or received	NY	11206	Web
Incorrect/missing disclosures or info	PA	15644	Web
Other transaction issues		00059	Web
Money was not available when promised			Web
Other transaction issues	MA	02780	Referral

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09/19/2013	09/20/2013	MoneyGram	Closed with explanation
09/19/2013	09/20/2013	Bank of America	Closed with explanation
09/18/2013	09/19/2013	JPMorgan Chase	Closed with explanation
09/17/2013	09/17/2013	MoneyGram	Closed with explanation
09/17/2013	09/18/2013	JPMorgan Chase	Closed with explanation
09/16/2013	09/17/2013	Citibank	Closed with explanation
09/16/2013	10/16/2013	EZCORP, Inc.	Closed
09/15/2013	09/17/2013	MoneyGram	Closed with explanation
09/13/2013	09/15/2013	M&T Bank	Closed with explanation
09/13/2013	09/15/2013	PNC Bank	Closed with explanation
09/13/2013	10/22/2013	Western Union	Closed with explanation
09/12/2013	09/14/2013	Wells Fargo	Closed with explanation
09/12/2013	09/12/2013	Western Union	Closed with explanation
09/11/2013	09/14/2013	BB&T Financial	Closed with explanation
09/11/2013	09/14/2013	MoneyGram	Closed with monetary relief
09/10/2013	09/18/2013	Western Union	Closed with explanation
09/10/2013	09/10/2013	Capital One	Closed with monetary relief
09/10/2013	09/14/2013	Western Union	Closed with explanation
09/10/2013	09/11/2013	HSBC	Closed with explanation
09/10/2013	09/10/2013	TD Bank	Closed with explanation
09/09/2013	09/10/2013	Western Union	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes

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518733	Money transfers	Domestic (US) money transfer
517233	Money transfers	Domestic (US) money transfer
517916	Money transfers	Domestic (US) money transfer
517639	Money transfers	Domestic (US) money transfer
517322	Money transfers	Domestic (US) money transfer
517230	Money transfers	International money transfer
515707	Money transfers	International money transfer
515612	Money transfers	Domestic (US) money transfer
513159	Money transfers	Domestic (US) money transfer
514360	Money transfers	International money transfer
513932	Money transfers	Domestic (US) money transfer
513931	Money transfers	Domestic (US) money transfer
512802	Money transfers	International money transfer
512665	Money transfers	International money transfer
511456	Money transfers	International money transfer
510504	Money transfers	Domestic (US) money transfer
511040	Money transfers	International money transfer
510546	Money transfers	Domestic (US) money transfer
510395	Money transfers	Domestic (US) money transfer
508453	Money transfers	Domestic (US) money transfer
510341	Money transfers	International money transfer

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Fraud or scam	PA	15772	Web
Other transaction issues	GA	30058	Referral
Fraud or scam	PA	15202	Web
Other transaction issues	PA	19087	Web
Money was not available when promised	MO	48129	Phone
Other transaction issues	GA	30083	Referral
Money was not available when promised	CA	90740	Phone
Fraud or scam	NC	27707	Web
Fraud or scam	CA	95677	Referral
Money was not available when promised	NY	11520	Phone
Fraud or scam	CA	92117	Web
Fraud or scam	CA	92117	Web
Fraud or scam	GA	30546	Web
Wrong amount charged or received	NJ	08854	Web
Money was not available when promised	FL	33066	Web
Other transaction issues	MN	55438	Web
Wrong amount charged or received	СО	80108	Referral
Other transaction issues	AZ	85716	Referral
Other service issues	CA	94903	Web
Fraud or scam	WA	54929	Postal mail
Incorrect/missing disclosures or info	CA	92009	Web

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09/07/2013	09/13/2013	Western Union	Closed with explanation
09/06/2013	09/09/2013	Western Union	Closed with explanation
09/06/2013	09/06/2013	PNC Bank	Closed with monetary relief
09/06/2013	09/06/2013	PayPal	Closed with monetary relief
09/06/2013	09/06/2013	MoneyGram	Closed with explanation
09/06/2013	09/09/2013	Wells Fargo	Closed with monetary relief
09/05/2013	09/05/2013	Western Union	Closed with explanation
09/05/2013	09/05/2013	Western Union	Closed with explanation
09/04/2013	09/05/2013	Bank of America	Closed with explanation
09/04/2013	09/05/2013	Western Union	Closed with explanation
09/04/2013	09/04/2013	JPMorgan Chase	Closed with explanation
09/04/2013	09/04/2013	U.S. Bancorp	Closed with explanation
09/03/2013	09/03/2013	Western Union	Closed with explanation
09/02/2013	09/02/2013	Trans-Fast Remittance LLC	Closed with explanation
08/31/2013	08/31/2013	Western Union	Closed with explanation
08/30/2013	08/30/2013	PayPal	Closed with monetary relief
08/30/2013	09/03/2013	Bank of America	Closed with explanation
08/30/2013	09/03/2013	Discover	Closed with explanation
08/30/2013	09/03/2013	PayPal	Closed with monetary relief
08/29/2013	08/29/2013	Western Union	Closed with explanation
08/29/2013	08/29/2013	Wells Fargo	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
No	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No

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509206	Money transfers	Domestic (US) money transfer
508795	Money transfers	International money transfer
501846	Money transfers	Domestic (US) money transfer
505003	Money transfers	Domestic (US) money transfer
505448	Money transfers	Domestic (US) money transfer
504683	Money transfers	International money transfer
504400	Money transfers	Domestic (US) money transfer
503552	Money transfers	International money transfer
503533	Money transfers	Domestic (US) money transfer
502099	Money transfers	Domestic (US) money transfer
499099	Money transfers	Domestic (US) money transfer
500646	Money transfers	Domestic (US) money transfer
499994	Money transfers	Domestic (US) money transfer
497113	Money transfers	International money transfer
495536	Money transfers	International money transfer
496818	Money transfers	Domestic (US) money transfer
496683	Money transfers	Domestic (US) money transfer
495850	Money transfers	International money transfer
495505	Money transfers	Domestic (US) money transfer
495206	Money transfers	Domestic (US) money transfer
494666	Money transfers	Domestic (US) money transfer

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Other transaction issues	VA	23229	Referral
Other transaction issues	VA	20120	Phone
Other transaction issues	CA	94553	Phone
Fraud or scam	MD	21403	Web
Fraud or scam	CA	90731	Web
Fraud or scam	IL	60613	Phone
Fraud or scam	FL	32210	Web
Fraud or scam		00915	Web
Fraud or scam			Web
Fraud or scam	CA	92336	Web
Fraud or scam	CA	92020	Web
Fraud or scam	MO	64114	Web
Money was not available when promised	CA	95678	Phone
Money was not available when promised	GA	30238	Phone
Other transaction issues	NJ	07624	Web
Fraud or scam	GA	30324	Web
Fraud or scam	PA	19064	Web
Fraud or scam	ОН	43228	Web
Fraud or scam	CA	90016	Web
Other transaction issues	ОН	43221	Web
Fraud or scam	NY	10038	Web

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08/29/2013	08/30/2013	Barclays	Closed
08/29/2013	08/29/2013	MoneyGram	Closed with explanation
08/28/2013	08/29/2013	Wells Fargo	Closed with monetary relief
08/27/2013	08/27/2013	MoneyGram	Closed with explanation
08/27/2013	08/27/2013	PayPal	Closed with explanation
08/26/2013	08/27/2013	Western Union	Closed with explanation
08/26/2013	08/26/2013	Wells Fargo	Closed with non-monetary relief
08/24/2013	08/24/2013	Western Union	Closed with explanation
08/24/2013	08/24/2013	PayPal	Closed with monetary relief
08/23/2013	09/26/2013	Enova International, Inc.	Closed with explanation
08/22/2013	08/23/2013	Bank of America	Closed with explanation
08/22/2013	08/22/2013	Bank of America	Closed with monetary relief
08/22/2013	08/22/2013	Ally Financial Inc.	Closed with explanation
08/20/2013	08/21/2013	Wells Fargo	Closed with monetary relief
08/19/2013	08/19/2013	JPMorgan Chase	Closed with monetary relief
08/19/2013	08/19/2013	Bank of America	Closed with explanation
08/19/2013	08/20/2013	Bank of America	Closed with explanation
08/19/2013	08/19/2013	MoneyGram	Closed with explanation
08/19/2013	08/19/2013	MoneyGram	Closed with explanation
08/18/2013	08/18/2013	Citibank	Closed with explanation
08/18/2013	08/18/2013	M&T Bank	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No

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494451	Money transfers	Domestic (US) money transfer
494593	Money transfers	Domestic (US) money transfer
493177	Money transfers	International money transfer
489701	Money transfers	International money transfer
493396	Money transfers	Domestic (US) money transfer
489547	Money transfers	Domestic (US) money transfer
489333	Money transfers	International money transfer
488002	Money transfers	International money transfer
487447	Money transfers	International money transfer
488086	Money transfers	International money transfer
486511	Money transfers	Domestic (US) money transfer
485539	Money transfers	International money transfer
485207	Money transfers	Domestic (US) money transfer
486043	Money transfers	Domestic (US) money transfer
485280	Money transfers	Domestic (US) money transfer
482766	Money transfers	Domestic (US) money transfer
493190	Money transfers	Domestic (US) money transfer
482980	Money transfers	Domestic (US) money transfer
481314	Money transfers	Domestic (US) money transfer
474612	Money transfers	Domestic (US) money transfer
472529	Money transfers	Domestic (US) money transfer

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Money was not available when promised	VA	23322	Web
Fraud or scam	NY	11729	Web
Wrong amount charged or received	ОН	43228	Web
Other transaction issues	LA	70560	Web
Fraud or scam	WA	99039	Web
Fraud or scam	NY	11553	Web
Money was not available when promised			Web
Other transaction issues	NY	11221	Web
Other service issues	NJ	07030	Referral
Money was not available when promised	MS	39535	Web
Fraud or scam	TX	78741	Web
Wrong amount charged or received	MD	20815	Web
Other service issues	TX	76051	Fax
Other transaction issues	AZ	85123	Web
Other transaction issues	FL	32935	Web
Other transaction issues	DE	19709	Web
Other transaction issues	PA	19063	Web
Fraud or scam	CA	90046	Web
Other service issues	GA	30310	Phone
Other transaction issues	CA	92802	Phone
Incorrect/missing disclosures or info	NC	27701	Web

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08/17/2013	08/17/2013	PayPal	Closed with monetary relief
08/17/2013	08/17/2013	MoneyGram	Closed with explanation
08/16/2013	08/19/2013	PNC Bank	Closed with monetary relief
08/14/2013	08/14/2013	PayPal	Closed with explanation
08/14/2013	08/15/2013	Wells Fargo	Closed with explanation
08/14/2013	08/15/2013	PayPal	Closed with explanation
08/13/2013	08/13/2013	JPMorgan Chase	Closed with explanation
08/12/2013	08/12/2013	Western Union	Closed with explanation
08/12/2013	08/14/2013	JPMorgan Chase	Closed with monetary relief
08/12/2013	09/25/2013	Citibank	Closed with explanation
08/11/2013	08/11/2013	MoneyGram	Closed with explanation
08/09/2013	08/09/2013	Bank of America	Closed with explanation
08/09/2013	08/19/2013	Western Union	Closed with explanation
08/09/2013	08/09/2013	MoneyGram	Closed with explanation
08/09/2013	08/09/2013	Western Union	Closed with explanation
08/08/2013	08/08/2013	Western Union	Closed with explanation
08/07/2013	08/07/2013	TD Bank	Closed with explanation
08/07/2013	08/07/2013	MoneyGram	Closed with explanation
08/06/2013	08/09/2013	Western Union	Closed with monetary relief
08/05/2013	08/09/2013	MoneyGram	Closed with monetary relief
08/02/2013	08/02/2013	PayPal	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No

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473268	Money transfers	International money transfer
472462	Money transfers	Domestic (US) money transfer
472319	Money transfers	International money transfer
471534	Money transfers	Domestic (US) money transfer
471773	Money transfers	Domestic (US) money transfer
471461	Money transfers	Domestic (US) money transfer
468518	Money transfers	International money transfer
468432	Money transfers	Domestic (US) money transfer
467212	Money transfers	Domestic (US) money transfer
468038	Money transfers	International money transfer
480092	Money transfers	Domestic (US) money transfer
465783	Money transfers	International money transfer
480243	Money transfers	International money transfer
465650	Money transfers	International money transfer
465207	Money transfers	Domestic (US) money transfer
472765	Money transfers	International money transfer
463395	Money transfers	Domestic (US) money transfer
479930	Money transfers	International money transfer
462403	Money transfers	Domestic (US) money transfer
462291	Money transfers	Domestic (US) money transfer
462104	Money transfers	International money transfer

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Fraud or scam	ОН	44646	Phone
Incorrect/missing disclosures or info	NE	68506	Web
Other service issues	CA	95111	Web
Other transaction issues	KS	66502	Web
Other transaction issues	IL	60637	Web
Incorrect/missing disclosures or info	CA	90043	Web
Incorrect/missing disclosures or info	IL	60657	Web
Other service issues	NY	11720	Web
Fraud or scam	СТ	06514	Web
Fraud or scam	IL	60532	Web
Other transaction issues	SC	29412	Web
Other transaction issues	WA	98208	Web
Wrong amount charged or received	AK	99507	Web
Incorrect/missing disclosures or info	NY	14613	Referral
Money was not available when promised	MD	21061	Referral
Fraud or scam	VA	22203	Web
Other transaction issues	AL	36116	Phone
Fraud or scam	DC	20005	Web
Fraud or scam	WI	53220	Web
Incorrect/missing disclosures or info	FL	33756	Web
Wrong amount charged or received	WI	54545	Web

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08/02/2013	08/08/2013	GE Capital Retail	Closed with explanation
08/01/2013	08/01/2013	MoneyGram	Closed with monetary relief
08/01/2013	09/20/2013	CNG Financial Corporation	Untimely response
08/01/2013	08/01/2013	Western Union	Closed with explanation
08/01/2013	08/01/2013	JPMorgan Chase	Closed with explanation
07/31/2013	07/31/2013	JPMorgan Chase	Closed with monetary relief
07/28/2013	07/28/2013	JPMorgan Chase	Closed with monetary relief
07/27/2013	07/27/2013	Bank of America	Closed with explanation
07/26/2013	07/31/2013	MoneyGram	Closed with explanation
07/26/2013	07/26/2013	PayPal	Closed with monetary relief
07/25/2013	07/25/2013	Charles Schwab Bank	Closed with explanation
07/24/2013	07/24/2013	Western Union	Closed with explanation
07/24/2013	07/24/2013	Wells Fargo	Closed with explanation
07/24/2013	08/01/2013	RBS Citizens	Closed with explanation
07/24/2013	07/31/2013	Wells Fargo	Closed with explanation
07/24/2013	07/25/2013	Western Union	Closed with explanation
07/22/2013	08/01/2013	MoneyGram	Closed with explanation
07/21/2013	07/21/2013	Western Union	Closed with explanation
07/21/2013	07/21/2013	MoneyGram	Closed with explanation
07/20/2013	07/20/2013	PayPal	Closed with explanation
07/19/2013	07/24/2013	Associated Bank	Closed with explanation

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Yes	No
Yes	No
No	
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes

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461762	Money transfers	International money transfer
462601	Money transfers	International money transfer
462268	Money transfers	Domestic (US) money transfer
460385	Money transfers	International money transfer
480404	Money transfers	International money transfer
461093	Money transfers	International money transfer
461076	Money transfers	Domestic (US) money transfer
460344	Money transfers	Domestic (US) money transfer
464515	Money transfers	Domestic (US) money transfer
474879	Money transfers	Domestic (US) money transfer
475071	Money transfers	Domestic (US) money transfer
458185	Money transfers	Domestic (US) money transfer
457187	Money transfers	Domestic (US) money transfer
457116	Money transfers	Domestic (US) money transfer
480434	Money transfers	Domestic (US) money transfer
479455	Money transfers	Domestic (US) money transfer
456259	Money transfers	Domestic (US) money transfer
456109	Money transfers	International money transfer
456028	Money transfers	Domestic (US) money transfer
455165	Money transfers	Domestic (US) money transfer
453720	Money transfers	International money transfer

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Money was not available when promised	TX	75002	Phone
Other transaction issues	NC	28740	Referral
Fraud or scam	NM	88001	Web
Other transaction issues	DC	20020	Web
Money was not available when promised	CA	91767	Web
Money was not available when promised	MO	65747	Referral
Other transaction issues	WI	53534	Web
Other transaction issues	AZ	85323	Phone
Other transaction issues	GA	30134	Web
Other transaction issues	AZ	85719	Web
Money was not available when promised	CA	95660	Web
Fraud or scam	NY	10013	Web
Fraud or scam	GA	31750	Web
Fraud or scam	CA	94611	Web
Fraud or scam	MI	48316	Web
Other transaction issues	CA	96130	Postal mail
Fraud or scam	MD	20841	Web
Other service issues	WA	98665	Referral
Fraud or scam	NY	12801	Referral
Fraud or scam	LA	70454	Web
Other transaction issues	СТ	91303	Referral

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07/19/2013	07/26/2013	Citibank	Closed with explanation
07/19/2013	07/24/2013	PNC Bank	Closed with monetary relief
07/19/2013	07/19/2013	MoneyGram	Closed with explanation
07/18/2013	07/18/2013	MoneyGram	Closed with monetary relief
07/18/2013	07/19/2013	JPMorgan Chase	Closed with explanation
07/18/2013	08/15/2013	Wells Fargo	Closed with explanation
07/18/2013	07/18/2013	Wells Fargo	Closed with explanation
07/17/2013	07/23/2013	Western Union	Closed with explanation
07/16/2013	07/16/2013	Western Union	Closed with explanation
07/16/2013	07/16/2013	Western Union	Closed with explanation
07/15/2013	08/20/2013	PayPal	Closed with explanation
07/15/2013	07/15/2013	Western Union	Closed with explanation
07/15/2013	07/18/2013	Western Union	Closed with explanation
07/14/2013	07/14/2013	MoneyGram	Closed with explanation
07/12/2013	07/12/2013	MoneyGram	Closed with explanation
07/12/2013	07/25/2013	Western Union	Closed with explanation
07/12/2013	07/12/2013	Wells Fargo	Closed with non-monetary relief
07/12/2013	08/23/2013	BNY Mellon	Closed with explanation
07/12/2013	07/29/2013	Western Union	Closed with explanation
07/11/2013	07/11/2013	MoneyGram	Closed with explanation
07/10/2013	07/15/2013	Bank of America	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes

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452501	Money transfers	International money transfer
451712	Money transfers	International money transfer
451036	Money transfers	International money transfer
451010	Money transfers	Domestic (US) money transfer
449729	Money transfers	Domestic (US) money transfer
449404	Money transfers	Domestic (US) money transfer
448807	Money transfers	International money transfer
449199	Money transfers	International money transfer
448120	Money transfers	International money transfer
448034	Money transfers	International money transfer
448031	Money transfers	International money transfer
447637	Money transfers	Domestic (US) money transfer
447467	Money transfers	Domestic (US) money transfer
448798	Money transfers	Domestic (US) money transfer
446464	Money transfers	Domestic (US) money transfer
445723	Money transfers	Domestic (US) money transfer
446337	Money transfers	Domestic (US) money transfer
446327	Money transfers	Domestic (US) money transfer
444850	Money transfers	Domestic (US) money transfer
444449	Money transfers	Domestic (US) money transfer
445512	Money transfers	Domestic (US) money transfer

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Money was not available when promised	NY	11373	Phone
Other service issues	WA	98029	Referral
Fraud or scam	CA	92625	Web
Other transaction issues	МО	64064	Web
Fraud or scam	WA	98108	Referral
Fraud or scam	MI	48316	Web
Other service issues	FL	32615	Web
Fraud or scam	NE	68131	Phone
Other transaction issues	TX	75070	Web
Other service issues	NV	89460	Web
Other transaction issues	WA	98119	Web
Money was not available when promised	FL	32940	Referral
Other transaction issues	TX	78640	Web
Other transaction issues	CA	90501	Web
Other transaction issues	CA	94114	Web
Fraud or scam	FL	32640	Phone
Money was not available when promised	NJ	08527	Web
Other transaction issues	TX	77042	Web
Other transaction issues	MD	21561	Web
Money was not available when promised	AZ	85009	Web
Other transaction issues	TX	75019	Web

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07/09/2013	08/07/2013	Sonali Exchange Co. Inc	Closed with explanation
07/08/2013	07/12/2013	Deutsche Bank	Closed with explanation
07/08/2013	07/08/2013	Western Union	Closed with explanation
07/07/2013	07/12/2013	SunTrust Bank	Closed with explanation
07/05/2013	07/12/2013	JPMorgan Chase	Closed with explanation
07/04/2013	07/12/2013	Western Union	Closed with explanation
07/03/2013	07/03/2013	Western Union	Closed with monetary relief
07/03/2013	07/11/2013	MoneyGram	Closed with explanation
07/02/2013	07/02/2013	Western Union	Closed with explanation
07/02/2013	07/02/2013	Bank of America	Closed with explanation
07/02/2013	07/02/2013	Western Union	Closed with explanation
07/02/2013	07/08/2013	JPMorgan Chase	Closed with explanation
07/02/2013	07/08/2013	PayPal	Closed with explanation
07/02/2013	07/02/2013	Wells Fargo	Closed with explanation
06/29/2013	06/29/2013	PayPal	Closed with explanation
06/28/2013	07/01/2013	Western Union	Closed with explanation
06/28/2013	06/28/2013	MoneyGram	Closed with explanation
06/28/2013	07/01/2013	Wells Fargo	Closed with monetary relief
06/28/2013	06/28/2013	PayPal	Closed with non-monetary relief
06/27/2013	06/27/2013	Bank of America	Closed with explanation
06/27/2013	06/28/2013	PayPal	Closed with non-monetary relief

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No	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No

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444559	Money transfers	Domestic (US) money transfer
444444	Money transfers	Domestic (US) money transfer
441131	Money transfers	International money transfer
442773	Money transfers	Domestic (US) money transfer
440839	Money transfers	International money transfer
439850	Money transfers	Domestic (US) money transfer
439898	Money transfers	Domestic (US) money transfer
439996	Money transfers	Domestic (US) money transfer
439786	Money transfers	International money transfer
439666	Money transfers	International money transfer
439641	Money transfers	Domestic (US) money transfer
436221	Money transfers	Domestic (US) money transfer
435050	Money transfers	International money transfer
434602	Money transfers	International money transfer
434794	Money transfers	International money transfer
433759	Money transfers	International money transfer
431341	Money transfers	International money transfer
431971	Money transfers	Domestic (US) money transfer
432206	Money transfers	International money transfer
432157	Money transfers	International money transfer
431502	Money transfers	Domestic (US) money transfer

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Other transaction issues	AZ	85385	Web
Money was not available when promised	TX	78748	Phone
Other transaction issues	VA	22204	Phone
Wrong amount charged or received	NJ	07009	Web
Money was not available when promised	CA	95355	Web
Money was not available when promised	IL	60657	Web
Incorrect/missing disclosures or info	NV	89122	Web
Fraud or scam	PA	18706	Web
Other transaction issues	VA	22079	Phone
Other transaction issues	CA	95825	Phone
Other transaction issues	PA	19143	Web
Other service issues	FL	33841	Phone
Money was not available when promised	FL	33021	Phone
Money was not available when promised	NY	11691	Web
Fraud or scam	OR	97833	Web
Fraud or scam	TX	78645	Web
Money was not available when promised	WA	98106	Fax
Money was not available when promised	VA	23803	Phone
Fraud or scam	TX	79714	Phone
Fraud or scam	CA	95355	Web
Fraud or scam	MD	21236	Web

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06/27/2013	06/27/2013	Wells Fargo	Closed with explanation
06/27/2013	06/28/2013	Western Union	Closed with explanation
06/25/2013	06/26/2013	Western Union	Closed with explanation
06/25/2013	07/05/2013	Wells Fargo	Closed with explanation
06/24/2013	06/24/2013	Western Union	Closed with explanation
06/23/2013	06/25/2013	TCF National Bank	Closed with explanation
06/21/2013	06/27/2013	Union Bank	Closed with explanation
06/21/2013	06/26/2013	Western Union	Closed with explanation
06/21/2013	06/25/2013	MoneyGram	Closed with monetary relief
06/21/2013	07/08/2013	U.S. Bancorp	Closed with monetary relief
06/21/2013	06/21/2013	Western Union	Closed with monetary relief
06/17/2013	06/18/2013	MoneyGram	Closed with explanation
06/17/2013	06/18/2013	MoneyGram	Closed with monetary relief
06/17/2013	06/17/2013	Western Union	Closed with explanation
06/17/2013	06/17/2013	Bank of America	Closed with explanation
06/15/2013	06/19/2013	Western Union	Closed with explanation
06/15/2013	06/25/2013	Wells Fargo	Closed with explanation
06/13/2013	06/17/2013	Western Union	Closed with explanation
06/13/2013	06/17/2013	Western Union	Closed with explanation
06/13/2013	06/13/2013	Wells Fargo	Closed with explanation
06/13/2013	06/17/2013	Western Union	Closed with explanation

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Yes	Yes
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No

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429739	Money transfers	Domestic (US) money transfer
428975	Money transfers	International money transfer
429871	Money transfers	Domestic (US) money transfer
429842	Money transfers	Domestic (US) money transfer
429187	Money transfers	Domestic (US) money transfer
428675	Money transfers	Domestic (US) money transfer
427615	Money transfers	International money transfer
428791	Money transfers	International money transfer
427539	Money transfers	International money transfer
426882	Money transfers	International money transfer
426916	Money transfers	Domestic (US) money transfer
426888	Money transfers	Domestic (US) money transfer
426955	Money transfers	International money transfer
441148	Money transfers	Domestic (US) money transfer
426825	Money transfers	International money transfer
424733	Money transfers	International money transfer
424510	Money transfers	Domestic (US) money transfer
424157	Money transfers	Domestic (US) money transfer
424390	Money transfers	Domestic (US) money transfer
423783	Money transfers	International money transfer
423477	Money transfers	Domestic (US) money transfer

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Other transaction issues	CO	80487	Web
Fraud or scam	NJ	07421	Web
Fraud or scam	OK	73568	Web
Other transaction issues	NC	27603	Web
Other transaction issues	IL	60120	Web
Other service issues	DC	20012	Phone
Other transaction issues	MA	02155	Web
Fraud or scam	MA	02364	Web
Other transaction issues			Web
Money was not available when promised	IL	60173	Web
Fraud or scam	CO	81067	Web
Money was not available when promised	PA	18231	Web
Incorrect/missing disclosures or info	NY	11105	Web
Money was not available when promised	MI	49093	Postal mail
Money was not available when promised	WV	26505	Phone
Fraud or scam	TX	76664	Web
Wrong amount charged or received	ОН	44302	Web
Money was not available when promised	TX	78250	Phone
Other transaction issues	CA	92806	Web
Other transaction issues	MN	55379	Web
Other service issues	MN	55411	Phone

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06/11/2013	06/11/2013	Bank of America	Closed with monetary relief
06/11/2013	06/11/2013	Western Union	Closed with explanation
06/11/2013	06/19/2013	MoneyGram	Closed with explanation
06/11/2013	06/12/2013	State Employee's Credit Union	Closed
06/11/2013	06/11/2013	Fifth Third Bank	Closed with monetary relief
06/10/2013	06/11/2013	Western Union	Closed with monetary relief
06/10/2013	06/10/2013	MoneyGram	Closed with explanation
06/10/2013	06/10/2013	Santander Bank US	Closed
06/09/2013	06/10/2013	Bank of America	Closed with explanation
06/08/2013	06/08/2013	Trans-Fast Remittance LLC	Closed with explanation
06/08/2013	06/08/2013	Western Union	Closed with explanation
06/08/2013	06/08/2013	Wells Fargo	Closed with explanation
06/08/2013	06/08/2013	Wells Fargo	Closed with explanation
06/07/2013	06/16/2014	Western Union	Closed with explanation
06/07/2013	06/21/2013	MoneyGram	Closed with explanation
06/05/2013	06/05/2013	Western Union	Closed with explanation
06/05/2013	06/05/2013	U.S. Bancorp	Closed with monetary relief
06/04/2013	06/05/2013	Citibank	Closed with monetary relief
06/04/2013	06/04/2013	Wells Fargo	Closed with explanation
06/04/2013	06/04/2013	Western Union	Closed with explanation
06/03/2013	06/05/2013	U.S. Bancorp	Closed with monetary relief

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Yes	No
Yes	No

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422392	Money transfers	International money transfer
422236	Money transfers	Domestic (US) money transfer
421425	Money transfers	Domestic (US) money transfer
416680	Money transfers	Domestic (US) money transfer
415794	Money transfers	Domestic (US) money transfer
415528	Money transfers	Domestic (US) money transfer
415445	Money transfers	International money transfer
415287	Money transfers	International money transfer
414525	Money transfers	Domestic (US) money transfer
411341	Money transfers	Domestic (US) money transfer
414161	Money transfers	Domestic (US) money transfer
411987	Money transfers	Domestic (US) money transfer
411524	Money transfers	International money transfer
410771	Money transfers	Domestic (US) money transfer
410722	Money transfers	Domestic (US) money transfer
410734	Money transfers	Domestic (US) money transfer
409378	Money transfers	International money transfer
409227	Money transfers	International money transfer
407726	Money transfers	International money transfer
408537	Money transfers	International money transfer
405726	Money transfers	Domestic (US) money transfer

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Fraud or scam			Web
Money was not available when promised	CA	91764	Web
Fraud or scam	NJ	07107	Web
Other service issues	NC	27717	Web
Other service issues	VA	22408	Phone
Other transaction issues	IL	60411	Web
Money was not available when promised	TX	77069	Web
Fraud or scam	FL	33147	Web
Other transaction issues	CA	94587	Web
Fraud or scam	IL	61801	Web
Fraud or scam	FL	33034	Web
Other transaction issues	CA	92024	Web
Fraud or scam	TX	75089	Web
Fraud or scam	IL	61801	Web
Fraud or scam	NY	12553	Web
Other transaction issues	TX	78228	Web
Incorrect/missing disclosures or info	MA	02048	Web
Money was not available when promised	NJ	07305	Web
Fraud or scam	NY	10552	Web
Money was not available when promised	TX	79423	Web
Other transaction issues	IL	60615	Web

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06/03/2013	06/03/2013	Western Union	Closed with explanation
06/01/2013	06/01/2013	PayPal	Closed with non-monetary relief
05/31/2013	05/31/2013	PayPal	Closed with monetary relief
05/25/2013	05/31/2013	Wells Fargo	Closed with monetary relief
05/23/2013	05/29/2013	Western Union	Closed with explanation
05/23/2013	06/10/2013	Bank of America	Closed with monetary relief
05/23/2013	05/29/2013	Citibank	Closed with explanation
05/23/2013	05/31/2013	MoneyGram	Closed with explanation
05/22/2013	05/22/2013	JPMorgan Chase	Closed with monetary relief
05/21/2013	05/24/2013	PayPal	Closed with explanation
05/21/2013	05/24/2013	Western Union	Closed with explanation
05/20/2013	05/20/2013	Wells Fargo	Closed with explanation
05/20/2013	05/21/2013	MoneyGram	Closed with monetary relief
05/19/2013	05/19/2013	MoneyGram	Closed with explanation
05/18/2013	05/18/2013	Wells Fargo	Closed with explanation
05/18/2013	05/18/2013	PayPal	Closed with non-monetary relief
05/16/2013	05/16/2013	Bank of America	Closed with monetary relief
05/16/2013	05/16/2013	Trans-Fast Remittance LLC	Closed with explanation
05/15/2013	05/17/2013	JPMorgan Chase	Closed with explanation
05/15/2013	05/15/2013	Wells Fargo	Closed with explanation
05/14/2013	05/23/2013	JPay Inc.	Closed with explanation

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Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No

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407402	Money transfers	Domestic (US) money transfer
406922	Money transfers	International money transfer
405197	Money transfers	Domestic (US) money transfer
404866	Money transfers	Domestic (US) money transfer
404603	Money transfers	Domestic (US) money transfer
403884	Money transfers	International money transfer
403900	Money transfers	Domestic (US) money transfer
402147	Money transfers	Domestic (US) money transfer
400418	Money transfers	Domestic (US) money transfer
402593	Money transfers	International money transfer
399757	Money transfers	International money transfer
398276	Money transfers	Domestic (US) money transfer
398961	Money transfers	International money transfer
396422	Money transfers	International money transfer
396891	Money transfers	Domestic (US) money transfer
396487	Money transfers	International money transfer
395803	Money transfers	Domestic (US) money transfer
394521	Money transfers	International money transfer
393994	Money transfers	Domestic (US) money transfer
392993	Money transfers	International money transfer
391564	Money transfers	International money transfer

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Other transaction issues	IL	60504	Web
Wrong amount charged or received	GA	30062	Phone
Fraud or scam	NJ	07701	Fax
Other transaction issues	PA	17325	Phone
Fraud or scam	CA	90650	Web
Fraud or scam	TN	38125	Web
Fraud or scam	CA	92399	Web
Fraud or scam	IL	60123	Web
Other transaction issues	MA	01776	Web
Money was not available when promised	CA	92656	Web
Other transaction issues			Web
Fraud or scam	NY	10301	Web
Wrong amount charged or received	СО	81601	Web
Money was not available when promised		45116	Referral
Fraud or scam	CO	80215	Web
Money was not available when promised	UT	84123	Web
Other transaction issues	ОН	43230	Web
Other transaction issues	NY	11225	Phone
Other transaction issues	FL	33603	Web
Other transaction issues	NY	10011	Web
Money was not available when promised	NM	87106	Web

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05/14/2013	05/17/2013	HSBC	Closed
05/14/2013	05/17/2013	Western Union	Closed with monetary relief
05/13/2013	06/03/2013	TD Bank	Closed with explanation
05/10/2013	05/13/2013	Western Union	Closed with explanation
05/10/2013	05/10/2013	Western Union	Closed with explanation
05/09/2013	05/09/2013	Western Union	Closed with explanation
05/09/2013	05/10/2013	PayPal	Closed with monetary relief
05/08/2013	05/08/2013	Western Union	Closed with explanation
05/07/2013	05/07/2013	RBS Citizens	Closed with explanation
05/07/2013	05/07/2013	Bank of America	Closed with explanation
05/06/2013	05/08/2013	Western Union	Closed with explanation
05/05/2013	05/06/2013	Valley National Bank	Closed with explanation
05/03/2013	05/04/2013	USAA Savings	Closed with monetary relief
05/01/2013	05/02/2013	Banco Popular North America	Closed with monetary relief
05/01/2013	05/01/2013	MoneyGram	Closed with explanation
05/01/2013	05/01/2013	JPMorgan Chase	Closed with explanation
04/30/2013	04/30/2013	PayPal	Closed with explanation
04/29/2013	04/30/2013	Western Union	Closed with explanation
04/29/2013	04/30/2013	PayPal	Closed with monetary relief
04/26/2013	04/26/2013	Citibank	Closed with monetary relief
04/25/2013	04/29/2013	Wells Fargo	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No

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391708	Money transfers	Domestic (US) money transfer
390023	Money transfers	International money transfer
389963	Money transfers	International money transfer
389373	Money transfers	Domestic (US) money transfer
389445	Money transfers	Domestic (US) money transfer
388639	Money transfers	International money transfer
388487	Money transfers	Domestic (US) money transfer
388129	Money transfers	Domestic (US) money transfer
387355	Money transfers	International money transfer
387233	Money transfers	International money transfer
386787	Money transfers	Domestic (US) money transfer
386266	Money transfers	International money transfer
385986	Money transfers	Domestic (US) money transfer
386255	Money transfers	Domestic (US) money transfer
385816	Money transfers	International money transfer
383849	Money transfers	Domestic (US) money transfer
384023	Money transfers	Domestic (US) money transfer
383576	Money transfers	Domestic (US) money transfer
381739	Money transfers	Domestic (US) money transfer
383311	Money transfers	International money transfer
382973	Money transfers	International money transfer

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Other transaction issues	ОН	45638	Web
Incorrect/missing disclosures or info	CA	92014	Web
Fraud or scam	IL	60443	Referral
Money was not available when promised	GA	30121	Web
Fraud or scam	PA	19440	Web
Fraud or scam		75869	Web
Other transaction issues	TX	78254	Web
Other transaction issues	IL	60076	Referral
Other transaction issues	СТ	06413	Web
Other transaction issues	NY	11501	Web
Fraud or scam	GA	31905	Web
Fraud or scam	ОН	44111	Web
Fraud or scam	IL	62702	Phone
Other service issues	CA	90036	Web
Fraud or scam	GA	30350	Web
Other transaction issues	GA	30277	Web
Other transaction issues	CA	94619	Web
Other transaction issues	NE	68005	Web
Money was not available when promised	AL	35226	Web
Fraud or scam	PA	17106	Referral
Other transaction issues	IL	60625	Web

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04/25/2013	04/26/2013	U.S. Bancorp	Closed with monetary relief
04/24/2013	04/24/2013	PayPal	Closed with monetary relief
04/24/2013	04/25/2013	Western Union	Closed with explanation
04/23/2013	04/24/2013	PayPal	Closed with monetary relief
04/23/2013	04/23/2013	PayPal	Closed with monetary relief
04/23/2013	04/23/2013	Western Union	Closed with explanation
04/22/2013	04/25/2013	First Data Corporation	Closed with explanation
04/22/2013	04/23/2013	RBS Citizens	Closed with explanation
04/21/2013	04/21/2013	MoneyGram	Closed with monetary relief
04/20/2013	04/20/2013	MoneyGram	Closed with explanation
04/19/2013	04/19/2013	MoneyGram	Closed with explanation
04/19/2013	04/19/2013	MoneyGram	Closed with explanation
04/18/2013	04/22/2013	Western Union	Closed with monetary relief
04/18/2013	04/18/2013	PayPal	Closed with explanation
04/18/2013	05/03/2013	Trans-Fast Remittance LLC	Closed with explanation
04/16/2013	04/16/2013	Wells Fargo	Closed with explanation
04/16/2013	04/16/2013	Bank of America	Closed with monetary relief
04/16/2013	04/16/2013	Amex	Closed with monetary relief
04/15/2013	04/16/2013	Amex	Closed with monetary relief
04/15/2013	04/17/2013	Western Union	Closed with explanation
04/15/2013	05/01/2013	Moneydart Global Services Inc.	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No

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382732	Money transfers	Domestic (US) money transfer
382700	Money transfers	Domestic (US) money transfer
380074	Money transfers	International money transfer
379090	Money transfers	International money transfer
379398	Money transfers	Domestic (US) money transfer
379214	Money transfers	Domestic (US) money transfer
379173	Money transfers	International money transfer
378100	Money transfers	Domestic (US) money transfer
376684	Money transfers	Domestic (US) money transfer
376412	Money transfers	Domestic (US) money transfer
375311	Money transfers	Domestic (US) money transfer
375630	Money transfers	International money transfer
375349	Money transfers	Domestic (US) money transfer
374543	Money transfers	International money transfer
374624	Money transfers	Domestic (US) money transfer
373747	Money transfers	International money transfer

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Other transaction issues	MO	63104	Web
Fraud or scam	MA	01843	Web
Money was not available when promised	CA	93035	Web
Other transaction issues	CA	92078	Phone
Money was not available when promised	VA	20148	Web
Other transaction issues	FL	32724	Web
Wrong amount charged or received	NY	10163	Postal mail
Other service issues	TX	76182	Referral
Money was not available when promised	IL	60201	Web
Fraud or scam	PA	19464	Web
Fraud or scam	ОН	45424	Web
Fraud or scam	IL	60016	Web
Fraud or scam	GA	30114	Web
Other transaction issues	NY	10027	Web
Other transaction issues	NY	10003	Web
Other transaction issues	FL	33076	Phone

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04/15/2013	04/15/2013 PayPal	Closed with monetary relief
04/15/2013	04/15/2013 TD Bank	Closed with monetary relief
04/11/2013	05/03/2013 Trans-Fast Remittance LLC	Closed with explanation
04/10/2013	04/11/2013 Citibank	Closed with explanation
04/10/2013	04/10/2013 PayPal	Closed with monetary relief
04/10/2013	04/10/2013 PayPal	Closed with monetary relief
04/10/2013	05/15/2013 Capital One	Closed with explanation
04/09/2013	04/10/2013 JPMorgan Chase	Closed with explanation
04/08/2013	04/08/2013 Bank of America	Closed with non-monetary relief
04/08/2013	04/08/2013 Western Union	Closed with explanation
04/06/2013	05/10/2013 MoneyGram	Closed with explanation
04/05/2013	04/08/2013 MoneyGram	Closed with explanation
04/05/2013	04/05/2013 Wells Fargo	Closed with monetary relief
04/04/2013	04/04/2013 Western Union	Closed with explanation
04/04/2013	04/04/2013 JPMorgan Chase	Closed with explanation
04/04/2013	04/04/2013 MoneyGram	Closed with explanation

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Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes

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